



NEW FLYER

Date
Addressee
Address1
Address2
Address3

**Subject: Recall 07E-013/07V-XXX – Graham White Mfg. Air Dryers
Component Replacement – Defective Timer Modules.**

Dear **Addressee**,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. New Flyer Industries has decided that a defect which relates to motor vehicle safety exists in certain transit buses manufactured by New Flyer, that are equipped with a Graham Whiter Air Dryer assembly. This safety recall was initiated based on information provided by Graham White Manufacturing Inc.

The affected buses were built during the period from July 2006 to December 2006. It has been determined that the defective components may have been installed on New Flyer vehicles, which were sold to **Address1**:

Make: New Flyer Transit Vehicle

Model:

VIN Range (last 6 digits): XXXXXX to XXXXXX.

The defect involves a defective timer modules which may allow sufficient quantities of moisture to enter and effect the operation of the vehicle air brake system. Failure of the air brake system due to moisture could result in a crash.

We strongly recommend that the above mentioned buses be inspected to determine if the effected air dryer assemblies have been installed, and if found, be replaced with an improved unit.

For information on coordinating efforts to complete this recall in a timely manner, please contact your Regional Product Support Manager, **RPSM** or New Flyer Customer Services at (204) 934-4874.

**Headquarters/
Winnipeg Facility**

711 Kernaghan Ave.
Winnipeg, Manitoba
R3C 3T4 Canada

Ph: (204) 224-1251
Fx: (204) 224-0551
e-mail: bussales@newflyer.com

**Customer
Services**

25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada

Ph: (204) 982-8400

**New Jersey Service
Support Center**

808 Garfield Ave.
Jersey City, New Jersey
07305-4423 USA

Ph: (201) 369-1200
Fx: (201) 369-0345

**New Product
Development**

Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada

Ph: (204) 982-8413
Fx: (204) 654-4941

**Crookston
Facility**

214 5th Ave. SW
Crookston, Minnesota
56716 USA

Ph: (218) 281-5752
Fx: (218) 281-5672

**St. Cloud
Facility**

6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA

Ph: (320) 203-0576
Fx: (320) 203-0584

www.newflyer.com

If you are a leaser of vehicles which are affected, it is required that any vehicle leaser receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, or it has been removed from operation permanently, please inform the undersigned.

This recall is to be performed without cost to you. All claims for parts or labor are to be submitted as a warranty claim to New Flyer referencing the subject recall number. If you had this installation done before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

We regret any inconvenience which this action may cause you. However, we are concerned about your safety and the safety of your passengers. If New Flyer is unable to correct this defect within a reasonable time, you may submit a written complaint to the:

Administrator,
National Highway Traffic Safety Administration,
400 Seventh Street, SW,
Washington, DC, 20590,
Or call 1-888-327-4236 (TTY: 1-800-424-9153);
or go to
<http://www.safercar.gov>.

Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
Customer Services Head Office

cc: **RPSM**, Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland