



A Subsidiary of **FREIGHTLINER**
LLC

RECEIVED
470-235

2001 MAR 20 P 1: 15

STATE OF
DEFECT INVESTIGATION

Recall 07V-002

January 29, 2007

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain C2 units manufactured between December 21, 2005 and September 4, 2006. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the front bumper mounted swing-out cross arm. The inlet air fitting welded to the base plate was manufactured inconsistently, possibly allowing the fitting to separate. Separation of the inlet fitting will prevent the actuating air from powering the crossing arm. The crossing arm may not deploy. A non-deploying crossing arm allows some student passengers to not be visible to the driver as they cross in front of the bus during pick-up or discharge, possibly resulting in serious injury.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of replacing the inlet fitting plate. It will take approximately .5 hour per unit for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 889-4871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail Tracy.Sauerbrey@thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S. W., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Customer Support Division

Enclosure