

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

On DECEMBER 11, 2007, DUCATI MOTOR HOLD' [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 573) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: December 11 2007

Furnish the manufacturer's identification code for this recall (if applicable): SERVICE BULLETIN 732

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DUCATI MOTOR HOLDING SPA
VIA CAVALIERI DUCATI 3 40132 BOLOGNA ITALY

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

AUSTIN GRAY NATIONAL SERVICE MANAGER NORTH AMERICA

Telephone Number: 408 253 0499 Fax No.: 408 608 1935

Name and Title of Person who prepared this report.

AUSTIN GRAY
NATIONAL SERVICE MANAGER (DNA)

Signed:



11 December 2007

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUCATI Model Years Involved: 2006/7 Model(s): HYPERMOTARD 1100 4 1100S

Production Dates: Beginning: _____ Ending: 10/09/2007

VIN Range: Beginning: ZDM1YACP98B000059 Ending: ZDM1YACP38B003894

Vehicle Type: MOTORCYCLE Bodystyle: MOTARD / STREET

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

IDENTIFIABLE BY VIN NUMBER ONLY

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

10%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
<u>HYPERMOTARD 1100 & 1100S</u>	<u>2006/7</u>	<u>865 UNITS</u>

Total Number Potentially Affected by the Recall: 865

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

POST FAILURES OF THE NUMBER PLATE HOLDER SUPPORT THE
DESIGN WAS MODIFIED. PART N° 8271441B HAS BEEN
SUPERSEDED BY 82714451C. THE NEW DESIGNED FLOWED TO
THE PRODUCTION LINE 10/09/2007

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

FAILURE OF THE NUMBER PLATE HOLDER SUPPORT.

Describe the cause(s) of the defect or noncompliance condition.

DESIGN FAILURE

Describe the consequence(s) of the defect or noncompliance condition.

LOSS OF THE NUMBER PLATE AND SUPPORT FROM THE
VEHICLE

Identify any warning which can (a) precede or (b) occur.

VISIBLE CRACKING IN THE SUPPORT

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

IN HOUSE PRODUCTION.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

- 6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
- 7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

DURING DESIGN / PRODUCTION FAILURE ANALYSIS
QUALITY CONTROL DETERMINED THE SUPPORT TO
HAVE POTENTIAL FAILURE CHARACTERISTICS.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

RE-DESIGNED BRACKETS ENTERED PRODUCTION LINES AS OF
10/09/2007. VIN NUMBER ZDM1YACP48B004357 (USA VERSION)

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

RE-DESIGN OF THE NUMBER PLATE SUPPORT WITH
INCREASED FATIGUE TOLLERANCE INCORPORATED.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

ADDITIONAL MATERIAL IN KEY STRESS AREAS.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

PRODUCTION AND FIELD REMEDY ARE IDENTICAL
NEW DESIGN INCORPORATED INTO PRODUCTION 10/09/2007

VI. Identify the Recall Schedule

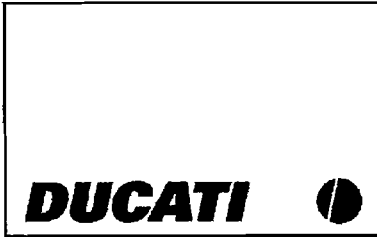
10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

DUCATI NORTH AMERICA SERVICE BULLETIN TO BE PUBLISHED
TO THE NETWORK OF DEALERS. ESTABLISHED COMMUNICATION
PROCESS THEREFORE NO IMPLEMENTATION PROBLEMS FORSEEABLE.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.



Circolare Tecnica
Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

732

no.

Date: 13/11/2007

SAFETY RECALL CAMPAIGN

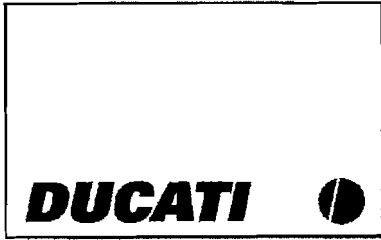
- **Subject**
NUMBER PLATE HOLDER SUPPORT BRACKET
- **Models**
HYPERMOTARD 1100 AND 1100 S
- **Description of the technical problem**
Failure of the number plate holder support
- **Description of the technical problem solution**
The number plate holder support was modified
- **Old/new part numbers of modified components**
The number plate holder support bracket part no. 82714451B has been superseded by the new one part no. 82714451C
- **Technical solution implementation**
The new bracket flowed into production as of 10/09/2007, from frame no. ZDMB100AA7B004153 for EUR version and from ZDM1YACP48B004357 for USA version
- **Criteria for application of the technical solution on circulating motorcycles**
The motorcycles having frame number in the range between ZDMB100AA6B000003 and ZDMB100AA7B004152 for EUR version and between ZDM1YACP98B000059 and ZDM1YACP38B003894 for USA version shall be modified immediately by recalling the motorcycles delivered to final customers or during the Pre-delivery inspection. Proceed as follows:

Ducati Motor Holding spa
www.ducati.com

Motorcycle Related Products
Via A. C. Ducati, 3
40132 Bologna (ITALY)
Tel. +39/051/6413111
Fax: +39/051/405802-6413671

1/2

732.SAT.ING



- Remove the number plate holder bracket part no. 82714451B from the bike.
- Install the new number plate holder bracket taken from kit part no. 69924071A and use M8 x 20 screws and washers to fix it.

Our spare parts service will send 1 kit for each received vehicle to all importers and dealers of our subsidiaries, since it is necessary for implementing this recall campaign.

You will be refunded for this operation through the standard warranty claim procedure (12 minutes of labor) using the following fault codes:

Fault code table:

Sub-group	2
Fault no.	042
Safety	A
Campaign	CR

Labor table:

Product line	16
Subject	2
Operation	077

It is necessary to inform the final customer through registered letter with return receipt (or similar method certifying receipt of the communication by the customer), use the attached specimen letter.

All subsidiaries and distributors can refer to the attached detailed list of all affected frame numbers.

Ducati Motor Holding spa
Motorcycle Related Products