



TO: All Mazda Dealership General Managers, Service Managers, and Parts Managers

DATE: September 2007

SUBJECT: 1998-2002 B-Series Cruise Control Deactivation Switch Safety Recall 4707H
PHASE1 – Interim Repair

Dear Mazda Dealer:

Mazda Motor Corporation has decided to conduct a Safety Recall campaign on certain 1998-2002 B-Series vehicles produced from April 4, 1997 to December 10, 2002.

On certain 1998-2002 Mazda B-Series vehicles, a component of the cruise control deactivation switch may deteriorate over time and develop a leak. This occurrence could cause the switch to overheat, smoke, or burn which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the cruise control is not in use.

IMPORTANT INFORMATION

Due to insufficient parts availability, owners of affected vehicles will be notified in 2 phases as follows:

- September 24, 2007: Phase 1 – Interim Repair Notification (disconnect cruise control deactivation switch)
- December 2007: Phase 2 – Permanent Repair Notification (install fused jumper harness or new cruise control deactivation switch as necessary)

This notice only contains information for Phase 1, Interim Repair. Repair instructions, parts and warranty information for Phase 2 will be provided when parts become available.

This package contains important information about Safety Recall campaign **4707H – Phase 1:**

Attachment I	Phase 1 Dealer Service and Parts information
Attachment II	Phase 1 Repair procedures
Attachment III	Phase 1 Owner notification letter

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Service and Parts recall instructions follow (Attachment I), were e-mailed to your Service Department, and are also available on eMDCS and the MS3 (Mazda Service Support System) websites.
2. Inspection and repair procedures follow (Attachment II), and are also available on the MS3 (Mazda Service Support System) and eMDCS websites.
3. We recommend using the enclosed report of registered owners in the dealer's area to encourage customers to come in for the recall (with recall reminder postcards). Dealers may use such owner information for the sole purpose of conducting and performing this recall, and for no other purpose. **Using it for marketing activities is strictly prohibited and could subject your dealership to serious fines.** The information in this report is protected by state privacy and other applicable laws regarding disclosure of personal and/or confidential, restricted or blocked information. It is the dealer's responsibility to protect the confidentiality of owner records and prevent the release of information to other parties.

In California, privacy laws prevent the release of names and addresses on this report.

4. For technical assistance, call the Technical Assistance Hotline at (888) 832-8477.
5. For warranty questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 3.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. If you have any questions, please contact your region manager or DCSM.

We apologize for any inconvenience this recall may cause you and your customers.

Your understanding and support in carrying out this campaign is greatly appreciated.

Sincerely,



Susumu Niinai
Director, Technical Services
Mazda North American Operations

ATTACHMENT I – PHASE 1 DEALER INFORMATION

CONDITION OF CONCERN

On certain 1998-2002 Mazda B-Series vehicles, a component of the cruise control deactivation switch may deteriorate over time and develop a leak. This occurrence could cause the switch to overheat, smoke, or burn which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the cruise control is not in use.

VERIFY THE VEHICLE NEEDS THE RECALL

1. Verify the vehicle is within the following ranges:

Model	VIN Range	Build Date Range
1998 – 2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712	April 4, 1997 to December 10, 2002

The asterisk symbol "*" can be any letter or number.

- If the vehicle is within the above ranges, go to step 2.
If vehicle is not within the above ranges, return it to the customer.

2. Check the physical connection of the cruise control deactivation switch.

SWITCH CONDITION	ACTION TO PERFORM
CONNECTED	Proceed to Phase 1 Repair Procedures.
NOT CONNECTED (and connector is taped closed with electrical tape)	Return vehicle to customer and inform them that they will receive a subsequent notice from Mazda when service parts are available.

OWNER NOTIFICATION

Mazda will send the Phase 1 notice to all owners beginning September 24, 2007.

PARTS INFORMATION

Phase 1, Interim Repair, does not require any service parts.

