



**Irbit MotorWorks of America, Inc.**  
15411 NE 95-th Street, Redmond, WA 98052 Ph: 425.702.8484  
Fax: 425.696.0834 [info@imz-ural.com](mailto:info@imz-ural.com)

**Vehicle Recall Owner Notification Letter**

Dear Ural motorcycle owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**Reason For This Recall**

Irbit Motorworks has determined that a defect which relates to motor vehicle safety, exists in certain Ural motorcycles. It was found that wheel bearings may have been improperly installed at the factory. The defect can cause loose wheels, wheel lock up and may result in motor vehicle accident.

**What We Will Do**

All affected motorcycles will be inspected for this defect; if it is found your wheel bearings have been installed incorrectly they will be replaced at no charge.

**What You Should Do**

Please contact your nearest Ural dealer as soon as possible to arrange a service appointment. You may be asked to provide your complete VIN (vehicle identification number) for confirmation of recall. The labor time to perform this service is approximately 2 ½ to 3 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your vehicle.

Your Ural dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Ural customer service by calling 1-888-990-8484.

After contacting your dealer and Ural customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Ural Customer Service at 1-888-990-8484. If you have sold or traded your vehicle, please let us know by calling Ural Customer Service at 1-888-990-8484.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,  
Irbit Motorworks of America, Inc