

July 13, 2007

VIA CERTIFIED MAIL

## Re: NOTICE OF SAFETY RECALL Voluntary Recall of Discontinued Hitch Racks

2003 - June 27, 2007 **Trailblazer** (998, 998XT) 2003 - June 27, 2007 **Expressway** (995, 995XT, 996, 996XT) 2003 - June 27, 2007 **Hitching Post Pro** (934, 934XT, 935, 935XT, 936, 936XT, 937, 937XT, 951, 951XT)

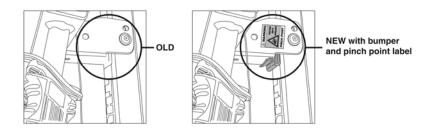
Dear Thule Dealer,

In voluntary cooperation with the National Highway Traffic Safety Administration (NHTSA), Thule, Inc. is instituting a recall on the Hitch racks listed above.

We have determined that a pinch point exists between the bike arm bracket and the upright assembly of these hitch-style bicycle racks. The only known risk from the pinch point is the potential to cause severe personal injury, including lacerations and/or amputations, when moving the bike arm bracket to its down position.

In order to remedy this situation, Thule, Inc. is providing immediately to all dealers at no charge, a retrofit kit that includes a bumper (which eliminates the pinch point), a warning sticker, and written instructions regarding the installation of both.

These kits are being provided to you to convert any remaining stock you may have. In order to obtain the kit, please call Thule at **(800) 238-2388** with the quantity you require. Once you receive the kits, open the affected hitch rack box and insert the retro fit kit into the box. If you would prefer to return the product to Thule, please call your Dealer Services Representative to receive an RA# and we will issue you a refund or credit - whichever you prefer.



For consumers needing a retro fit kit, we have set up a dedicated recall hotline at **1-800-THULE91 (800-848-5391).** To aid us in reaching as many consumers as possible, Thule, Inc. requests that you provide us with contact information (name and address) of any customers to whom you have sold the product(s) covered by this recall.

Please note that no Thule products, other than the models identified above, are affected by this recall. In addition, the new 2007 line of hitch mounted bicycle racks (Revolver, Ridgeline and Roadway) feature the Hitch Switch<sup>™</sup> folding arms – which eliminates this pinch point.

THULE



Finally, in order to keep you fully informed as to how we are proceeding with this voluntary recall, we have also included a copy of the retail Point of Sale poster concerning the recall that we are asking retailers to display in your stores [We request that you make as many copies of the Point of Sale poster as may be needed, and that you arrange immediately for display of these posters at all of your retail locations.]. Copies of the press release, instruction sheet from the retro fit kit and consumer notification letter can be found at www.thuleracks.com.

Please note that Thule, Inc. is required to advise you that it is a violation of federal law for you to sell or lease any item covered by this notification until the defect identified herein has been remedied.

We thank you for your cooperation and understanding. We highly value you as a trusted partner and want to maintain the confidence you and your customers have shown in our entire line of car rack systems.

Sincerely,

Mad Robe

Noel Roberts Director of Quality Thule, Inc.

enclosure:

In-store Point of Sale Poster