



07E-009

February 12, 2007

Ms. Kelly Schuller  
Office of Defect Investigations  
National Highway Traffic Safety Administration  
400 Seventh St. S.W.  
Washington, DC 20590

VIA Fax & Certified Mail  
(202/493-2833)

RE: LKI Enterprises Inc. pitman arm recall (#07-01)  
Draft Distributor and Customer Notifications & reimbursement plan

Dear Ms. Schuller:

This letter supplements LKI Enterprises, Inc. ("LKI") January 22, 2007 notification of defect and proposed voluntary recall campaign regarding certain replacement pitman arms received as component parts from Auto Pro USA, Inc. Attached for your review are:

1. Inventory Quarantine Notice
2. Proposed WD/Jobber recall notification pursuant to section 577;
3. Proposed follow-on customer notification pursuant to Section 577;
4. Sample "**SAFETY RECALL NOTICE**" envelope for above notifications;
5. Proposed reimbursement plan pursuant to Section 573.13

Replacement parts are available and we would like to begin mailing notifications by early this week. We ask that you review these notifications and reimbursement plan and either telephone or e-mail me ([darryl@superlift.com](mailto:darryl@superlift.com)) with any comments.

Very Truly Yours,

Darryl Boutwell  
Production Manager  
LKI Enterprises, Inc.  
318/397-3005 (direct)

Enclosures

02/15/07 10:19 AM



**INVENTORY QUARANTINE-PENDING RECALL**

February 12, 2007

**Attention WD/Jobber: IMPORTANT SAFETY NOTICE!**

LKI Enterprises, dba Superlift Suspension Systems ("Superlift") has received field reports of pitman arm failures on **2003 and newer Dodge 2500 / 3500 trucks equipped with #4007 series pitman arm** supplied by our vendor. In the interests of customer safety, Superlift has provided NHTSA notice of this defect and upon approval will be conducting a voluntary recall and replacement of affected pitman arms free of charge. We anticipate formal notice of this recall and details of this campaign will be mailed to you within the next two weeks. The proposed campaign requires your review of sales records to identify end-use customers who may have purchased individual pitman arms or suspensions kits for these Dodge applications between approximately 9/21/05 and 1/16/07 (see complete list of kits and box numbers below). **At this time we ask you to quarantine any affected pitman arms in your inventory.** Procedures for return and replacement of affected pitman arms are contained in the recall notification.

**WDs and Dealers: Please see if you have any of the following part numbers on your shelf:**

The pitman arms affected by this recall were included with Superlift's 4" and 6" lift systems for 2003 and newer Dodge 2500 / 3500 trucks and sold separately under the following numbers:

**"K" KIT PART NUMBERS**

K834, K834B, K834R  
 K835, K835B, K835R  
 K832, K832B, K832R  
 K833, K833B, K833R  
 K756, K756B, K756R  
 K757, K757B, K757R  
 K760, K760B, K760R  
 K761, K761B, K761R  
 K821, K821B, K821R  
 K822, K822B, K822R  
 K823, K823B, K823R  
 K824, K824B, K824R

**KIT BOX NUMBERS**

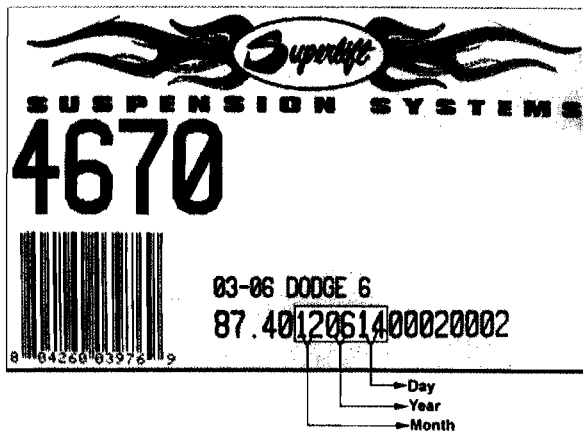
(box containing arm)  
 4640, 4640B, 4640R  
 4645, 4645B, 4645R  
 4650, 4650B, 4650R  
 4655, 4655B, 4655R  
 4660, 4660B, 4660R  
 4665, 4665B, 4665R  
 4670, 4670B, 4670R  
 4675, 4675B, 4675R

**PITMAN ARM (AS SOLD INDIVIDUALLY)**

4007  
 04-4640

**What WDs and Dealers should do with product on the shelf:**

Affected pitman arms were packaged and sold by Superlift between approximately September 21, 2005 (Build Date Code 090521) and January 16, 2007 (Build Date Code 010716). Determine if your inventory is included in this recall by referencing each package's Build Date Code located on its Part Number Label (sample below).



