



March 8th, 2007

## RECALL NOTICE – No. 07V-072 (Ricon No. 06E-101)

**This notice is sent to you in accordance with the requirements of the National Traffic And Motor Vehicle Safety Act.**

Dear Ricon/Glaval Bus Customer,

Glaval Bus in conjunction with Ricon Corporation has decided that certain 2006 model year Universal, Titan, Apollo, and Titan II buses equipped with Ricon wheelchair lifts fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 404, "Platform Lift Systems for Motor Vehicles."

**Notice:** Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### WHAT IS BEING RECALLED:

This recall process applies to the "Inner Barrier Interlock" only on Ricon's "2000 and 5500" series platform lifts labeled for "DOT Public Use". It does not apply to other Ricon products.

### WHY IS IT BEING RECALLED:

The potential non-compliance with S6.10.2.7 of the FMVSS 404 is the result of the inner barrier interlock switch system in the lift base plate not detecting the presence of a passenger (either wheelchair or standee) on the inner barrier and allowing the platform to move down more than one inch below floor level while occupied. This condition can result at installation if the installer runs wires through the base plate assembly and the wires lodge under the trigger block for the interlock switch interfering with the switch movement. In the event this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury.

### WHAT YOU NEED TO DO:

Call Ricon Customer Support Dept. at **1-800-322-2884** to have an authorized Ricon technician appointed to perform the compliance test. Tag the lift to show it is NOT OPERATIONAL following your own "lockout/red tag" procedures, and **DO NOT** use the lift until the Ricon appointed technician has either determined the lift to be compliant, or repairs the lift to meet compliance.



**WHAT RICON CORPORATION WILL DO:**

Upon notification, Ricon will work with you to locate and correct the source of interference or other problem with the inner barrier interlock switch as quickly as possible. If you are not factory trained to perform this service, Ricon will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer. In some cases, Ricon may have these repairs performed by Ricon Corp. personnel.

The lift repairs may include removal and/or re-routing any added wire running through the base plate and/or replacement of the switch block assembly. Ricon will provide all the necessary replacement parts at NO CHARGE. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Ricon Customer Support at 1-800-322-2884 or Glaval Bus at 1-574-262-2212 and ask for customer service.

If the lift is inspected and/or repaired by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at (toll free) **1-800-322-2884**.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Administrator  
National Highway Traffic Safety Administration  
400 Seventh Street, SW.  
Washington, D.C. 20590  
Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236  
(TTY: 1-800-424-9153)  
Or go to <http://www.safercar.gov>

