



IC Corporation

751 South Harkrider, Conway, Ar 72302

A SUBSIDIARY OF INTERNATIONAL
TRUCK AND ENGINE CORPORATION

Dear IC Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC® has decided that a defect which relates to motor vehicle safety exists in certain CE, FE and RE school and commercial buses built 3/12/2004 thru 11/29/2006 with side emergency doors.

REASON FOR THIS RECALL

The side emergency door holdback mechanism may not be installed in the proper location. This may cause the mechanism to hold the door in the closed position.

RISK TO MOTOR VEHICLE SAFETY

If the door is held in the closed position, it may not perform its intended emergency function, possibly resulting in property damage, personal injury or death.

ACTIONS YOU SHOULD TAKE

PLEASE PERFORM THE INSPECTION PROCEDURE (enclosed) TO DETERMINE IF FURTHER REPAIR IS REQUIRED.

If you wish to perform the repair yourself, instructions are attached to this notice.

If you **DO NOT** wish to perform this service yourself, please contact your local IC dealer to schedule an appointment to have your vehicle inspected and/or repaired.

Further repair may involve the relocation of the existing side emergency door holdback mechanism.

Dealers will have instructions to inspect and/or repair your vehicle by **3/30/2007**.

This will be performed *free of charge* and may take approximately *30 minutes* to complete.

IF YOU DO NOT OWN THIS VEHICLE

Please fill out the enclosed green **Authorization for Recall Service** card so you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

Questions or comments can be directed to:
IC Corporation
PO BOX 6000
Conway, AR 72033

Or by email to:

shawn.finkbeiner@ic-corp.com

If you believe that IC has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the *Owner Assistance Guide* section in your Owner's Manual or call toll free 1-800-448-7825.

You may also wish to submit a complaint to:

Administrator
National Highway Traffic Safety Administration,
400 Seventh Street, S.W.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152) or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses. See the attached instructions or contact your dealer for details.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

Sincerely,

IC CORPORATION



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CUSTOMER SERVICE PROCEDURE

**SAFETY RECALL 07503
MARCH 2007**

DEFECT DESCRIPTION

The side emergency door holdback mechanism may not be installed in the proper location. This may cause the mechanism to hold the door in the closed position.

If the door is held in the closed position, it may not perform its intended emergency function, possibly resulting in property damage, personal injury or death.

MODELS INVOLVED

This Safety Recall involves certain CE, RE, and FE school and commercial buses built 3/12/2004 thru 11/29/2006 with side emergency doors, feature codes:

0047DCN	0049DCP	0047DCR	0047DCT
0047DCX	0047DCL	0047DCJ	0047ALT

SERVICE PROCEDURE



WARNING:

TO AVOID SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.



WARNING:

TO AVOID PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH WHEN SERVICING THE VEHICLE, PARK ON A FLAT LEVEL SURFACE, SET THE PARKING BRAKE, SHUT THE ENGINE OFF AND CHOCK THE WHEELS.

Please perform the following inspection to determine if further action is necessary:

1. Remove the **side** emergency door head bumper.

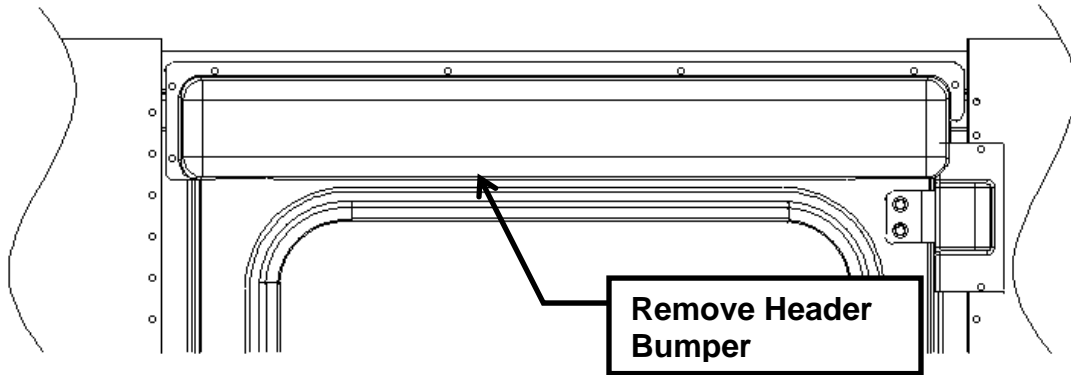


Figure 1

2. Measure dimension **A** on the hold back mechanism bolt pattern indicated below:

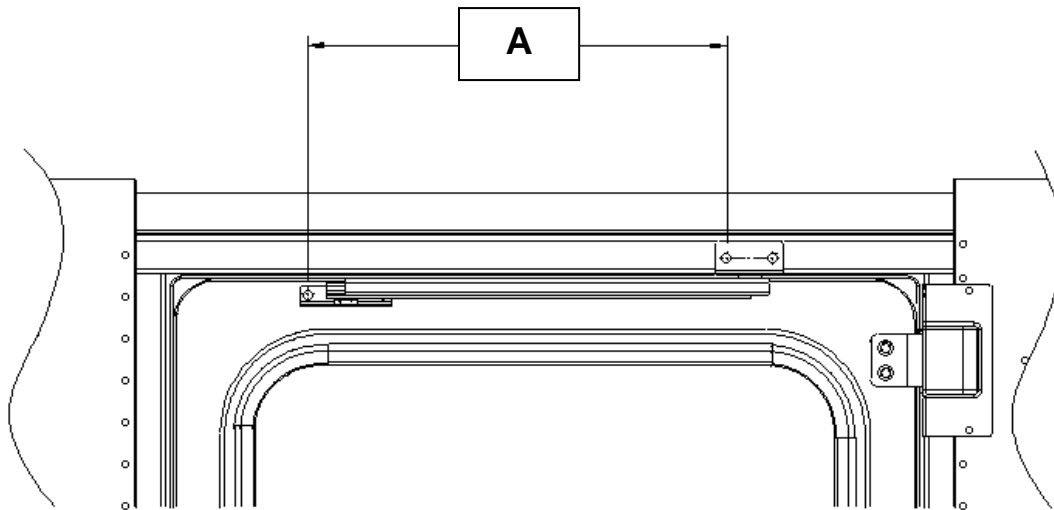


Figure 2

- If dimension **A** is **13"** (330mm) or **greater**, then no further action is necessary, re-install header bumper.
- If dimension **A** is **less** than **13"** (330mm), continue on to step 3.

