

Date:

To: All Rampvan Dealers

Subject: NHTSA Toyota Sienna Rampvan rear axle beam mounting (Recall Number _____)

I am writing to inform you that The Braun Corporation recently initiated a recall that concerns 2004-2007 Toyota Sienna Rampvan rear axle beam mounting. We will soon be notifying all vehicle owners we have record of, and that are affected by this recall, via U. S. Postal Service First Class Mail. The letter being sent to customers will contain the NHTSA required notification documents as well as information the recipient will need to know in order to have their vehicle inspected/repaired. In taking this action, The Braun Corporation is hoping to lessen the burden on our dealers in contacting the persons affected by this action.

Shortly, you will receive information regarding vehicles for which we do not have owner contact information. Please provide this information to us and we will be happy to mail this information directly to the owner of the vehicle.

In taking this action, Braun continues to place the safety of our customers at the top of our priorities. We are also committed to support our dealer partners in their effort to service their customers. It is our hope that the steps outlined in this letter will serve to reaffirm that commitment and acknowledge the value we place in our working relationship. Should you have any questions with regard to the matters outlined above, feel free to contact The Braun Corporation's Product Support Department.

Rick Nelson, Director of Product Support