The package "build date" code starts with the fifth digit. This sample package was boxed on December 14, 2006.

**Verify by checking arm's identification color "stripe".** Pitman arms included in this recall have a purple paint identification "stripe". Upon receipt of recall notification suspect arms (not the entire kit box) can be returned via Fed-EX Ground. Use this Fed-Ex billing number (0712088) for returns. Credit for returned arms will be issued upon receipt.

Please contact your Superlift representative or customer service at (800-551-4955) with any questions you may have regarding this action.

Thanks for your Help!



## **SAFETY RECALL NOTICE**

**RE: Voluntary Recall (LKI# 07-01): SUPERLIFT® WD / Jobber Notification and Instructions for Replacement / Reimbursement**

**Affected Part: Part #4007 series pitman arm for 2003 and newer Dodge 2500 / 3500 sold individually or included in Superlift® Suspension Kits packaged between 9/21/05 and 1/16/07 (see complete list of kits and box numbers below)**

**Effective Date: Immediate**

Dear Superlift® Warehouse Distributor / Jobber:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. LKI Enterprises, Inc., dba Superlift Suspension Systems ("Superlift®") has decided that a defect relating to motor vehicle safety exists in certain part # 4007 series pitman arms received from Superlift's supplier, and either sold individually or included in the suspension kit part numbers (and related kit boxes) identified below, packaged between approximately 9/21/05 and 1/16/07. This notice is intended to advise you of a voluntary recall of these pitman arms and provide instructions for replacement / reimbursement of the affected parts. Superlift® further requests your assistance in identifying and contacting downstream jobbers and end-use customers who may have affected pitman arms on their vehicles (see customer contact instructions and return address sheet attached).

**REASON FOR THIS RECALL:** Superlift® has determined that affected pitman arms supplied by its vendor may have inconsistent heat treating and broaching of the arm's splines. This may result in movement between the pitman arm and steering sector output shaft, premature wear of the splines and cracking or failure of the pitman arm.

**WARNING !:** Unusual play in steering may indicate risk of pitman arm failure and crash. To avoid loss of vehicle control, risk of injury or damage, customers should not use vehicle prior to replacement of pitman arm when inspection indicates movement of pitman arm on steering output shaft.

**WHAT YOU SHOULD DO:** **First,** research sales records to identify any downstream jobber or end-use customer who may have purchased any of the affected pitman arms or suspension kits containing affected pitman arms packaged between approximately 9/21/05 and 1/16/07. Superlift® asks that you immediately contact all customers known to you, warn as indicated above and arrange for replacement of the affected pitman arm using a replacement pitman arm furnished by Superlift®. Within five (5) days record identified customers on the attached sheet and return to Superlift® by fax (318-397-4070) or using the envelope provided. Superlift® will mail notification of this recall to customers. Customers can also be referred to [www.superlift.com](http://www.superlift.com) for information regarding this recall and copies of notification letters. Superlift® will supply replacement pitman arms free of charge, well as reimbursement of actual labor charges (1.0 hours or less) upon return of affected pitman arms. Contact Superlift® for FedEx Ground 3<sup>rd</sup> Party shipping instructions.

**Second,** remove from inventory all individual part # 4007 or #04-4640 pitman arms and affected pitman arms from kit boxes (see complete list below), and return arm(s) to Superlift® for exchange via FedEx Ground 3<sup>rd</sup> Party shipping. *Do not return kit boxes.*

If you or your customers have already replaced affected pitman arms you may be eligible for reimbursement. Contact Superlift® customer service at (800-551-4955) or write Superlift® customer service (re: recall #07-01) 300 Huey Lenard Loop Rd., West Monroe, LA 71292.

If you are the Lessor of any vehicle affected by this voluntary recall you are required to provide a copy of this notification to the most recent Lessee known to you via first class mail within ten (10) days.



