



Accubuilt, Inc.  
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www.accubuilt.com  
**December 18, 2007**

**To: All Accubuilt Dealers**

**Subject: Accubuilt Safety Recall # 07-002**

**Models: 2006 and 2007 Accubuilt Cadillac Hearses**

**Additional Recall Information (Revised 12/03/07)**

The recall campaign is approximately 50% complete. Accubuilt has completed its on-site service. The high density customer areas have been serviced and the rest will be left up to GM/Accubuilt Dealers. Please encourage any customers who contact you to set up an appointment with the dealer of their choice and have the dealer contact us in advance for parts and instructions. Accubuilt pays the repair facility direct, no out of pocket customer expense.

Attached is the customer 2<sup>nd</sup> notice letter for their information which will be distributed on or about December 17th, 2007. Also attached is a list of vehicles sold by your dealership still needing the recall per our records. Please review and if any information is lacking or incorrect (i.e., it has the dealer name and address instead of the end user customer), please provide us with updates. Below is the original Dealer Letter sent in August.

ACCUBUILT (A Specialty Manufacturer of Funeral Coaches) IDENTIFIED A CONDITION WHEREBY THE FUEL FILLER NECK ASSEMBLY COULD LEAK FUEL. THIS CONDITION IS THE RESULT OF OUT OF SPECIFICATION PARTS PROVIDED BY OUR SUPPLIER. SHOULD THIS ASSEMBLY FAIL, THIS COULD RESULT IN FUEL LEAKAGE WHILE REFUELING AND INADEQUATE PROTECTION FROM FUEL SPILLAGE WHEN DRIVING.

**CORRECTION:**

1) REPLACE THE FUEL FILLER HOSE, ACCUBUILT P/N 11412490 AND 2) INSPECT THE VENT TUBE FOR CUTS/CRACKS AND REPLACE THE FILLER NECK ASSEMBLY IF NECESSARY. THE NEW HOSES AND FILLER NECK ASSEMBLIES ARE AVAILABLE FROM ACCUBUILT. THE NEW ASSEMBLIES WERE PUT INTO PRODUCTION AT ACCUBUILT ON 7/25/2007.

**IMPORTANT: Some of the involved vehicles may still be in dealer inventory. Federal law requires you to complete the recall service on those vehicles before retail delivery.**

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**Accubuilt Safety Recall # 07-002 -- notice to dealers**

**COMPLETION REPORTING AND REIMBURSEMENT:**

Claims for vehicles which have been serviced must be submitted. Claims submitted will be used by Accubuilt to record recall service completions and provide dealer payment, by credit card

ACCUBUILT WILL AUTHORIZE 1.0 HOUR FOR THIS LABOR OPERATION (PARTS AND INSTRUCTIONS BEING PROVIDED). ONCE REPAIRS HAVE BEEN COMPLETED PLEASE FAX OR E-MAIL COMPLETED REPAIR ORDERS TO THE ACCUBUILT WARRANTY ADMINISTRATOR INCLUDING THE VEHICLE VIN NUMBER. UPON RECEIPT OF THE COMPLETED REPAIR ORDER ACCUBUILT WILL CONTACT THE DEALERSHIP FOR CREDIT CARD PAYMENT WITHIN 48 HOURS.

**DEALER NOTIFICATION & VEHICLE LIST:**

Involved dealers: each dealer to whom involved vehicles were invoiced will receive a copy of this Dealer Recall Notification letter and a list of the involved vehicles by First Class Mail.

The Vehicle List is arranged in Vehicle Identification Number sequence. This list is for dealer reference in arranging for service of involved vehicles.

Owners known to Accubuilt are also listed. **If dealers have delivered any of the units listed on the attached sheet, not showing owner information, please forward the owner information to the Warranty Administrator address above so that we may send them an owner letter.**

Derek Henry  
Warranty Administrator  
2550 Central Point Parkway  
Lima, OH 45804  
(419) 998-8618 Direct Phone  
(888) 324-7895 Toll Free  
(419) 222-4450 Fax  
[dhenry@accubuilt.com](mailto:dhenry@accubuilt.com)

Attachments

2<sup>nd</sup> customer letter  
List of vehicles needing recall



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January 10, 2008

Hamptonville, NC

Dear Mr. Murray,

Re: Vehicle Identification Number: 1GEEH06Y56

This 2<sup>nd</sup> notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### REASON FOR THIS RECALL

Accubuilt, Inc. has decided that a defect which relates to motor vehicle safety exists in all 2006 and 2007 model year Cadillac Chassis Funeral Coaches. Due to parts received from our supplier which do not meet our specifications, these vehicles have a fuel filler neck assembly that could leak fuel. Should this assembly fail, this could result in fuel leakage while refueling and inadequate protection from fuel spillage when driving. Please note this recall involves Cadillac Funeral coaches only, no limousines are involved in this recall.

#### WHAT WE WILL DO

To correct this issue your Accubuilt or General Motors Dealer will change the fuel filler hose or assembly. The labor and material to complete this change will be covered under your Accubuilt warranty. There will be absolutely no charge to you.

#### WHAT YOU SHOULD DO

Please contact your Accubuilt Dealer or your local General Motors Dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction will be sent to your dealer along with the necessary parts. All parts and information for this recall can be obtained from the Accubuilt Warranty Administrator (Derek Henry). The Direct Phone Number is (419) 998-8618. If you prefer, the e-mail address is [dhenry@accubuilt.com](mailto:dhenry@accubuilt.com). The labor time necessary and allowed to perform this service correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.



Your Accubuilt Dealer, or General Motors Dealer are best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within (3) days, we recommend you contact the Accubuilt Warranty Administrator (Derek Henry) by calling 1-800-324-7895 or direct (419) 998-8618.

If after contacting your dealer and Accubuilt, Inc. you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**If you have sold or traded your vehicle, please let us know. We ask that you contact the Accubuilt Warranty Administrator below.**

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

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