



Frank M. Ligon  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

August 22, 2007

**TO:** All U.S. Ford and Lincoln Mercury Dealers

**SUBJECT: DEMONSTRATION / DELIVERY HOLD:** Safety Recall 07S56:  
Certain 2008 Explorer, Mountaineer, and Sport Trac Vehicles Equipped With 6R  
Transmission – Oil Cooler Line Attachment Bolt Torque

#### **AFFECTED VEHICLES**

Certain 2008 model year Explorer, Mountaineer, and Sport Trac vehicles built at the Louisville Assembly Plant from July 23, 2007 through August 14, 2007. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information will be available on August 22, 2007.

#### **REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the transmission oil cooler line attachment bolt at the transmission may not have been tightened to specification. As a result, the bolt may loosen and the transmission oil cooler lines may disengage from the transmission, causing a transmission fluid leak and loss of power to the drive wheels. If leaking transmission fluid contacts the catalytic converter, it may pose a risk of fire under certain conditions.

#### **SERVICE ACTION**

Dealers are to torque the transmission oil cooler line attachment bolt to 25 Nm as described in Attachment III. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this safety recall has been completed.

**PLEASE NOTE:**

**Federal law requires dealers to complete this safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.**

**ATTACHMENTS**

Attachment I:           Administrative Information  
Attachment II:          Labor Allowances and Parts Ordering Information  
Attachment III:         Technical Information  
Customer Notification Letter

**QUESTIONS & ASSISTANCE**

Special Service Support Center (Dealer Only) .....1-800-325-5621

Sincerely,

A handwritten signature in black ink that reads "Frank M. Ligon". The signature is written in a cursive, flowing style.

Frank M. Ligon

**DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S56:**

Certain 2008 Explorer, Mountaineer, and Sport Trac Vehicles Equipped With 6R Transmission  
Oil Cooler Line Attachment Bolt Torque

**OASIS ACTIVATED?**

Yes. OASIS will be activated by August 22, 2007.

**FSA VIN LIST ACTIVATED?**

Yes. Available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> by August 22, 2007. Owner names and addresses will be available by September 7, 2007.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

**STOCK VEHICLES**

Correct all affected units in your new vehicle inventory before delivery.

**SOLD VEHICLES**

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

**TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

**RELATED DAMAGE**

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

**DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S56:**  
Certain 2008 Explorer, Mountaineer, and Sport Trac Vehicles Equipped With 6R Transmission  
Oil Cooler Line Attachment Bolt Torque

**ADDITIONAL LABOR TIME**

If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

**OWNER REFUNDS**

Refunds are not authorized for this program.

**RENTAL VEHICLES**

The use of rental vehicles is not authorized for this program.

**CLAIMS PREPARATION AND SUBMISSION**

- Enter claims using Direct Warranty Entry (DWE).
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from Special Service Support Center.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

**DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S56:**

Certain 2008 Explorer, Mountaineer, and Sport Trac Vehicles Equipped With 6R Transmission  
Oil Cooler Line Attachment Bolt Torque

**LABOR ALLOWANCES**

Description	Labor Operation	Labor Time
Torque transmission oil cooler line attachment bolt to specification.	07S56B	0.2 Hours

**PARTS REQUIREMENTS / ORDERING INFORMATION**

Parts are not required for this repair.

**DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S56:**

Certain 2008 Explorer, Mountaineer, and Sport Trac Vehicles Equipped With 6R Transmission  
Oil Cooler Line Attachment Bolt Torque

1. Lift vehicle and locate the transmission fluid cooler line attachment bolt on the left side of the transmission. (See illustration below.)

**NOTE:** If cooler lines are leaking transmission fluid at the transmission attachment point, call Special Service Support Center at 1-800-325-5621.

2. Tighten Transmission Fluid Cooler Line Attachment bolt to 25 Nm (18 lb-ft).

