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330 TOWN CENTER DR STE 500  
DEARBORN, MI 48126-2796

April 2007

2008 F-250 Ford Truck  
Vehicle ID #:

07S49/07S50

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that two defects that relate to motor vehicle safety exist in certain 2008 F-Super Duty vehicles equipped with a 6.4L Diesel engine.

We apologize for this situation and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

**What is the issue?**

**07S49** - If your vehicle experiences excessive diesel fuel or oil in the exhaust system, the diesel particulate filter may become excessively hot. If this condition occurs, you may experience reduced engine power or rough engine operation, unusual noise from the engine or the exhaust, or excessive white smoke from the tailpipe. These symptoms may progress to flame out of the tailpipe which could result in injury or property damage.

**07S50** - Your vehicle may not have sufficient clearance between the positive battery cable and the right front splash shield bolt. Over time and use this may result in the splash shield bolt rubbing through the battery cable insulation which may result in an electrical short. If this occurs, there is a possibility of fire, which may result in injury or property damage.

**What will Ford and your dealer do?**

**07S49** - Ford Motor Company has authorized your dealer to reprogram the Powertrain Control Module in your vehicle free of charge (parts and labor). This software will flash the Check Engine indicator light (see page 13 of your Owners Guide) and limit the engine power if an exhaust over-temperature condition is identified. This reprogramming will limit the temperature of the diesel particulate filter which eliminates the possibility of producing a flame from the tailpipe. For further details, refer to the enclosed card titled; "Attention New Exhaust System Temperature Monitor Feature".

**07S50** - Ford Motor Company has authorized your dealer to inspect and adjust the clearance between your positive battery cable and right front splash shield bolt free of charge (parts and labor). This adjustment will be completed by adjusting two brackets that route the positive battery cable.

**How long will it take?**

The time needed for these repairs is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

**What are we asking you to do?**

Please call your dealer without delay and request a service date for Recalls 07S49 and 07S50. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Please keep the enclosed card titled; "Attention New Exhaust System Temperature Monitor Feature" with your Owner Guide for future reference.

The vehicle owner is responsible for having these service actions performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have these recalls performed on a timely basis. Therefore, please have these recalls performed as soon as possible.

**RETAIL OWNERS:** If you do not already have a servicing dealer, you can access <http://www.genuineservice.com> for dealer addresses, maps, and driving instructions.

**FLEET OWNERS:** If you do not already have a servicing dealer, you may access our Dealer Locator on <https://www.fleet.ford.com> for dealer addresses, maps, and driving instructions.

**MOTORHOME OWNERS:** To locate a dealer that services Motorhomes, call the Motorhome Customer Assistance Center toll free at 1-800-444-3311. Ford representatives are available 24 hours a day.

**Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**What if you no longer own this vehicle?**

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

**Can we assist you further?**

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-800-392-3673 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8AM – 5PM (Your Local Time).

If you wish to contact us through the Internet, our address is:  
**[www.ownerconnection.com](http://www.ownerconnection.com)**

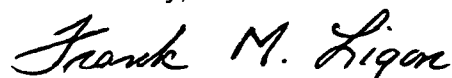
**FLEET OWNERS:** If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available 8:30AM to 5:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at [www.fleet.ford.com](http://www.fleet.ford.com).

**MOTORHOME OWNERS:** If you still have concerns, please contact the Motorhome Customer Assistance Center toll free at 1-800-444-3311. Ford representatives are available 24 hours a day.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,



Frank M. Ligon  
Director  
Service Engineering Operations

**ATTENTION NEW EXHAUST SYSTEM TEMPERATURE  
MONITOR FEATURE**

**6.4L F-Super Duty**

Your vehicle has been equipped with a new Exhaust System Temperature Monitor that will flash the Check Engine indicator light (see page 13 of your Owners Guide) and limit the engine power if an exhaust overheat condition is identified. This limited engine power will allow the function of power steering and braking, but will limit vehicle acceleration. If the check engine light flashes, pull over to the side of the road as soon as safely possible and contact your authorized dealer.

Depending on the severity of the over-temperature condition, the vehicle may or may not restart after cycling the ignition OFF. If the vehicle restarts, there may be limited power, or there could be full function. If the exhaust over-temperature condition reoccurs the check engine light will again flash and the vehicle will again have limited power. Again stop the vehicle as soon as safely possible and contact your authorized dealer to have the condition repaired. Please keep this letter in your glove box for future reference.



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