WARRANTY CLAIM PROCESSING INFORMATION

	Interim Repair
Warranty Type Code	R
Symptom Code	99
Damage Code	99
Process Number	J0707A
Part Number Main Cause	5555-07-024A
Quantity	0
Labor Operation Code	YY489XRX
Labor Hours	0.2

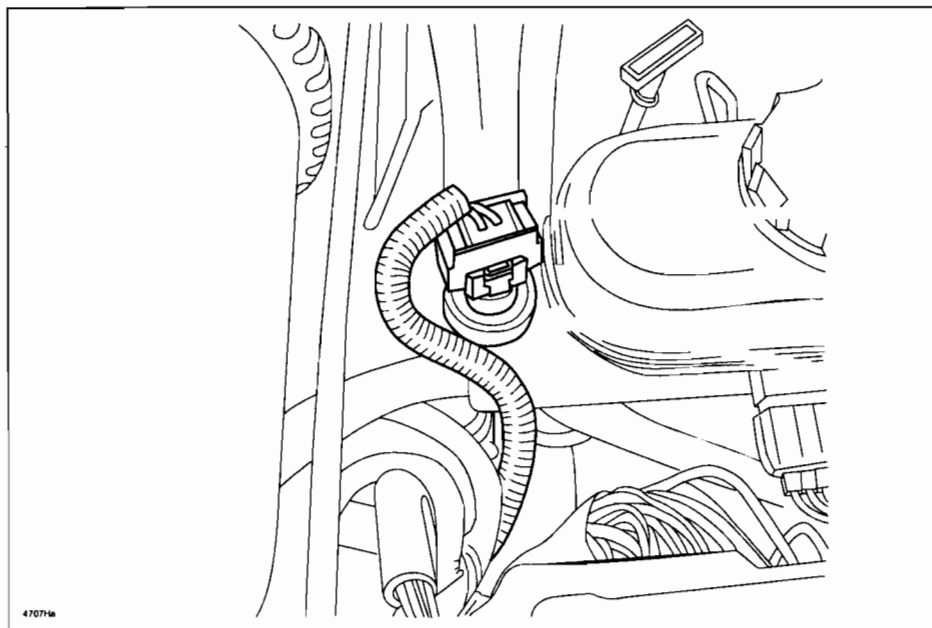
NOTE: SUBMITTING THIS WARRANTY INFORMATION WILL NOT CLOSE THE RECALL. DO NOT PLACE A CAMPAIGN LABEL ON THE VEHICLE AFTER THE INTERIM REPAIR.

A. VEHICLE INSPECTION PROCEDURE

1. Verify that the vehicle is within the following ranges:

Model	VIN Range	Build Date
1998-2002 B-Series	4F4*R** ** WT M00002 – M48801 4F4*R** ** XT M00001 – M48512 4F4*R** ** YT M00001 – M35466 4F4*R** ** 1T M00003 – M32647 4F4*R** ** 2T M00001 – M26712 The asterisk symbol "*" can be any letter or number.	April 4, 1997 to December 10, 2002

- If the vehicle is within the above range, proceed to step 2.
 - If the vehicle is not within the above range, return the vehicle to the customer or inventory.
2. Check the physical connection of the cruise control deactivation switch. This inspection should be done by the Service Consultant to ensure the necessity of the interim repair.



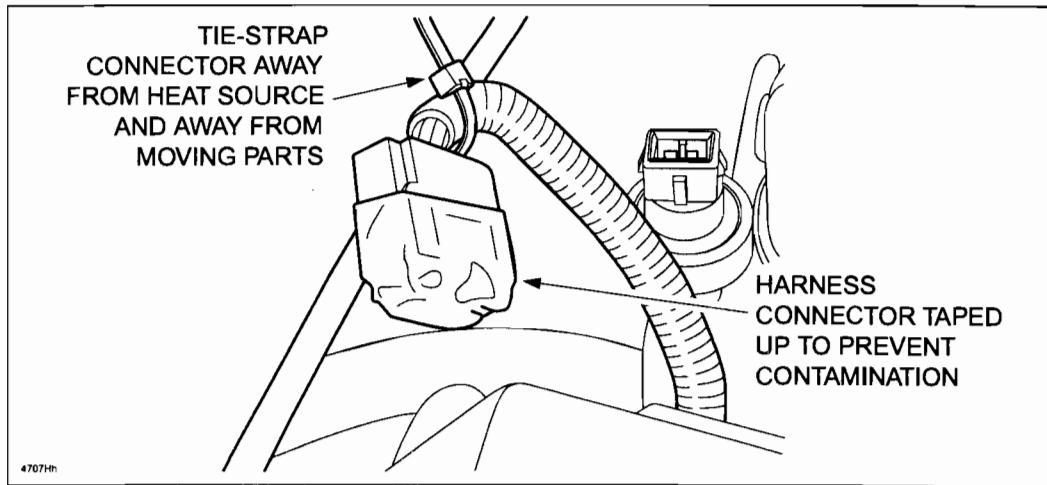
Switch Condition	Action to Perform
CONNECTED	Proceed to "PHASE 1 REPAIR PROCEDURE".
NOT CONNECTED (and connector is taped closed with electrical tape)	Return vehicle to customer and inform them that they will receive a subsequent notice from Mazda when service parts are available.