**IDENTIFYING AFFECTED PITMAN ARMS:** The affected pitman arms were sold as individual parts *and* included in the following kit part numbers for Superlift® 4" and 6" suspension kits for Dodge 2500 / 3500, model year 2003 and up, packaged by Superlift® between approximately 9/21/05 and 1/16/07. Affected Pitman arms are identified as follows:

**PITMAN ARMS SOLD**

**INDIVIDUALLY**

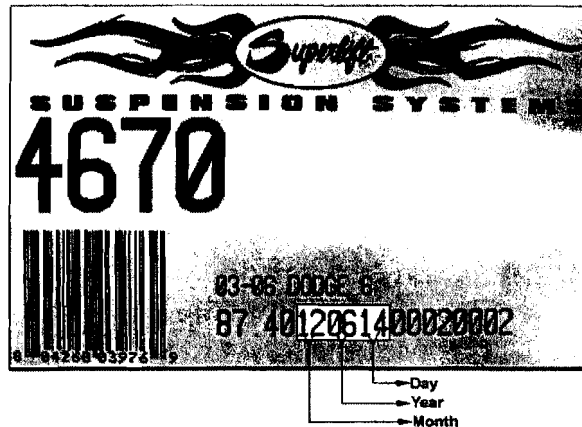
Part # 4007  
Part # 04-4640

**"K" KIT PART NUMBERS**

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K835, K835B, K835R  
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K760, K760B, K760R  
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4660, 4660B, 4660R  
4665, 4665B, 4665R  
4670, 4670B, 4670R  
4675, 4675B, 4675R



**SAMPLE KIT BOX LABEL:** Referencing the packaged date may help identifying suspect parts. Affected pitman arms were packaged between approximately 9/21/05 and 1/16/07. Superlift® packaged date begins with the 5<sup>th</sup> digit of the label. For example, this pitman arm was shipped 12/14/06. Additionally, pitman arms are identified by a paint stripe. Affected arms have a purple stripe; new edition arms have a gold stripe.

**INSTRUCTIONS FOR REMOVAL AND REPLACEMENT OF PITMAN ARM**

See attached instruction form.

**FURTHER ASSISTANCE:** If you have questions regarding this voluntary recall, or are unable to obtain replacement pitman arms without charge, contact Superlift® customer service toll-free at **(800-551-4955)**. If after a reasonable period of time, you are unable to obtain satisfactory service regarding this voluntary recall or a replacement pitman arm without charge, you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington DC 20509 or call the toll-free Auto Safety Hot Line at 800-492-9393. Washington DC residents may call 202-366-0123.

We regret any inconvenience this voluntary recall may cause but hope you share our concerns for safe use and enjoyment of Superlift® products.

Thanks,

Darryl Boutwell,      Production Manager

## Superlift Dodge Pitman Arm Recall Customer Tracking Sheet

Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Please FAX completed form to Superlift at 318-397-4070

### Dealer Info

Submitting Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Title: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ E-mail address: \_\_\_\_\_

**Customer Information:** Superlift, I have searched my records, and found that the following customers may have purchased a suspect pitman arm:

	Customer Name	Address	City	State	ZIP	Phone Number	Customer Type: Dealer or Retail (D / R)
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							



**SUPERLIFT SUSPENSION SYSTEMS**

300 Huey Lenard Loop Rd.  
West Monroe, Louisiana 71292  
Phone: (318) 397-3000  
Sales / Tech: 1-800-551-4955  
FAX: (318) 397-3040  
www.superlift.com

**Superlift Pitman Arm Installation for 2003 and Newer  
Dodge Ram 2500 / 3500 4WD  
INSTALLATION INSTRUCTIONS**

**INTRODUCTION**

Installation may requires a professional mechanic. Prior to beginning, inspect the vehicles steering, driveline, and brake systems, paying close attention to the suspension link arms and bushings, anti-sway bars and bushings, tie rod ends, pitman arm, ball joints and wheel bearings. Also check the steering sector-to-frame and all suspension-to-frame attaching points for stress cracks. The overall vehicle must be in excellent working condition; repair or replace all worn parts.

**Read instructions several times before starting. Be sure you have all needed parts and know where they install. Read each step completely as you go.**

**NOTES:**

- A special tool is required to detach/attach the pitman/idler studs. Refer to the factory service manual.
- A foot-pound torque reading is given in parenthesis ( ) after each appropriate fastener.
- Do not fabricate any components to gain additional suspension height.
- Prior to attaching components, be sure all mating surfaces are free of grit, grease, undercoating, etc.
- A factory service manual should be on hand for reference.
- Use the check-off box "☐" found at each step to help you keep your place. Two "☐☐" denotes that one check-off box is for the driver side and one is for the passenger side. Unless otherwise noted, always start with the driver side.

**PARTS LIST ...** The part number is stamped into each part or printed on an adhesive label. Identify each part and place the appropriate mounting hardware with it.

<b>PART NO</b>	<b>DESCRIPTION</b> (Qty.- if more than one)	<b>NEW ATTACHING HARDWARE</b> (Qty.- if more than one)
04-4640 .....	pitman arm	

**INSTALLATION PROCEDURE**

- 1) PREPARE VEHICLE...**
  - Place vehicle on level ground with the tires pointed straight ahead. Place transmission in low gear or "park", and set the parking brake.

**2) PITMAN ARM...**

- Remove the cotter pin (if applicable) and castellated nut from the drag link where it attaches to the pitman arm. Using the appropriate tool, separate the drag link from the pitman arm.
- Note the orientation of the pitman arm in relation to the steering sector, then remove the nut securing the pitman arm to the steering sector shaft. Using the appropriate puller tool, remove the pitman arm from the sector shaft.
- Line up the indexing splines of the #04-4640 pitman arm with the steering sector shaft. After making sure the pitman arm is indexed the same as the original arm, apply a liberal amount of thread-locking compound to the sector shaft nut and tighten (225).
- Reattach the drag link to the pitman arm using the factory nut. Tighten (65). If applicable, install a new cotter pin.

**3) CENTERING THE STEERING WHEEL...**

- Verify the steering wheel is properly centered. If not, follow the procedure in the factory service manual for drag link adjustment / centering of the steering wheel.

**IMPORTANT MAINTENANCE INFORMATION**

It is the ultimate buyer's responsibility to have all bolts / nuts checked for tightness after the first 100 miles and then every 1000 miles. The steering, suspension and driveline systems, along with wheel alignment should be inspected by a qualified professional mechanic at least every 3000 miles.

**NOTICE TO DEALER AND VEHICLE OWNER**

Any vehicle equipped with a Superlift lifting device must have the enclosed "Warning to Driver" decal installed on the inside of the windshield or on the vehicle's dash, within driver's view. The "Warning to Driver" decal is to act as a constant safety reminder for whoever may be operating the vehicle.

**INSTALLING DEALER...** It is your responsibility to install warning decal and forward these installation instructions to the vehicle owner for review of warnings, product use and maintenance information. Replacement warning decals are available free upon request. These instructions are to be kept with the vehicle registration papers and owners manual for the service life of the vehicle.

**SUPERLIFT LIMITED LIFETIME WARRANTY**

Suspension products bearing the Superlift (LKI Ent.) name are warranted for as long as the original purchaser owns the vehicle that the LKI product was originally installed on. This warranty is non-transferable. Warranty covers only the product, no labor, time loss, or freight incurred. Any product that has been abused, altered, incorrectly installed, or used in competition is not covered. Product finish, spring bushings, Polyurethane products, and normal wear is not covered. The LKI product is subject to replacement or repair. No other warranties are expressed or implied. An authorized Superlift dealer must inspect the part in question and confirm that the "Warning to Driver" decal is properly displayed. A copy of the sales invoice is required for warranty consideration.



## SAFETY RECALL NOTICE

**RE: Voluntary Recall (LKI# 07-01): SUPERLIFT® Customer Notification and Instructions for replacement / reimbursement**

**Affected Part: Part #4007 series pitman arm for 2003 and newer Dodge 2500 / 3500 sold individually or included in Superlift® Suspension Kits packaged between 9/21/05 and 1/16/07 (see complete list of kits and box numbers below)**

**Effective Date: Immediate**

Dear Superlift® Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. LKI Enterprises, Inc., dba Superlift Suspension Systems ("Superlift®") has decided that a defect relating to motor vehicle safety exists in certain part # 4007 series pitman arms received from Superlift's supplier and either sold individually or included in the suspension kit part numbers (and related kit boxes) identified below between approximately 9/21/05 and 1/16/07. This notice is intended to advise you of a voluntary recall of these pitman arms and provide instructions for replacement / reimbursement of the affected parts.

