



MONACO
COACH CORPORATION

February 9, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN

Recall Campaign No. 07V016000

Monaco File # R06040

Re: Safety Recall – Wrong Screw used in Monitor

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Class **A** motorhomes manufactured from September 8, 2006 through October 23, 2006. The affected vehicles are certain 2007 Monaco Monarch and Cayman, Holiday Rambler Admiral and Neptune and Safari Simba, Simba Diesel and Trek Gas.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days*

Monaco Coach Corporation determined that a production **employee** used the incorrect screw to install the black and white CRT back-up monitor in the dash. The incorrect screws are 1/4" longer than specified and may contact a PC board inside the monitor which could potentially hit a high voltage circuit on the PC board of approximately 10,000-13,000 volts. The monitor is located on the backside of the center dash console between the driver and passenger. If the screw makes contact with the high voltage tracer on the PC board and someone would touch the screw head with power on, this could result in an electrical shock. This screw is **not** visible or open to normal use area of the vehicle such as while driving or riding in the vehicle. The instrument panel would have to be removed or someone would have to be reaching under the dash to the back side of the panel to come in contact with the screw. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign.

MONACO COACH CORPORATION

606 Nelson's Parkway • P.O. Box 465 • Wakarusa IN 46573

Telephone: (571) 862-7211 • (877) 4-MONACO

The remedy will involve a dealer inspecting the back-up monitor to verify the operation of the monitor. If the monitor is operating properly, the repair will consist replacing the incorrect screw with the specified screw and testing for proper operation. If the monitor is not operating properly on initial inspection, the monitor will be replaced using the correct screw. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Motorhome.

Sincerely,



Michael R. Becker
Customer Service Manager
Monaco Coach Corporation