



U.S. Department
of Transportation

1200 New Jersey Avenue, SE
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

April 14, 2009

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Mr. Daniel Del Rio
Customer Service manager
Wheeled Coach Industries
2737 N. Forsyth Road
Winter Park, FL 32792

NVS-215kjs
07V-569

Dear Mr. Del Rio:

Wheeled Coach Industries (Wheeled Coach) is requested, pursuant to 49 U.S.C. 30165, 30166, and 30119, to renotify owners involved in safety recall 07V-569 who have not had their vehicles corrected or otherwise accounted for. This recall involves 1,006 MY 2004-2007 ambulances concerning the 400 amp fuse location. Owner notification began on January 8, 2008. In Wheeled Coach's fourth reporting quarter, Wheeled Coach reports that of the 1,006 ambulances involved, 632 have not been remedied.

Wheeled Coach should conduct the owner renotification in accordance with the guidelines listed below.

- Before conducting the owner renotification, Wheeled Coach should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.
- Wheeled Coach's proposed owner renotification letter for this recall must meet the requirements of 49 CFR Part 577.10, "Follow-up Notification," and must be submitted to NHTSA for review before owner renotification begins. Part 577.10(e)(1) specifically requires that the renotification letter be identified as a ". . . follow-up to an earlier communication."
- In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly Reports," Wheeled Coach is requested to file three additional quarterly status reports.
- Furnish a proposed schedule for conducting the owner renotification that includes the following information:

- a. the date on which the search of current state motor vehicle registration records will be initiated in order to update the original owner list;
- b. the approximate date on which the revised owner list will be available to initiate owner renotification;
- c. the approximate date on which the owner renotification will begin; and
- d. the approximate date on which the owner renotification will be completed (if the owner renotification is to be staggered, give the beginning and ending owner renotification date for each segment).

Wheeled Coach's renotification schedule and a draft of the proposed owner renotification letter must be submitted to this office by April 30, 2009.

If you have any questions concerning this matter, please contact Ric Willard at (202) 366-6544, richard.willard@dot.gov or Kelly Schuler at (202) 366-5227, Kelly.schuler@dot.gov or by fax at (202) 366-7882.

Sincerely,



George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement