



**RECREATIONAL VEHICLE SAFETY RECALL NOTICE**

«Retail\_Name»  
«Retail\_Address\_1»  
«Retail\_Address\_2»  
«Retail\_Address\_3»

Safety Recall: 07V-049  
Service Advisory: 07-078

VIN: «VIN»

Dear «Retail\_Name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Keystone RV Company has determined that a defect which relates to motor vehicle safety exists in certain model year 2007 Raptors. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason  
for this  
recall***

The pins used to hold the electric bed frame in place may have the flat washer missing on the bottom side between the "R" clip and the side rail attachment. As a result the bed platform may become displaced during travel if the bed is not raised to the full up position. Failure to remedy this situation may cause damage to the trailer and if the bed is used will result in an increased risk of personal injury.

***What we  
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. They now stand ready to inspect the electric bed lift system and install any missing washers. The service and parts required for this corrective action will be provided at no charge to you.

***What we  
need you  
to do***

At your earliest convenience, please make an appointment to have your Raptor serviced by your dealership. The labor time to perform this correction is approximately ½ hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your Raptor for this repair.

***If you have  
questions***

Your Raptor dealer is best equipped to obtain parts and provide service to ensure your Raptor is corrected as promptly as possible. If your dealer is unable to assist or if you take your Raptor to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting your dealer and Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Thank you for your attention and cooperation in this matter.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



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