



December 14, 2009

"SAFETY RECALL NOTICE"
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 07V-167

Transportation Collaborative Inc; OBO US Bus Corporation School Bus
TCI Recall #: 07V-167
Ricon Safety Standard Non-Compliance Recall Notification #: 06E101000.

Vehicle VIN number:
Customer Name:
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc. has decided that certain Sturdibus and Universe Handicap Accessible School Buses, equipped with Ricon Lifts Series models 2000 and 5000, model years 2005 thru 2006, fail to conform to Federal Motor Vehicle Safety Standard No. 403 / 404 "Platform Lift installations in Motor Vehicles".

Affected Ricon Lift Serial Numbers:

193151	193155	195996	196105	196106
196107	196342	196343	197028-R	198181
198182	198183	198192	198193	198205
198206	198207	198208	199047	199109
199113	201084	201085	202358	408271

What the safety concern is:

The potential non-compliance with S6-10.2.7 of the FMVSS 403 is the result of the inner barrier interlock switch system in the lift base plate not detecting the presence of a passenger (either wheelchair or standee) on the inner barrier and allowing the platform to move down more than one inch below floor level while occupied. This condition can result at installation if the installer runs wires through the base plate assembly and the



7 LAKE STATION ROAD

WARWICK, NY 10990

PHONE: (845) 988-2333



wires lodge under the trigger block for the interlock switch interfering with the switch movement. In the event, this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury.

There is no visible distinction between a compliant and a non-compliant lift, and no prior warning which indicates a non-compliance exist. All Ricon Wheelchair Lifts in the serial number range, as previously defined, are presumed to be non-compliant and must be updated to meet the requirements of Federal Motor Vehicle Standard 403.

The Remedy:

Transportation Collaborative Inc. will affect repairs to your vehicle in accordance with the repair procedures defined by Ricon Corporation, the lift manufacturer, in the Ricon Safety Standard Non-Compliance Recall Notification # 06E101000.

The remedy procedure is currently available to customers and TCI dealers, from Ricon Corporation (see Safety Standard Non-Compliance Recall Notification # 06E101000). Parts necessary for the repair are currently available to TCI dealers. The expected out of service time necessary to affect repairs is 1 hour, however this may vary due to dealer service scheduling requirements.

What we are requesting you do:

Transportation Collaborative is requesting that you (the end user), contact TCI at 845-988-0419 to arrange for inspection and scheduling of the repair by an authorized facility.

Upon completion of the vehicle inspection please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI OBO US Bus Corporation
Warranty Department
7 Lake Station Road
Warwick, NY 10990

Address or ownership change:

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.





What Transportation Collaborative will do for you?

Transportation Collaborative Inc. will affect repairs relating to this recall, both parts and labor, at no cost to you the vehicle owner. Upon receipt of the response card, we will immediately ship out the replacement parts to you directly, or to an authorized repair facility as directed by TCI. You may perform the recall yourself, or you may contact us and we will arrange for you to take your vehicle to an authorized repair facility.

If repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and the reimbursement form included with this letter with a copy of the work order or invoice to Transportation Collaborative Inc for reimbursement. TCI reimburses dealers, customers and authorized repair facilities within 30 days of the completed repair.

If you have any questions:

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez
Transportation Collaborative Inc
Warranty Department
7 Lake Station Road
Warwick New York 10990
Phone 845-988-0419 Fax 845-988-0324
E-mail: jvazquez@transtechbus.com

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Corporation, the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc, as noted in the body of this Recall Notice.

If you have a complaint:

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at jvazquez@transtechbus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the





toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safecar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez
Transportation Collaborative Inc.



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REQUEST FOR WARRANTY/RECALL REPAIR REIMBURSEMENT

7 Lake Station Road, Warwick New York 10990

FOR PROMPT ACTION, PLEASE FAX REQUEST TO (845) 988-0324

SEND ALL PAGES FOR REIMBURSEMENT

WARRANTY/RECALL REPAIR REIMBURSEMENT REQUEST

Distributor Name	Address	City	State	Zip
Phone	FAX	E-Mail		

Vehicle Type: _____

Body Job Number	VIN (all digits):	Odometer	Date of Request
Customer Name:		Date of Manufacture	
Customer Address:		Date of Delivery	
City	State	Zip	Phone # FAX

Description of Defect or Complaint, Cause and Correction Requested

Defect Code	Flat Rate Labor Hours	Labor Rate	Labor Cost	Sublet Shop Name	Attach copy of parts house invoice if not a TCI part.		
Part Number	Description			Quantity	Cost Each	Total Cost	Notes

Disposition by Factory

Authorized By: _____

Denied By: _____

Date: _____

Total Parts: _____

Total Labor _____

Total Amt. Requested _____

Amount Denied _____



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