

July 13, 2007

07V-047

SAFETY RECALL NOTICE

Re: Hitching Post Pro (934, 934xt, 935, 935xt, 936, 936xt, 937, 937xt, 951, 951xt) Expressway (995, 995xt, 996, 996xt) Trailblazer (998, 998xt)

Dear REI Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Thule has decided that a defect which relates to motor vehicle safety exists in our Hitching Post Pro (934, 934xt, 935, 935xt, 936, 936xt, 937, 937xt, 951, 951xt), Expressway (995, 995xt, 996, 996xt), and Trailblazer (998, 998xt) hitch mounted bike racks sold during the 2003-2007 period. We are recalling these racks because a pinch point exists between the bike arm bracket and the upright assembly which has the potential of causing severe personal injury, including laceration or amputations to the user's fingertips or hand when the bike arm bracket is moved to its down position. Because this could happen without warning, it is important that you **stop using the rack immediately**. At all times, keep your hands and fingers away from the area between the bike arm bracket and the upright assembly.

Please review the following instructions on how to obtain a free repair kit. We are planning to have sufficient repair kits and replacement units available to satisfy the requirements of this recall without delay or inconvenience. We will provide a repair kit that will allow you to insert a bumper and a warning label to the pinch point location. To obtain your kit, please call us at 1-800-THULE 91 (800-848-5391), provide us your name and address, and follow the instructions to install the additional parts. You can also visit http://www.thuleracks.com for more information. If you have incurred any cost for remedies in advance of this notification please contact the toll free number listed above for reimbursement. Reasonable supporting documentation will be requested.

While the repair kit will address the pinch hazard and ensure your rack provides years of service, as an REI customer, you are free to return the product to REI under our 100% satisfaction guarantee.

This improvement is necessary to correct the identified problem and provide the superior quality reflected in the Thule brand products we are privileged to provide. If we fail to or are unable to remedy the defect at no charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 888-327-4236 (TTY: 1–800–424–9153); or go to <u>http://www.safercar.gov</u>.

Thank you for your cooperation and understanding. We highly value you as a committed Thule customer and want to maintain your confidence and support of our entire line of car rack systems.

Sincerely,

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Noel Roberts Director of Quality Thule, Inc.

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