

Safety Defect and Non-compliance Report Guide for Vehicles
PART 573 Defect and Non-compliance Report¹

On 1st November, 2007 , Triumph Motorcycles Limited [MFR] decided that (a defect which relates to motor vehicle safety)(a non-compliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Non-compliance Reports.**

Date this report was prepared: 4th December 2007

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Triumph Motorcycles America Limited, Suite 101, Walt Sanders Memorial Drive, Newnan City, GA, USA

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Shell Barr, Manager (Warranty).

Telephone Number: +44 1455 251700 Fax No.: +44 1455 453137

Name and Title of Person who prepared this report.

Charles Smart, Head of Department (Warranty).

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Charles Smart

Signed:

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or non-compliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Non-compliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Triumph _____ **Model Years Involved:** 05 - 08 **Model(s):** 1050 Sprint ST _____

Production Dates: Beginning: Nov 2004 **Ending:** Nov 2007

VIN Range: Beginning: 221423 **Ending:** 336732

Vehicle Type: motorcycle _____ **Bodystyle:** sports touring _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Only motorcycles fitted with certain approved Triumph optional accessory racks are affected. See below for relevant part numbers. Only motorcycles fitted with affected optional accessory racks that display a sliding carriage that do not demonstrate the ability to “float” are affected.

Sprint ST 1050

- Sliding Carriage Kit – A9508032
 - Sliding Carriage & Rack Kit – A9508044
 - 3 Box Pannier Kit – A9508062 (includes A9508044)
 - 3 Box Pannier Kit (US) – A9508064 (includes A9508044)
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Make(s): Triumph _____ **Model Years Involved:** 04 - 08 _____ **Model(s):** 1050 Tiger _____

Production Dates: Beginning: Nov 04 **Ending:** Nov 08

VIN Range: Beginning: 221423 **Ending:** 336732

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Only motorcycles fitted with certain approved Triumph optional accessory racks are affected. See below for relevant part numbers. Only motorcycles fitted with affected optional accessory racks that display a sliding carriage that do not demonstrate the ability to “float” are affected.

Tiger 1050

- Sliding Carriage & Rack Kit – A9508031
- 3 Box Pannier Kit – A9508042 (includes A9508031)
- 3 Box Pannier Kit (US) – A9508054 (includes A9508031)

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

Triumph records delivery of 439 top rack kits to US dealers. This corresponds to 11% of the total number of 1050 Sprint ST and 1050 Tiger model registered in the USA (3,698 machines). Whereas Triumph does not expect all 439 top rack kits to include a defect, Triumph does wish to identify and check all 1050 Sprint ST and 1050 Tiger models that are fitted with an affected optional accessory.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

Model	Year	Number of Vehicles Potentially Involved
1050 Sprint ST	04 – 08	2176
1050 Tiger	04 – 08	1522

Total Number Potentially Affected by the Recall: 3698

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non-compliance: estimated to be less than 1%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Only those models fitted with an optional accessory as described above are affected. However to determine which individual machines are fitted with the optional accessory top rack, it is necessary

to write to the owners of all potentially affected machines. The optional accessories listed are designed only to be fitted to the 2 models identified.

III. Describe the Defect or Non-compliance

5. Describe the defect or non-compliance. The description should address the nature and physical location of the defect or non-compliance. Illustrations should be provided as appropriate.

Please refer to background information in service bulletin no 387 for details.

Describe the cause(s) of the defect or non-compliance condition.

Undersize washer prevents sliding carriage from moving as per design intent.

Describe the consequence(s) of the defect or non-compliance condition.

Failure to have this rectification work carried out may result in reduced stability if the bike is ridden with the accessory fitted, with the maximum permitted weight exceeded and at speeds far in excess of the 80 mph/130 kph limit warning (as outlined in your owners handbook & within all Triumph Genuine Accessory fitting instructions).

Identify any warning which can (a) precede or (b) occur.

The motorcycle's straight line stability may be reduced if the system is over-loaded as per above.

If the defect or non-compliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Not applicable

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Not applicable

IV. Provide the Chronology in Determining the Defect/Non-compliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

During the Fall of 2007, factory testing of a new model fitted with an affected accessory kit, highlighted the inability of the sliding carriage to move as per design intent. There are no reports of accidents, injuries, fatalities or warranty claims.

7. With respect to a non-compliance, identify and provide the test results or other data (in chronological order and including dates) on which the non-compliance was determined.

Sept 07 – following review of new model performance data, the issue was discovered.

Oct 07 – recall paperwork created .

Nov 07 – recall announced and agencies informed.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.

Please refer to service bulletin no 387.

In summary, those bikes fitted with the affected optional accessory racks are to be checked for lateral movement by an authorised Triumph dealer. Those racks not displaying any movement will be required to be repaired.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Those racks not displaying any movement will be required to be repaired.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

This issue does not affect production. The affected racks are all optional accessories.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

4/12/07 – inform NHTSA

7/12/07 – inform US dealers

14/12/07 – inform customers by letter

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or non-compliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.