
Service Bulletin

NUMBER: SC-39

PAGE: 1 of 3

SUBJECT: SAFETY RECALL NOTICE No. KY
Driver and Front Passenger Seat Belt Buckles

MODEL: Certain 2006 and 2007 Suzuki Forenza and Reno Models

Suzuki Motor Corporation has decided to conduct a Safety Recall campaign on certain 2006 and 2007 Suzuki Forenza and Reno vehicles. The campaign code is "KY".

Affected vehicles were produced with improperly manufactured driver and front passenger seat belt buckles. It is possible that plastic pieces inside the seat belt buckle can break off and remain inside the buckle. The buckle could fail to latch, or could seem to have latched without latching completely. If the buckle does not latch completely, the buckle could release without pressing the release button. These buckle malfunctions, which could prevent a person from using the seat belt or could cause the seat belt to fail to function as designed, can increase the risk of injury in a crash.

Suzuki dealers are requested to replace driver and front passenger seat belt buckles. Refer to Forenza/Reno Technical Bulletin, Restraint TS 04 07277.

1. Affected Vehicles

Certain 2006~2007 Suzuki Forenza Sedan
KL5JD56Z_6K234758~KL5JD56Z_7K597150
KL5JJ56Z_6K234758~KL5JJ56Z_7K597150

Certain 2006~2007 Suzuki Forenza Wagon
KL5JD86Z_6K234754~KL5JD56Z_7K573827
KL5JJ86Z_6K234754~KL5JJ56Z_7K573827

Certain 2006~2007 Reno Hatchback
KL5JD66Z_6K234759~KL5JD66Z_7K597082
KL5JJ66Z_6K234759~KL5JJ66Z_7K597082

NOTE: VIN numbers are not fully inclusive. Not all VIN's within the above range are included. If the vehicle owner does not present the Owner Notification Letter, with the printed VIN, check vehicle history in Suzuki Connect to verify if the VIN is affected and included or not.

ISSUED: 07/27/07

2. Owner Notification

Suzuki owners will be notified in staggered mailings starting around November, 2007 of this safety recall campaign. Please refer to the owner notification letter, ATTACHMENT A.

3. Dealer Campaign Responsibility

Dealers are to perform this important Safety Recall campaign on any new, as well as all in-stock used and customer affected vehicles regardless of vehicle age, mileage.

According to federal law, all affected in-dealer stock inventory, if any, subject to this Safety Recall campaign must be completed prior to the retail sale or lease of the affected vehicle.

The National Traffic and Motor Safety Act provides that each vehicle involved in a recall of this type must be repaired within a reasonable time after the customer tenders it for repair. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. Effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact Suzuki Customer Relations, and the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

Repairs under this campaign may have been previously performed by another dealer or at the port. Please check Suzuki Connect vehicle claim history if in doubt. Refer to Forenza/Reno Technical Bulletin, Restraint TSB No. TS 04 07277 for complete recall instructions.

4. Parts Information

Part Numbers	Description	QTY	Dealer Net
84911-85Z12	Buckle Assy, Fr Seat RH	1	\$23.50
84912-85Z12	Buckle Assy, Fr Seat LH	1	\$27.11

NOTE: Price is current as of 07/27/07. Suzuki, for affected vehicles in inventory as of 07/27/2007, will "auto-ship" buckle assemblies needed to complete all in-stock regions. Do not order parts for these in-stock vehicles. Refer to the "Stop Sale" notice on Suzuki Connect for specific VINs by dealer.

5. Labor Hours and Claim Information

Basic Information-Replacement required

Campaign Code : KY

Operation Code : QD9999

Complaint Code : 99

Defect Code : KY

Labor Hours : 0.5 HRS.

6. SUZUKI CONNECT Submission Procedures

- A) Basic Campaign Completion. Driver and passenger seat belt buckles.
Refer to page 11-7, revised 06/01/03, Suzuki Service Policy and Procedures Manual.

Claim type number 2-Short Campaign Claim
Campaign No. : KY
Variation Code : JB

- B) Replacement, repairs and/or sublets above the scope of the campaign
Refer to page 11-8, revised 06/01/03, Suzuki Service Policy and Procedures Manual

Claim type number 3-Long Campaign Claim
Campaign No. : KY
Variation Code : JK
Actual hours : To be determined by the DSPM
Sublets : To be determined by the DSPM

7. Notes

- A) Only SUZUKI CONNECT claims will be accepted for this customer satisfaction campaign.
B) Courtesy Vehicle Program does not apply. Owners will be requested to schedule an appointment so vehicle is not held overnight.
C) Subsequent communications will cover owner mailing; expected to begin by November, 2007

8. Time and Mileage Limits

Applicable time and mileage limits do not apply.

9. Warranty Parts Retention

Parts for the standard campaign do not have to be retained for the normal retention period. If the repair requires parts above and beyond the scope of the campaign Variation Code JK, those parts must be retained by the dealer for the normal parts retention period which is 60 days from the paid credit memo.

Please inform all Service, Parts and Warranty Personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts Manager or the Warranty Assistance Helpline at 1-(800) 568-9968.

Chuck Halper, Vice President, Service and Quality

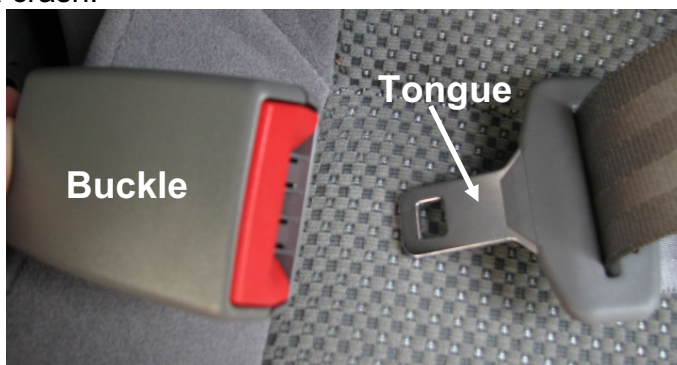
IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2006 and 2007 Suzuki Forenza and Reno vehicles. According to our records, you own one of the vehicles affected by this recall.

Affected vehicles were produced with improperly manufactured driver and front passenger seat belt buckles. It is possible that plastic pieces inside the seat belt buckle can break off and remain inside the buckle. The buckle could fail to latch, or could seem to have latched without latching completely. If the buckle does not latch completely, the buckle could release without pressing the release button. These buckle malfunctions, which could prevent a person from using the seat belt or could cause the seat belt to fail to function as designed, can increase the risk of injury in a crash.



To correct this condition, your Suzuki dealer will replace the front seat belt buckles on your vehicle at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington,

DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If your vehicle is included in the recall and you have paid for the repair or replacement of a defective front seat belt buckle, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your Forenza/Reno is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION



Chuck Halper
Vice President, Service and Quality