

JENSEN TRAILERS / JENSEN ENTERPRISES LTD.
811 North 13th Street, Humboldt, IA 50548

March 23, 2007

Dear Jensen Trailer owner:

This notice is sent to you in accordance with the requirement of the National Traffic and Motor Vehicle Safety Act.

Jensen Trailers, in conjunction with Dometic Corporation, has decided that a defect which relates to motor vehicle safety exists in certain 1997 – 2003 specialty vehicles equipped with refrigerators manufactured by Dometic.

PROBLEM DESCRIPTION AND CONSEQUENCES: After some period of use, a fatigue crack may develop in the boiler tube of the covered refrigerators that may release a sufficient amount of pressurized coolant solution into an area where an ignition source may be present. If this were to occur under certain conditions, the coolant could ignite and result in a fire.

WHAT DOMETIC WILL DO: Dometic will provide owners of all covered refrigerators a rework for the potential defect at no charge for parts or labor, and the necessary parts should be available on April 16, 2007. The rework involves the installation of secondary burner housing, and certain fuses that will prevent this condition from leading to a fire outside the burner area. The kit was created with the ease of installation in mind, and a thorough installation guide, including photos, is included in every individual packet. All parts are included in the kit, and no unusual tools are necessary.

WHAT YOU SHOULD DO: Call your local RV servicing dealer for an appointment to have Dometic's recall kit installed on your refrigerator. The parts will be available from Dometic after April 16, 2007, and your local RV servicing dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If you, however, take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Dometic customer service department by calling 1-888-446-5157. (Please refer to the attached memo from Dometic and reference the 7 action items for the interim period until the parts are available.)

After contacting your dealer and the Dometic customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590, via their website, www.safercars.gov, or call the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153).

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

If you have any questions, please do not hesitate to contact the undersigned at 1-800-383-6017 or Dometic at 1-888-446-5157.

Sincerely,

Walter Jensen, President

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2007 MAR -9 PM 12:27
JENSEN TRAILERS

**DOMETIC / STERICYCLE
2670 EXECUTIVE DR STE A
INDIANAPOLIS, IN 46241**



N17705854D1668-298763

**PAT WALLACE RECALL MGMT DIV
ATTN: VALUED CUSTOMER
400 7TH STREET SOUTHWEST NVS 215
WASHINGTON, DC 20590**



RE: Dometic Refrigerator Recall

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect which related to motor vehicle safety exists on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Units:

The potentially affected refrigerators have the following model numbers:
NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

The possibly affected units have serial numbers beginning with the following combinations:

713xxxxx through 752xxxxx
801xxxxx through 852xxxxx
901xxxxx through 952xxxxx
001xxxxx through 052xxxxx
101xxxxx through 152xxxxx
201xxxxx through 252xxxxx
301xxxxx through 319xxxxx

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

How Do I Know If My Refrigerator Is Being Recalled?

- 1) Find your refrigerator's model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side wall of the interior. See the photo instructions included in this mailing for the exact location of the sticker.
- 2) Call **1-888-446-5157** or go to **www.DometicUSA.com** to confirm if your refrigerator is affected by the recall.

Dometic Corporation • PO Box 490 • Elkhart, IN 46515
Phone 574-294-2511 • Fax 574-293-9686
www.dometicusa.com

- 7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you can be reimbursed for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

If You No Longer Own This Refrigerator:

If you are no longer the owner of the affected refrigerator, we would greatly appreciate you furnishing us with the name and address of the new owner by calling 1-888-446-5157.

You May Receive More Than One Mailing In Regards To The Recall:

To reach as many customers as possible, Dometic and the original manufacturer of your RV will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

On a Personal Note:

We sincerely apologize for any inconvenience this may cause. We are continually committed to developing innovative products to meet your needs and enhance your RV travels, keeping your safety at the top of our priority list.

