



“Contact Name”
“Customer Name”
“Customer Address”

**Re: Recall 07V-068 - Non-Compliance with FMVSS Regulation 49 CFR 571.108
Flashing Decel Lamps**

Dear **“Contact Name”**,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer has decided that certain model years 2001-2002 C30LF, C35LF, model years 1996-1997 C40HF, model years 1996-2004 C40LF, model years 1996-2000 D30LF, model years 1995-2002 D35LF, model years 1994-2003 D40LF, model years 1999-2002 D45S, model years 1994-1998 D60HF, model years 1999-2000 D60LF, and model year 1998 L40LF transit buses fail to conform to Federal Motor Vehicle Safety Standard No. 108, “Lamps Reflective Devices, and Associated Equipment.”

The following vehicles which were originally delivered and sold to **“Customer Name”**, are affected:

Make: New Flyer Transit Vehicle

Model: **“Model”**

VIN Range (last 6 digits): **“VIN range”**

The subject vehicles were supplied by New Flyer with flashing Deceleration lights (Decel Lamps) on the rear of the vehicle. These lamps will flash during vehicle deceleration when the transmission retarder is active or during a service brake application.

This flashing function of the lamps is in contravention to 49 CFR 571.108 Lamps, Reflective Devices and Associated Equipment – S5.5.10 (d) which states “All other lamps should be wired to be steady-burning”.

**Headquarters/
Winnipeg Facility**

711 Kernaghan Ave.
Winnipeg, Manitoba
R3C 3T4 Canada

Ph: (204) 224-1251
Fx: (204) 224-0551
e-mail: bussales@newflyer.com

**Customer
Services**

25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada

Ph: (204) 982-8400

**New Jersey Service
Support Center**

808 Garfield Ave.
Jersey City, New Jersey
07305-4423 USA

Ph: (201) 369-1200
Fx: (201) 369-0345

**New Product
Development**

Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada

Ph: (204) 982-8413
Fx: (204) 654-4941

**Crookston
Facility**

214 5th Ave. SW
Crookston, Minnesota
56716 USA

Ph: (218) 281-5752
Fx: (218) 281-5672

**St. Cloud
Facility**

6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA

Ph: (320) 203-0576
Fx: (320) 203-0584

To correct this condition, New Flyer will supply instruction on how to rewire the electrical system to remove the flashing function; or install new programmable logic controller (PLC) programming which will make the lamps burn steady, free of charge.

For specific instructions on how to correct this issue of non-compliance with Federal regulations on your specific vehicle type, New Flyer urges you to contact either your Regional Product Support Manager "**RPSM**" at "**RPSM Contact#**" or New Flyer Customer Services at (204) 934-4874.

If you no longer own this vehicle, please inform us when you call. Federal regulations require that any entity receiving this notice which leases vehicles involved in the recall, must forward a copy of this notice to the leaser within ten days.

This recall is being managed by New Flyer and all labor associated with this corrective action is to be filed as a Warranty Claim to the New Flyer Warranty Department. If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If we fail, or we are unable to remedy this defect without charge and, within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC, 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to: <http://www.safercar.gov> .

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
New Flyer Customer Service Support
(204) 934-4876

cc: "**RPSM**", Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland.