



Date:

Customer Name
Address

VIN
Work Order #:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Wheeled Coach Industries has decided that a defect, which relates to motor vehicle safety, exists in certain Type II and Type III ambulances that were built in the 2004-2007 model year.

Reason: It has come to our attention that in several geographical areas of the country conditions may exist that, over time, will prematurely corrode the 400 amp primary fuse. The 400 amp primary fuse is located near the batteries and is in line between the batteries and the Wheeled Coach printed circuit board. Failure of this fuse will not affect the mobility of the ambulance however; it will render the warning lights and all patient compartment 12V circuits inoperative. The siren will remain operative.

The geographical areas are those Northern states that use calcium chloride as a de-icing agent. The calcium chloride deteriorates the copper compounds found in the 400-amp fuse.

Repairs: Installation of a retrofit kit.

Instructions: Please take your vehicle to the nearest Wheeled Coach Service Center for repairs. If you need information on the nearest Wheeled Coach Service Center, please visit our website at: http://www.wheeledcoach.com/service_centers.asp

How Long: The repair procedure should take approximately 1-2 hours. Please fill out the
It Will Take: enclosed warranty claim and fax back to the number provided.

Who to Call: If you have any questions about this procedure, please call Wheeled Coach Customer Service at 800-628-8178 between 8 AM and 5 PM Eastern Time, Monday through Friday.



Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Wheeled Coach Customer Service at 800-628-8178 between 8 AM and 5 PM Eastern Time, Monday through Friday.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Daniel Del Rio
Customer Service Manager
Wheeled Coach Industries
800-932-7077 x 317