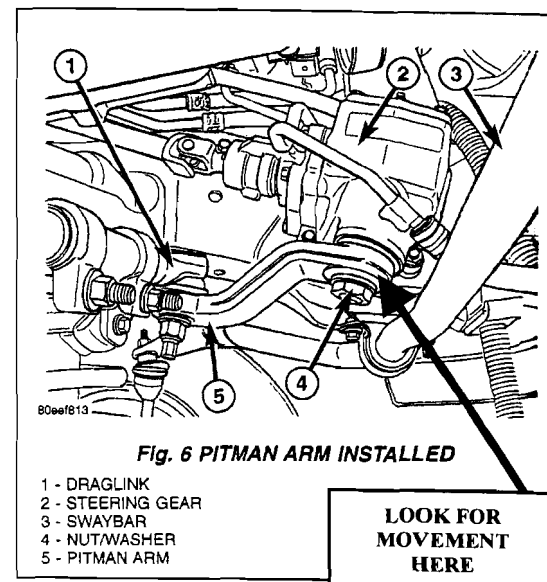
**REASON FOR THIS RECALL:** Superlift® has determined that affected pitman arms supplied by its vendor may have inconsistent heat treating and broaching of the arm's splines. This may result in movement between the pitman arm and steering sector output shaft, premature wear of the splines and cracking or failure of the pitman arm.

**WARNING !:** Unusual play in steering may indicate risk of pitman arm failure and crash. To avoid loss of vehicle control, risk of injury or damage, customers should not use vehicle prior to replacement of pitman arm when inspection indicates movement of pitman arm on steering output shaft.

**WHAT YOU SHOULD DO:** Affected pitman arms should be replaced regardless of whether inspection indicates movement between the arm and steering sector output shaft. Replacement pitman arms should be available free of charge from your Superlift® dealer by the time you receive this notice. Alternatively, you may contact Superlift® customer service direct at (800-551-4955) or write Superlift® Customer service (re: recall #07-01) 300 Huey Lenard Loop Rd., West Monroe, LA 71292 for a free replacement pitman arm. A pre-paid Fed-Ex shipping label available from Superlift® will be provided to return the effected arm. If you prefer, your Superlift® jobber / installer can replace affected pitman arms and Superlift® will reimburse for labor charges (up to 1.0 hours) upon return of pitman arm and work invoice, using a pre-paid Fed-Ex shipping label available from Superlift®. A copy of the pitman arm removal / replacement instructions included with your Superlift® kit are attached.

Customers who have already replaced affected pitman arms may be eligible for reimbursement of replacement costs and labor. Call or write Superlift® at the above toll-free number / address for details.

If you no longer own this vehicle, please forward this notice to the current owner and contact Superlift® with the new owner's address. If you are the Lessor of any vehicle affected by this voluntary recall you are required to provide a copy of this notification to the most recent Lessee known to you via first class mail within ten (10) days.







**IDENTIFYING AFFECTED PITMAN ARMS:** The affected pitman arms were sold as individual parts *and* included in the following kit part numbers for Superlift® 4" and 6" suspension kits for Dodge 2500 / 3500, model year 2003 and up, packaged by Superlift® between approximately 9/21/05 and 1/16/07. Affected Pitman arms are identified as follows:

**PITMAN ARMS SOLD INDIVIDUALLY**

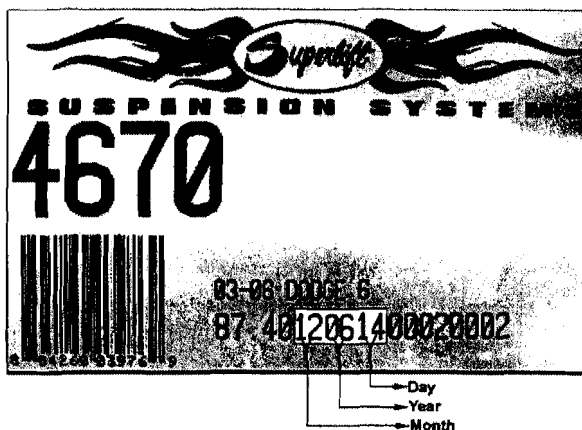
Part # 4007  
Part # 04-4640

**"K" KIT PART NUMBERS**

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4660, 4660B, 4660R  
4665, 4665B, 4665R  
4670, 4670B, 4670R  
4675, 4675B, 4675R



**SAMPLE KIT BOX LABEL:** Referencing the packaged date may help identifying suspect parts. Affected pitman arms were packaged between approximately 9/21/05 and 1/16/07. Superlift® packaged date begins with the 5<sup>th</sup> digit of the label. For example, this pitman arm was shipped 12/14/06. Additionally, pitman arms are identified by a paint stripe. Affected arms have a purple stripe; new edition arms have a gold stripe.

