

Safety Recall 07S51:

Certain 2001 - 2004 Model Year Ford Escape Vehicles Equipped with Anti-Lock Brakes –
ABS Module Connector Inspection

DEALER Q & A

Q1. What vehicles are involved?

- A. Certain 2001 through 2004 model year Ford Escape vehicles equipped with Anti-Lock Brakes.

Q2. The need to bring the vehicle in for both an interim and permanent repair will be a significant inconvenience for our customers, what can I do to help address this?

- A. Unfortunately we can not avoid this inconvenience. However, we have provided a letter (see Attachment V) that informs the vehicle owner/operator of the need to return the vehicle at a later date (when replacement modules are available) to have the ABS module replaced. Dealers are to provide a copy of this letter to the vehicle owner/operator at the time when the interim repair (Labor Operation B) is performed.

Q3. Why is an interim repair required?

- A. The interim repair is required because there is a shortage of replacement ABS modules. The circuit feeding the ABS module is energized at all times. This means that it is possible that a fire could occur while the vehicle is not running. The interim repair of installing a new connector (pigtail) on the ABS harness connector and cleaning the contamination from the base of the ABS module connector cavity will greatly reduce, but will not eliminate, the potential for an electrical short to occur. This interim repair will allow the ABS system to function normally but, as a precautionary measure, we recommend that the owner/operator of the vehicle not park the vehicle inside of an enclosed structure.

Q4. Can I just remove the fuse or disable the ABS system?

- A. No. The ABS system is a safety feature, and disabling it may increase the potential of an accident.

Q5. What if a customer refuses to have the interim repair performed?

- A. If the customer refused to have the interim repair performed, call the Special Service Support Center at 1-800-325-5621.