

October 24, 2008

**SERVICE LETTER ML-444**

**NHTSA SAFETY RECALL CAMPAIGN # - 07V-535**

**IMPORTANT SAFETY RECALL CAMPAIGN  
INFORMATION!**

Dear Dealer,

In a continuing effort to increase the completion rates of our safety recalls we have established a procedure to send follow-up notifications to the motorcycle owners of record who haven't had their motorcycles serviced in response to selected recalls. This communication and the attached sample Customer Letter relate to the following recall.

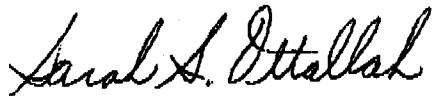
**CODE 0133 DYNA HEAT SHIELD**

This recall relates to all 2008 Dyna - FXD, FXDC, FXDI, FXDB, and FXDWG model motorcycles intended for the California market built from July 3, 2007 through September 6, 2007. These motorcycles were built and shipped to California without the catalytic muffler protective heat shield installed. The absence of this heat shield could lead to an injury as described in the attached letter. The recall was initiated in November 2007. A sample of the follow-up letter, which we are sending to all registered owners of unserviced vehicles, is attached. **Please refer to [h-dnet.com](http://h-dnet.com) on the Service Page, Safety Campaign and Product Campaign link, Safety Campaign and Open VIN lists link for an updated list of Code 0133 vehicle VINs which our records show as still being unserviced. Select the appropriate campaign number link (0133) to view any outstanding vehicles involved in this recall.** Refer to Harley-Davidson Service Bulletin M-1214 dated November 8, 2007 for details on carrying out the requirements for this recall. Parts for this recall are currently available. Current shipment records indicate a number of kits are available in the field at the dealer level. Please check your inventory before placing any orders for parts. You may be required to provide a VIN for each recall kit ordered. Please refer to the related Service Bulletin for detailed instructions.

If a VIN appears on the h-dnct.com list for a vehicle on which you have recently completed this recall, please disregard. However, if a vehicle appears on the list that you know you have completed the recall on some time ago, please contact Harley-Davidson via fax or mail along with a copy of your internal repair order. We will use this information to update our records and issue you the appropriate amount of labor for performing the service. This information will be essential in reporting our completion rates to NHTSA, as required.

Your cooperation in this effort is appreciated.

Sincerely,

A handwritten signature in cursive script, reading "Sarah S. Ottallah".

Sarah S. Ottallah  
Manager, Warranty and Recall Administration  
0133