**INSTRUCTIONS FOR REMOVAL AND REPLACEMENT OF PITMAN ARM**

See attached instruction form.

**FURTHER ASSISTANCE:** If you have questions regarding this voluntary recall, or are unable to obtain replacement pitman arms without charge, contact Superlift® customer service toll-free at **(800-551-4955)**. If after a reasonable period of time, you are unable to obtain satisfactory service regarding this voluntary recall or a replacement pitman arm without charge, you may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington DC 20509 or call the toll-free Auto Safety Hot Line at 800-492-9393. Washington DC residents may call 202-366-0123.

We regret any inconvenience this voluntary recall may cause but hope you share our concerns for safe use and enjoyment of Superlift® products.

Thanks,

Darryl Boutwell, Production Manager



**SUPERLIFT SUSPENSION SYSTEMS**

300 Huey Lenard Loop Rd.  
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Phone: (318) 397-3000  
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**Superlift Pitman Arm Installation for 2003 and Newer  
Dodge Ram 2500 / 3500 4WD  
INSTALLATION INSTRUCTIONS**

**INTRODUCTION**

Installation may requires a professional mechanic. Prior to beginning, inspect the vehicles steering, driveline, and brake systems, paying close attention to the suspension link arms and bushings, anti-sway bars and bushings, tie rod ends, pitman arm, ball joints and wheel bearings. Also check the steering sector-to-frame and all suspension-to-frame attaching points for stress cracks. The overall vehicle must be in excellent working condition; repair or replace all worn parts.

**Read instructions several times before starting. Be sure you have all needed parts and know where they install. Read each step completely as you go.**

**NOTES:**

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- A foot-pound torque reading is given in parenthesis ( ) after each appropriate fastener.
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<b>PART NO</b>	<b>DESCRIPTION</b> (Qty.- if more than one)	<b>NEW ATTACHING HARDWARE</b> (Qty.- if more than one)
04-4640	..... pitman arm	

**INSTALLATION PROCEDURE**

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  - Place vehicle on level ground with the tires pointed straight ahead. Place transmission in low gear or "park", and set the parking brake.

**2) PITMAN ARM...**

- Remove the cotter pin (if applicable) and castellated nut from the drag link where it attaches to the pitman arm. Using the appropriate tool, separate the drag link from the pitman arm.
- Note the orientation of the pitman arm in relation to the steering sector, then remove the nut securing the pitman arm to the steering sector shaft. Using the appropriate puller tool, remove the pitman arm from the sector shaft.
- Line up the indexing splines of the #04-4640 pitman arm with the steering sector shaft. After making sure the pitman arm is indexed the same as the original arm, apply a liberal amount of thread-locking compound to the sector shaft nut and tighten (225).
- Reattach the drag link to the pitman arm using the factory nut. Tighten (65). If applicable, install a new cotter pin.

**3) CENTERING THE STEERING WHEEL...**

- Verify the steering wheel is properly centered. If not, follow the procedure in the factory service manual for drag link adjustment / centering of the steering wheel.

**IMPORTANT MAINTENANCE INFORMATION**

It is the ultimate buyer's responsibility to have all bolts / nuts checked for tightness after the first 100 miles and then every 1000 miles. The steering, suspension and driveline systems, along with wheel alignment should be inspected by a qualified professional mechanic at least every 3000 miles.

**NOTICE TO DEALER AND VEHICLE OWNER**

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**INSTALLING DEALER...** It is your responsibility to install warning decal and forward these installation instructions to the vehicle owner for review of warnings, product use and maintenance information. Replacement warning decals are available free upon request. These instructions are to be kept with the vehicle registration papers and owners manual for the service life of the vehicle.

**SUPERLIFT LIMITED LIFETIME WARRANTY**

Suspension products bearing the Superlift (LKI Ent.) name are warranted for as long as the original purchaser owns the vehicle that the LKI product was originally installed on. This warranty is non-transferable. Warranty covers only the product, no labor, time loss, or freight incurred. Any product that has been abused, altered, incorrectly installed, or used in competition is not covered. Product finish, spring bushings, Polyurethane products, and normal wear is not covered. The LKI product is subject to replacement or repair. No other warranties are expressed or implied. An authorized Superlift dealer must inspect the part in question and confirm that the "Warning to Driver" decal is properly displayed. A copy of the sales invoice is required for warranty consideration.