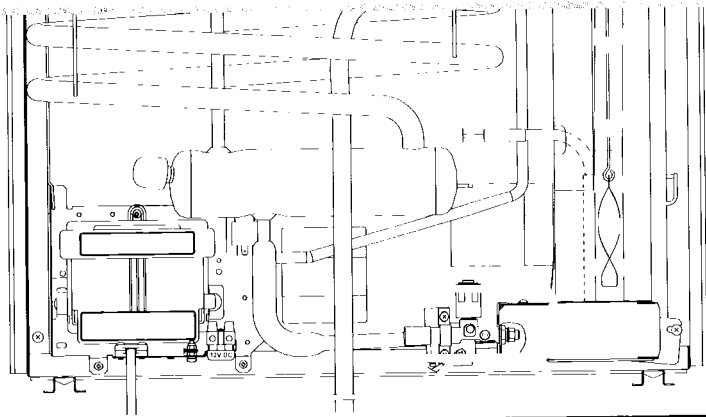
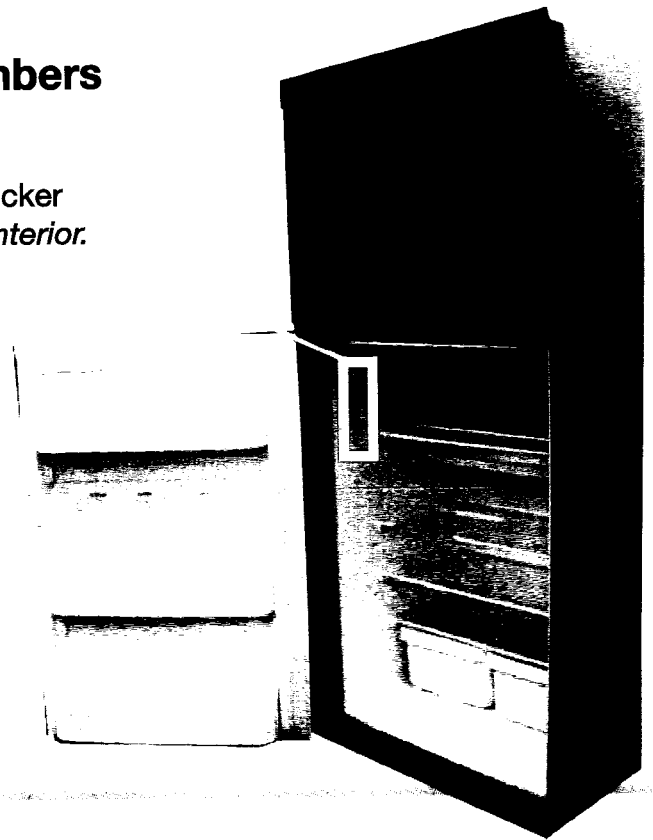
Patrick N. McConnell
Director of Engineering, Product Safety and Standards
Dometic Corporation

RECALL 06E-076

Where to find the serial and model numbers on your Dometic refrigerator

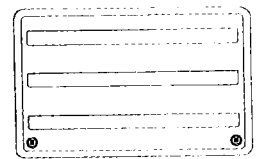
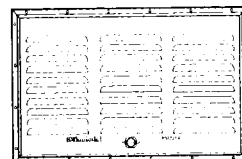
The serial and model numbers are both located on a **sticker** inside the fridge door. *It could be on either side of the interior.*

Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.



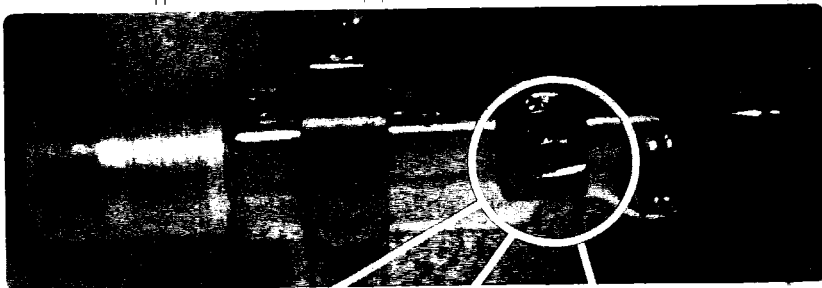
How to close the gas valve on your Dometic refrigerator

The manual gas valve is located at the back of your refrigerator near the floor as seen in the diagram to the left. Access the back of your refrigerator by removing the vent on the side of your coach. The vent will look like one of the two following illustrations:



The gas valve is opened and closed by adjusting a screw. To close the valve, use either your fingers or a flat-head screwdriver to turn the screw 1/4 turn clockwise.

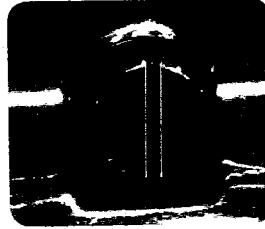
The valve is closed if the flathead slot in the screw runs up and down. The valve is still open if the flathead slot in the screw runs side to side.



Open



Turn Clockwise



Closed