# OWNER'S LETTER

## Dear Nissan Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in some 2004 model year Nissan Titan Crew Cab vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the cover of this notice.

## Reason for Recall

Because of the unique seat back shape in the Crew Cab model, the seat belt webbing may be of insufficient length in some of the affected vehicles. This means that it may become difficult to pull the rear center seat belt out of the retractor, if it was previously locked in the automatic locking retractor (ALR) mode. Driving without the seatbelt is dangerous and could increase your risk of injury in a crash.

## What Nissan Will Do

Your Nissan dealer will replace the rear center belt with a new one. This free service should take about 1 hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If you have additional questions you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261).

If you have paid to have your rear center seat belt replaced because it would not pull out of the retractor prior to this campaign, you may be eligible for reimbursement of the related expense. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.