**Superlift Suspension Systems**  
A Division of LKI Enterprises, Inc.  
**300 Huey Lenard Loop Road**  
**West Monroe, Louisiana 71292**  
**Sales/Tech Support: 800.551.4955**  
**Office: 318.397.3000 - Fax: 318.397.3040**  
**[www.superlift.com](http://www.superlift.com)**

**SAFETY RECALL NOTICE**



## Reimbursement Plan for Voluntary Recall ( LKI# 07-01)

**Affected part:** Part #4007 pitman arms for 2003 and newer Dodge 2500/3500 sold individually or included in Superlift Suspension Kits packaged by Superlift® between 9/21/05 and 1/16/07 (see complete list of kits and box numbers below)

**Effective Date:** Immediate

Pursuant to 49 CFR Section 573, LKI Enterprises, Inc., dba Superlift Suspension Systems ("Superlift®") will voluntarily reimburse customers who have replaced affected part #4007 series pitman arms between January, 16, 2007 and March 31, 2007 subject to the following terms and conditions:

- (1) Your part #4007 series pitman arm was *not* already replaced or reimbursement provided under the terms of your Superlift® Limited Warranty or this recall campaign;
- (2) You submit receipts or other acceptable records indicating your name and address, purchase of an affected part #4007 series pitman arm either individually or as part of a Superlift® kit (see complete part and kit numbers below), ownership of vehicle at time of replacement, price of replacement pitman arm (if different manufacturer reimbursement limited to retail cost of part #4007 series), labor at prevailing local rates (up to 1.0 hours), and any associated costs such as taxes or waste disposal fees. For your convenience a reimbursement form is available from Superlift® customer service at (800-551-4955) or write us (re: recall #07-01) at 300 Huey Lenard Loop Rd., West Monroe LA 71292.

**IDENTIFYING AFFECTED PITMAN ARMS:** The affected pitman arms were sold as individual parts *and* included in the following kit part numbers for Superlift® 4" and 6" suspension kits for Dodge 2500 / 3500, model year 2003 and up, packaged by Superlift® between approximately 9/21/05 and 1/16/07. Affected Pitman arms are identified as follows:

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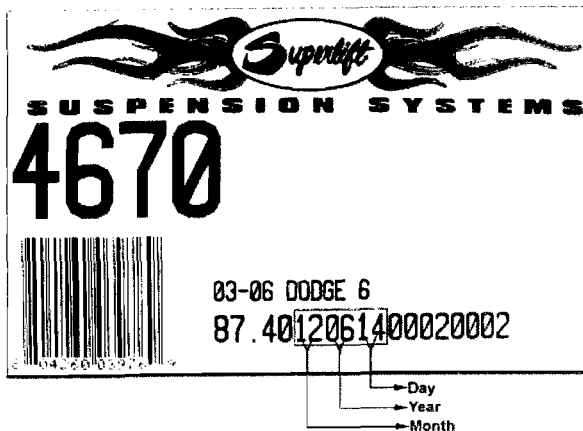
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K821, K821B, K821R  
K822, K822B, K822R  
K823, K823B, K823R  
K824, K824B, K824R

**KIT BOX NUMBERS**

4640, 4640B, 4640R  
4645, 4645B, 4645R  
4650, 4650B, 4650R  
4655, 4655B, 4655R  
4660, 4660B, 4660R  
4665, 4665B, 4665R  
4670, 4670B, 4670R  
4675, 4675B, 4675R



**SAMPLE KIT BOX LABEL:** Referencing the packaged date may help identifying suspect parts. Affected pitman arms were packaged between approximately 9/21/05 and 1/16/07. Superlift® packaged date begins with the 5<sup>th</sup> digit of the label. For example, this pitman arm was shipped 12/14/06. Additionally, pitman arms are identified by a paint stripe. Affected arms have a purple stripe; new edition arms have a gold stripe.



## REIMBURSEMENT APPLICATION

Superlift® Voluntary recall #07-01

Please print or type all information.

Return with legible copies of supporting receipts to:

Superlift® Customer Service  
(re: recall #07-01)  
300 Huey Lenard Loop Rd.,  
West Monroe, LA 71292.

Owner Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Vehicle involved (year/model/VIN or license): \_\_\_\_\_

Pitman part number or suspension kit number: \_\_\_\_\_

Date of replacement? \_\_\_\_\_

Name of Shop Performing Work: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_