RECREATIONAL SAFETY DEFECT SERVICE ADVISORY

«Dealer_Name»
«Dealer_Address_1»
«Dealer_Address_2»
«Dealer_Address_3»
«Dealer_Address_4»

Service Advisory: 07-078
Safety Recall: 07V-049
Transport Canada: 07-035

Keystone RV has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 Raptors recreational vehicles. The 2007 Raptors in the VIN range listed below may be missing a washer on the electric bed lift mechanism. If the washer is missing and the beds are not raised to the full up position, the bed may become displaced during travel and cause damage to the inside of the vehicle.

The Vehicle Identification Numbers (VIN) of the potentially affected units are:

Note - The only vehicles included in this service advisory are units with the electric bed lift option.

Raptor 7R801387 - 7R801950

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or were retail sold, are as follows:

«VIN_1»	«VIN_2»	«VIN_3»	«VIN_4»	«VIN_5»	«VIN_6»
«VIN_7»	«VIN_8»	«VIN_9_»	«VIN_10»	«VIN_11»	«VIN_12»
«VIN_13»	«VIN_14»	«VIN_15»	«VIN_16»	«VIN_17_»	«VIN_18»
«VIN_19»	«VIN_20»	«VIN_21»	«VIN_22_»	«VIN_23»	

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments.

Attached is a copy of the recall notification letter we have sent to the retail owners of these units. Also included is a copy of Service Advisory #07-078, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Service Advisory, please feel free to contact Keystone Customer Service at 1-866-273-1452.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc. National Highway Traffic Safety Administration (NHTSA)
Transport Canada - Motor Vehicle Safety Enforcement

2642 Hackberry Drive – Goshen, IN 46526
Phone: (574) 535-2100 – Fax: (574) 535-2199
www.keystonerv.com