

Gaby Laur

From: Technical Services Department

Sent: Friday, August 01, 2008 8:09 AM

Subject: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H-Final Phase Campaign Launch

Attention Mazda Service and Parts Managers:

In September 2007, Mazda Motor Corporation launched Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002. At that time, service parts were not available and owners were requested to bring their vehicle in to your dealership for an interim repair consisting of disconnecting the cruise control deactivation switch.

This notice is to inform you that service parts are now available for Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch.

8/6/2008

TIMING

Dealer mailing date: August 4, 2008

Owner mailing date: August 6, 2008

IMPORTANT INFORMATION:

- This is the final phase for this recall campaign.
- **Owners of affected vehicles who did not receive a Phase 2 notice and have not had the recall completed will be notified by first class mail beginning August 6, 2008.**

SUBJECT VEHICLES

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

The asterisk symbol "*" can be any letter or number.

PARTS INFORMATION

Description	Part Number	Quantity	Note
Fused Jumper Harness	1F90-67-SH1	1	Non-leaking switches
Cruise Control Deactivation Switch and Harness Kit	ZZM0-66-3D2C	1	Leaking switches only
Electrical Grease (XG- 12-A)	0000-77-XG12	1	1-3 oz. tube will service 10 vehicles
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

MNAO will initiate shipments of Fused Jumper Harnesses to dealers, beginning August 4, 2008. Shipments should arrive beginning August 6, 2008. These initial shipments are calculated as a percentage of the number of vehicles registered in each dealer's area.

Additional parts may be ordered normally through the eMDCS Parts Ordering System.

WARRANTY CLAIM PROCESSING INFORMATION

	Fused Harness Installation (non-leaking switches only)	Switch Replacement (leaking switches only)
Warranty Type	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	J0706A	J0706C
Part Number Main Cause & Quantity	1F90-67-SH1	ZZM0-66-3D2C
Quantity	1	1
Labor Operation Code	YY487XRX	YY488XRX
Labor Hours	0.2	0.4
	Sublet – Rental Car	Sublet – Rental Car
Sublet Invoice No	Number from Rental Invoice or Dealer Purchase Order	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "X"	Enter "X"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car	Up to \$30.00 per day for the number of days customer had rental car

NOTE: RENTAL EXPENSES MUST BE SUBMITTED AS A SUBLET TO THE WARRANTY CLAIM.

Inspection and repair procedures are available on the Mazda Service Support System (MS3) website and on eMDCS using Campaign Inquiry or the Warranty Vehicle Detail screen by clicking on 4707H.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this campaign is greatly appreciated.

Mazda Technical Services

Gaby Laur

From: Field Communications (eFC)
Sent: Thursday, July 31, 2008 4:22 PM
To: Field Communications (eFC)
Subject: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H-Final Phase Campaign Launch
Attachments: eFC-I-08-00223.pdf

***** PLEASE DO NOT REPLY TO THIS MESSAGE *****

Originator: Gaby Laur

Subject: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H-Final Phase Campaign Launch

Summary: Announcing the launch of the final phase of the Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch call 4707H. This information will be emailed to dealers on Friday August 1, 2008. Letters and repair instructions will be sent to dealers on Monday August 4, 2008. Owner mailing will be on Wednesday August 6, 2008.

This notice is Information Only

Click on the attached file(s) to open and review the eFC document



Mazda North American Operations

mazda

Electronic Field Communication

Information

eFC Number: 08-00228

Date: Thursday, July 31, 2008

Subject: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H-Final Phase Campaign Launch

Originating

Name: Gabriela Laur

Email ID: glaur@mazdausa.com

Dept: Technical Services Division

Phone: 949-442-6590

Summary: Announcing the launch of the final phase of the Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch call 4707H. This information will be emailed to dealers on Friday August 1, 2008. Letters and repair instructions will be sent to dealers on Monday August 4, 2008. Owner mailing will be on Wednesday August 6, 2008.

See Also eFC Number(s):

Dealer Communication: Yes ☐

Additional Contacts:

eFC Type:

Sales Operations: ☐

Fixed Operations: ☒

Concur:

Nicole Geenen

Communication

This communication is to notify you of the launch of the final phase of the Voluntary Safety Recall 4707H - 1998-2002 B-Series Cruise Control Deactivation Switch. The following information will be e-mailed to all dealers on Friday August 1, 2008.

Attention Mazda Service and Parts Managers:

In September 2007, Mazda Motor Corporation launched Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch, on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002. At that time, service parts were not available and owners were requested to bring their vehicle in to your dealership for an interim repair consisting of disconnecting the cruise control deactivation switch.

This notice is to inform you that service parts are now available for Safety Recall 4707H, 1998-2002 B-Series Cruise Control Deactivation Switch.



TIMING

Dealer mailing date: August 4, 2008

Owner mailing date: August 6, 2008

IMPORTANT INFORMATION:

- This is the final phase for this recall campaign.
- **Owners of affected vehicles who did not receive a Phase 2 notice and have not had the recall completed will be notified by first class mail beginning August 6, 2008.**

SUBJECT VEHICLES

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Electrical Grease (XG-12-A)	0000-77-XG12	1	1-3 oz. tube will service 10 vehicles
Campaign Label	9999-95-065A-05	1=50 labels	Mstore (no charge)

MNAO will initiate shipments of Fused Jumper Harnesses to dealers, beginning August 4, 2008. Shipments should arrive beginning August 6, 2008. These initial shipments are calculated as a percentage of the number of vehicles registered in each dealer's area.

Additional parts may be ordered normally through the eMDCS Parts Ordering System.



WARRANTY CLAIM PROCESSING INFORMATION

	Recall Symptom Installation (non-leaking switches only)	Switch Repair cost (leaking switch only)
Warranty Type	R	R
Symptom Code	99	99
Damage Code	99	99
Process Number	J0706A	J0706C
Part Number Main Cause & Quantity	1F90-67-SH1	ZZM0-66-3D2C
Quantity	1	1
Labor Operation Code	YY487XRX	YY488XRX
Labor Hours	0.2	0.4
	Sublet – Rental Car	Sublet – Rental Car
Sublet Invoice No	Number from Rental Invoice or Dealer Purchase Order	Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code	Enter "X"	Enter "X"
Sublet Amount	Up to \$30.00 per day for the number of days customer had rental car	Up to \$30.00 per day for the number of days customer had rental car

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Mazda Technical Services