3. If dimension **A** is less than **13" (330mm)**:
 - Remove bolts from holdback mechanism.
 - Measure location for new hole using Nominal dimension from Table 1. *Measure from door frame surface, not hinge surface.*
 - Drill hole with **#5** drill bit.
 - Use holdback bracket as a template to mark and drill second holes.
 - Reinstall holdback mechanism using existing hardware.

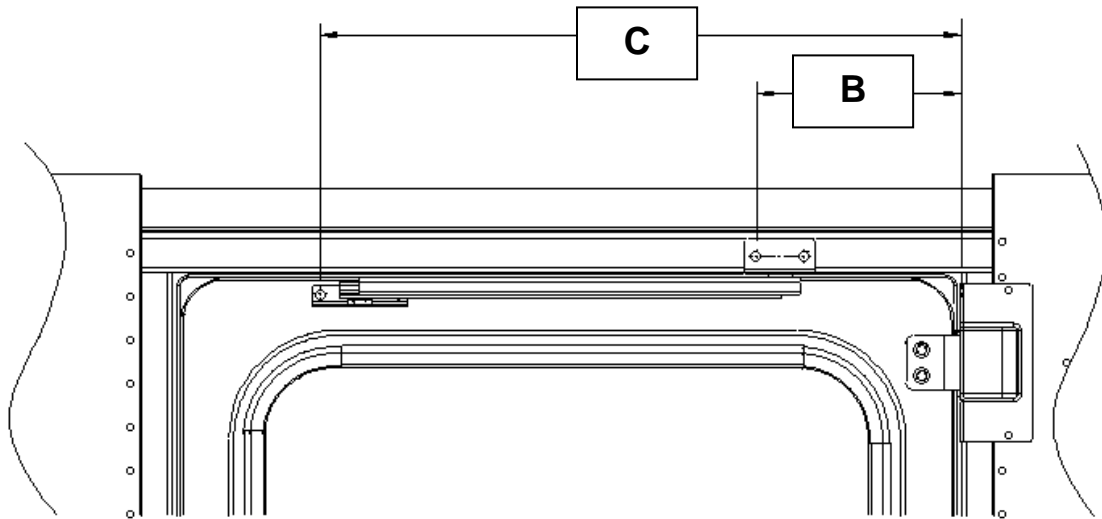


Figure 3

<u>Dimension</u>	<u>Nominal</u>
B	6.5" (165mm)
C	20.375" (517mm)

Table 1

4. Check for normal, smooth operation of the door hold back mechanism. Check to ensure door opens to at least 90° (perpendicular to bus body).
5. Re-install header bumper.

END OF SERVICE PROCEDURE

PARTS INFORMATION

There are no parts necessary to complete this Recall Service Procedure.

LABOR INFORMATION

If you choose to relocate the holdback yourself, you will be compensated for your time by IC Corp.

To assist in processing this recall, it is important you provide an invoice to IC with the following information:

- VIN # (or List of VINs repaired)
- IC Safety Recall Number: **G-07503**
- Subject: **Side Emergency Door Holdback**
- Facilities Repair Labor Rate
- Applicable Labor Operation Numbers: **Listed Below**
- Your Tax ID Number

<u>Operation No.</u>	<u>Description</u>	<u>Time</u>
A40-07503-1	<i>Inspection of Holdback Location ONLY</i>	0.3 hr
A40-07503-2	<i>Inspection AND Relocation of Holdback</i>	0.4 hr

Please send all requested information to the following location for prompt processing:

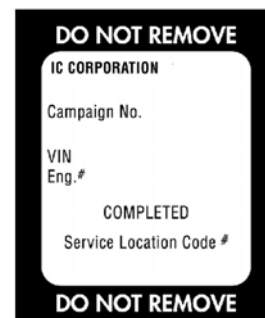
IC Corporation
Attn: COMPLIANCE DEPARTMENT
PO BOX 6000
Conway, AR 72033

CAMPAIGN IDENTIFICATION LABEL

*Each vehicle corrected in accordance with this campaign **must be** marked with a S00109 Campaign Identification Label.*

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

This label was supplied to you in this mailing package.



**REIMBURSEMENT OF REPAIRS COMPLETED PRIOR TO THE
RELEASE OF THIS RECALL**

If you paid to repair your vehicle for this defect prior to receiving this recall letter between **2/2/2006** and **3/31/2007**. Contact your local IC dealer, with your original repair documentation and proof of payment, and the service advisor will determine which, if any, of the repair costs will qualify for reimbursement. *IC dealers determine what repair costs are eligible for reimbursement.* However, if you choose not to work through an IC dealer, you may submit the enclosed "REQUEST FOR REIMBURSEMENT" form, repair documentation, and proof of payment to:

International Truck and Engine Corporation
Warranty Claim Center Reimbursement Department
P.O. Box 888
Warrenville, IL 60555

INTERNATIONAL TRUCK AND ENGINE CORPORATION