

NHTSA SAFETY RECALL

August 17, 2007

Safety Recall Notice #07E-058 Sissy Bar Remedy

Dear Big Dog Motorcycles Dealer/Service Center:

Big Dog Motorcycles, L.L.C. (Big Dog Motorcycles) has determined that there is a potential safety defect in the following sissy bar assemblies:

223-000001-00	2006 K-9
223-000001-01	2006 K-9, 2007 K-9, and 2007 Mastiff
223-000002-00	2006 K-9
223-000002-01	2006 K-9, 2007 K-9, and 2007 Mastiff
223-000007-01	2007 K-9, 2007 Mastiff, and 2007 Bulldog
223-000008-01	2007 K-9, 2007 Mastiff, and 2007 Bulldog

The subject sissy bar assemblies may be undersized, allowing excessive movement of the sissy bar. Over time, this could cause the bolts that retain the sissy bar to break and allow the sissy bar to detach from the motorcycle. This condition could occur without warning and could result in an injury.

What You Should Do

If your records indicate you sold these sissy bar assemblies, immediately contact each customer you sold the sissy bar assembly to or on whose motorcycle the recalled sissy bar assembly was installed. A NHTSA-approved Customer Notification Letter is enclosed. Send this letter to all your customers with the affected sissy bar assemblies. Please arrange an appointment with these customers to have the sissy bar brought in for your inspection and measurement. Instructions for this inspection and measurement are attached. This service must be performed without charge to the customer.

It is important to note that sissy bars within the affected population may be within the diameter specification and therefore are not susceptible to the condition that necessitated this voluntary safety recall campaign. The sissy bar assemblies brought in by the owners and any unsold sissy bar assemblies within the affected population that you have in inventory must be measured in accordance with the attached instructions. Only those sissy bars that have a diameter less than 0.680" should be removed from usage under this recall. These sissy bars should be replaced with new sissy bars available through Big Dog Motorcycles' Parts Department. Sissy bars that need replacement, and any unsold sissy bar assemblies in your inventory that need replacement, must be returned to Big Dog Motorcycles. We will reimburse you for shipping costs. If a replacement sissy bar is not available, you must issue a full refund to the owner. Big Dog Motorcycles will reimburse you for this refund.

We ask that you immediately suspend all pending and future sales of sissy bar assemblies affected by this recall campaign until the measurement in the attached instructions has been performed and the sissy bar is confirmed to be within the diameter specification. It is a violation of Federal law for a dealer to deliver a new motorcycle equipped with this part, or equipment covered by this notice under a sale or lease, until the defect is remedied. Federal regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

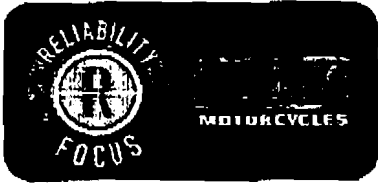
Arrange a time with these customers to have them come in for the inspection. At the time of inspection, enter a warranty claim for this recall through AWS using Labor Op R07E-____. Big Dog Motorcycles will pay .2 hour of labor to make this inspection and, if necessary, replacement at your posted hourly shop rate. Follow this inspection and measurement procedure for any recalled sissy bar assemblies in your current inventory. Contact the Customer Service Department for any questions you may have on submitting claims for this recall.

We appreciate your cooperation and prompt attention to this important matter. Big Dog Motorcycles apologizes for any inconvenience this may cause you, but assures you that we have taken this step as one that is important to our customers' personal safety.

Should you have any questions, please contact Customer Service at 316-267-9121.

Sincerely,

BIG DOG MOTORCYCLES, L.L.C.



NHTSA SAFETY RECALL

12" and 18" SISSY BARS Recall 07E-XXX

MODELS: 12" and 18" BDM Sissy Bar Kits that were installed on 2006 and 2007 K-9 models, 2007 Bulldog and 2007 Mastiff models.

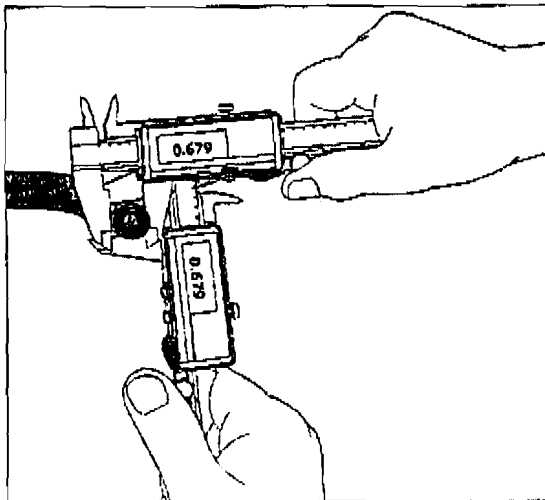
SYMPTOM: Mounting screws may break and allow sissy bar to detach from bike.

CORRECTIVE ACTION: Remove sissy bar from the motorcycle, measure, and replace if necessary.

1. Remove the screws and lock washers from both sides of the sissy bar using a 5/16" Allen wrench.
2. Carefully remove the sissy bar from the struts.
3. Measure the sissy bar at both ends, approximately 1/2" from the bottom of the bar. Take two measurements **at each end**, 90° apart. If the bar measures 0.679" or less at any location, replace with either P/N 223-000007-01 (12") or 223-000008-01 (18") as applicable.

NOTE: Before assembly, thoroughly clean threads of all removed screws. Thoroughly clean internal threads at all screw locations. Use Loctite products as indicated. Use torque values specified.

4. Install new lock washers and apply Loctite 2440 to the threads of the supplied 3/8" screws. Insert through bottom of fender struts and into the sissy bar. Tighten to 38-40 ft•lbs torque.
5. Return the old sissy bar, washers and screws to Big Dog Motorcycles.



Typical. Sissy bar measurement locations.

Enter a Warranty Claim for this procedure through AWS. Use Labor Op R07E-~~XXX~~.

If further assistance is needed, contact Big Dog Motorcycles Technical Support at 316-219-7000.