## SAMPLE ONLY

## FOREIGN TIRE SALES, INC 2204 MORRIS AVENUE UNION, NEW JERSEY

## SAFETY RECALL NOTICE DEALER NOTIFICATION AND SERVICE INSTRUCTION

Safety Recall NHTSA # 07T003000

August 2007

Dear Valued FTS Customer/Tire Dealer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

FTS has determined that a defect which relates to motor vehicle safety exists in certain Light Truck Radial Tires ("LTR") imported by FTS and manufactured by Hangzhou Zhongce Rubber Company, Ltd., between 2004 and 2006. FTS has determined that the belts and/or tread of these tires may prematurely separate causing a loss of control of a vehicle and personal injury. In accordance with the directions contained herein, we request that you replace the recalled tire(s) with comparable tires from your stock in accord with the schedule below.

The affected tires carry the Westlake, Compass or YKS brands. The models involved are CR 857, CR860 and CR861. Model CR 860 and CR861 will also carry the model designation "Telluride." Please note that not all tires exhibiting Telluride were imported into the United States and are not subject to this recall.

The sizes and other identifying information on the affected tires are as follows:

Size	Models	Partial D.O.T. Number	Max. Reimbursed price *
LT235/75R-15	CR861, CR857	7DT5FTS	\$90.00
LT235/85R-16	CR860, CR861, CR857	7DT2FTS	\$105.00
LT245/75R-16	CR860, CR861, CR857	7DT3FTS	\$105.00
LT265/75R-16	CR860, CR861, CR857	7DT4FTS	\$120.00
LT31X10.5 R-15	CR857, CR861	7DT6FTS	\$125.00

PLEASE NOTE THAT THE SIZE LT225/75R-16 CR861 IS <u>NOT</u> BEING RECALLED. \* Includes all labor charges

Please note that all tires imported by FTS should have "FTS" in the DOT number. However, not all tires that have "FTS" in the DOT number were imported by FTS. Hence, it is important that you determine where the person seeking replacement of the tire(s) obtained them.

If you have any of the affected tires in stock **DO NOT SELL THEM!** FTS will repurchase them from you. Please advise FTS immediately regarding your stock and FTS will arrange to pick it up from you. It is illegal to sell these tires. You will be subject to civil penalties of up to \$6,000.00 per violation up to \$16,375,000.00.

When a customer brings tires to you that they believe that are involved in this recall please complete the following steps:

- 1. Confirm that the tire(s) carry the Westlake, Compass or YKS brand.
- 2. Confirm that the tire(s) is a size listed above.
- 3. Confirm that the tire(s) is a model covered by the recall
- 4. Confirm that the DOT numbers contain the information contained above.
- 5. Confirm that the last four digits of the DOT number are no lower than 0404 and no higher than 0206.
- 6. Determine from where the customer purchased the tire and retrieve copies of any documentation they may have including sales receipts.
- 7. Collect the completed consumer questionnaire from the consumer. MAKE SURE IT IS COMPLETELY FILLED OUT
- 8. If you confirm 1-6, replace the affected tire(s) with a light truck radial of the same size at no charge to the customer in accordance with the reimbursement costs set forth above. You may not charge the customer for anything unless the customer presents you with improperly fitted tires. This includes, mixed radial and non-radial tires, the improper size and or mixed sized tires as well as improper rims. In this event, you must advise the customer of the dangers of the situation and you may charge the customer for the additional cost over and above the maximum reimbursed cost of a direct replacement. In order to receive reimbursement, you must submit the recall reimbursement form and certification attached.
- 9. Complete the recall reimbursement form/certification attached for each tire replaced and submit to Foreign Tire Sales, Inc. 2204 Morris Avenue, Union, New Jersey 07083. FTS will not reimburse you for any tires replaced without your signing and returning the form.

## BEFORE REPLACING A CONSUMERS TIRES, YOU MUST CALL FTS AT 800-634-8335 TO CONFIRM THAT THE TIRE(S) ARE BEING RECALLED

You must render recalled tires unusable immediately by cutting the bead or by creating an irreparable hole in the tires upon removing them from the vehicle. Cut the DOT number out of the tire and send it to FTS at the address above. Dispose of the tires in a manner in accordance with your state and local regulations. If you normally use landfills to dispose of tires, please advise FTS and FTS will direct you to where they may be shredded, recycled or otherwise recovered. You may add as part the reimbursement, your disposal cost not to exceed \$2.00 per tire.

To FTS Customers: Please forward copies of this letter and the attachments to all of the customers that you have sold Westlake, Compass and YKS LTR tires to that you have purchased from FTS.

Very truly yours

Richard L. Kuskin, President

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