3. If the customer chooses not to have the interim repair performed, the "Acknowledgement of Interim Service Repair" form must be completed by the dealer and signed by the customer.

B. PHASE 1 REPAIR PROCEDURE

INTERIM PROCEDURE

1. Disconnect the speed control deactivation switch.
2. Using vinyl tape, cover the end of the deactivation switch harness connector to prevent dirt and debris from entering the connector.
3. Secure the connector to the speed control cable or another available location using a tie-strap to prevent rattling or contact with other components. Keep the harness away from the power distribution box to avoid chafing the harness.



C. CAMPAIGN LABEL INSTALLATION

A campaign label should NOT be placed on the vehicle after the interim repair is performed.

Safety Recall 4707H
Acknowledgement of Interim Service Repair

Mazda Motor Corporation has announced Safety Recall 4707H which involves certain 1998-2002 B-Series vehicles equipped with cruise control for the installation of a fused jumper harness due to the potential for the switch to overheat, smoke and cause a vehicle fire. Service parts for the permanent repair are not currently available. Until parts are available, Mazda is offering an interim repair at no cost to the customer to disable the cruise control system and eliminate the possibility of overheating, smoke and fire.

_____ has offered to conduct the interim repair on
(Dealership Name)

_____ to
(Vehicle Model) (VIN)

(Customer Name)

The customer **has chosen not to have** the interim repair completed after being informed that Mazda Motor Corporation has announced Safety Recall 4707H to prevent potential vehicle fires.

This form acknowledges that _____
(Dealership Name)

offered the Safety Recall 4707H interim repair on the above vehicle and

_____ has chosen not to have the interim service performed.
(Customer Name)

Dealer Service Manager

Date

Customer signature

Date



September 2007

**1998-2002 B-SERIES CRUISE CONTROL DEACTIVATION SWITCH
SAFETY RECALL 4707H**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on certain 1998-2002 B-Series vehicles produced from April 4, 1997 through December 10, 2002. **If you are a recipient of this notice, your vehicle is included in this campaign.**

What is the problem?

On certain 1998-2002 Mazda B-Series vehicles, a component of the cruise control deactivation switch may deteriorate over time and develop a leak. This occurrence could cause the switch to overheat, smoke, or burn which could result in an underhood fire. This condition may occur either when the vehicle is parked or when it is being operated, even if the cruise control is not in use.

What will Mazda do?

Due to an unforeseen shortage of the service parts required to make the complete repair, your Mazda dealer is authorized to perform an interim repair of disconnecting the Cruise Control Deactivation Switch thereby disabling the cruise control system on your vehicle to eliminate the potential safety risk.

The interim repair time is approximately 1/2 hour; however, the dealer may need to keep your vehicle longer depending on the service workload at the dealership.

When service parts are available, Mazda will send a subsequent notice and you will need to return to the dealer to have the repair completed and cruise control deactivation switch replaced if necessary.

Both the interim repair to eliminate the potential safety risk and the final repair of the cruise control deactivation switch will be performed on your vehicle **free of charge**.

What should you do?

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the interim repair performed as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at www.MazdaUSA.com or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your B-Series vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations