

DAIMLERCHRYSLER

DaimlerChrysler
Commercial Buses North America

April 2, 2007

Mr. Safety Director
ABC Bus Co.
123 Your Street
Your Town, USA

RE: Safety Standard Non-Compliance Recall Notification (# 06E101000, 07V095000)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear Mr. Director:

DaimlerChrysler Commercial Buses North America, in conjunction with Ricon Corporation, has decided that certain MY 2005-2006 Sprinter 2500 and MY 2006 Sprinter 3500 buses equipped with "DOT Public Use" Ricon wheelchair lifts manufactured between January 6 and September 6, 2006, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Installations in Motor Vehicles.

WHY IS THE RECALL BEING CONDUCTED:

The potential non-compliance is the result of the inner barrier interlock switch system in the lift baseplate not detecting the presence of a passenger (either wheelchair or standee) on the barrier and allowing the platform to move down more than one inch below floor level when occupied.

This condition can result during installation if the installer runs wires through the baseplate assembly and the wires lodge under the trigger block of the interlock interfering with the switch movement. In the event this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury.

WHAT YOU AS THE OWNER SHOULD DO:

We have enclosed a list of lifts you purchased that were manufactured during the specified time period. You should follow the procedures outlined below to determine if your lift(s) need adjustment or modifications:

1. Park the vehicle in a safe location and operate the lift through the unfold/deploy cycle.
2. With the lift at the vehicle floor level, place a 25 pound weight completely on any part of the inner barrier, (yellow painted plate) and push the down switch.
3. If the lift platform goes down one inch or less and then stops all movement, the lift does not require adjustment or modification and may be returned to normal service.
4. **If the platform continues to move downward, the operator should take the following steps:**
 - a. Remove the 25-pound weight, return the lift to the stowed position and turn power off to the hand control.
 - b. Tag the lift to show it is NOT OPERATIONAL following your own “lockout/red tag” procedures.
 - c. Contact Ricon Customer Support Dept at 800-322-2884 for guidance on how to correct the non-compliance.
 - d. DO NOT USE THE LIFT again until a factory-trained technician has corrected the non-compliant condition.

WHAT RICON CORPORATION WILL DO:

Upon notification from **you**, Ricon will work with you to locate and correct the source of interference or other problem with the inner barrier interlock switch as quickly as possible. If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, we will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer.

Lift repairs may include removal and/or re-routing any added wire running through the baseplate, adjustment of the inner barrier interface with the baseplate or replacement of the switch block assembly. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge.

If the lift is inspected and/or repaired by an authorized Ricon dealer and it is not completed within 3 business days after the scheduled appointment, please notify Ricon Customer Support at 800-322-2884.

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If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration (NVS-200)
400 Seventh Street, S W
Washington, D. C. 20590
Phone (888) 327-4236
(D.C. residents only – 202-366-0123)
or go to www.safercar.gov

We have attached an “Inspection/Repair Log” listing the serial number of the lifts you own. Please fax a copy of the completed Log indicating the inspection and/or repairs were completed to Ricon Corp at 818-267-3139.

If after calling Ricon Customer Support at 800-322-2884 and you require further assistance you may call DAIMLERCHRYSLER Commercial Buses North America at 800-882-8054.

Thank you for your prompt attention to this matter.

Sincerely,

Joe Labonte
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