



AMERICAN SUZUKI MOTOR CORPORATION

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

November 30, 2007

07V-554
(25 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Smith:

The following information is submitted in accordance with the noncompliance reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Name of Manufacturer and Importers

Manufacturer: Suzuki Motor Corporation
Importers:

Continental U.S. - American Suzuki Motor Corp.
Hawaii - Servco Pacific, Inc.
Puerto Rico - Suzuki Del Caribe, Inc.
Guam / Saipan - Triple J Auto Distributors, Inc.
American Samoa - Pacific Products, Inc.

2. Identification of Motor Vehicles Involved

Affected vehicles are all 2006 model year Suzuki Grand Vitara multipurpose passenger vehicles equipped with an automatic transmission, and 2007 model year Suzuki Grand Vitara multipurpose passenger vehicles equipped with an automatic transmission and produced prior to August 1, 2006.

The reported condition involves automatic transmission shift lever assemblies (part numbers 28100-64J10-BWK, 28100-64J10-KN1, 28100-64J10-BKN, 28100-64JK0-BWK, 28100-64JK0-KN1) manufactured by:

Fuji Kiko Co., Ltd.
2028 Washizu Kosai-shi Shizuoka, Japan
Telephone: 053-575-2711

3. Total Number of Motor Vehicles Involved

40,424

4. Percentage of Motor Vehicles Estimated to Contain the Noncompliance

Unknown, but probably less than 0.5%.

5. Description of Noncompliance

Some affected vehicles may fail to conform to Federal Motor Vehicle Safety Standard No. 114, *Theft protection*. The mechanism that locks the automatic transmission shift lever in the "Park" position consists of a pivoting lock arm that is connected to a solenoid valve plunger that moves upward to pivot the lock arm to the "lock" position when the transmission shift lever is in "Park" and the service brake is released. Refer to the attached illustration. The shape of the bushing that is used to connect the solenoid plunger and pivoting lock arm, in combination with certain component part installation orientations, can cause the lock arm to become stuck, and fail to pivot to the "lock" position when the shift lever is in "Park" and the service brake is released. As a result of this condition, the shift lever will be able to be shifted out of "Park" with the key removed and without depressing the brake pedal.

6. Basis for Noncompliance Determination

On March 13-14, 2006, workers at Suzuki Motor Corporation's (SMC's) Iwata production plant identified two vehicles that did not pass a test of the shift lever locking function that is performed on all vehicles equipped with an automatic transmission. For these two vehicles, the automatic transmission shift lever could be moved from the "Park" position under one of the following conditions: (1) with the ignition key removed from the vehicle, or (2) with the engine running and the brake pedal not depressed. The automatic transmission shift lever supplier was informed of this situation and the supplier subsequently implemented a dimensional change to the bushing that connects the brake interlock solenoid

plunger and the pivoting arm that locks the shift lever in the "Park" position.

During the period from March 8, 2007 to April 4, 2007, Suzuki received five automatic transmission shift lever assemblies from vehicles in the U.S. and Canadian markets that were reported to exhibit the condition in which they could be shifted from "Park" with the key removed. SMC was only able to reproduce the condition with one of the five assemblies. On May 18-22, 2007, SMC engineers evaluated two customer-owned vehicles in the U.S. that were reported to exhibit the condition described above. The engineers were able to observe the condition in both vehicles. During the period from June 4 to October 17, 2007, SMC received an additional three automatic transmission shift lever assemblies from vehicles in the U.S. (two of the three assemblies were from the customer-owned vehicles that were evaluated by SMC engineers on May 18-22, 2007). SMC was able to reproduce the reported condition with all three assemblies.

7. Description of Corrective Action

Suzuki distributors will conduct a safety recall campaign to replace the shift lock module on the shift lever assembly of affected vehicles. Since some 2007 model year vehicles may have been produced with shift lever assemblies that contain the improved bushing (which can be easily recognized), an inspection of affected 2007 model year vehicles will be conducted to determine the need for repair.

American Suzuki Motor Corporation (ASMC) issued an electronic notice to authorized Suzuki dealers in the mainland U.S. to stop sales of affected vehicles on November 26, 2007. ASMC is planning to send a Service Bulletin to dealers by December 5, 2007, and currently expects to notify owners about the recall at the beginning of January, 2008. We expect that other Suzuki distributors will follow a similar schedule.

Enclosed is a copy of ASMC's plan for reimbursing owners who may have paid for repairs to remedy the condition in advance of recall notification.

8. Copy of Notices

Enclosed is a copy of the initial notification letter that SMC sent to ASMC, a copy of the initial notification letter that ASMC provided electronically to all Suzuki automotive dealers in the mainland U.S., and copies of ASMC's draft Campaign Bulletin, draft Technical Bulletin, and draft owner notification letter for the recall campaign that will be conducted.

9. Suzuki Campaign Number

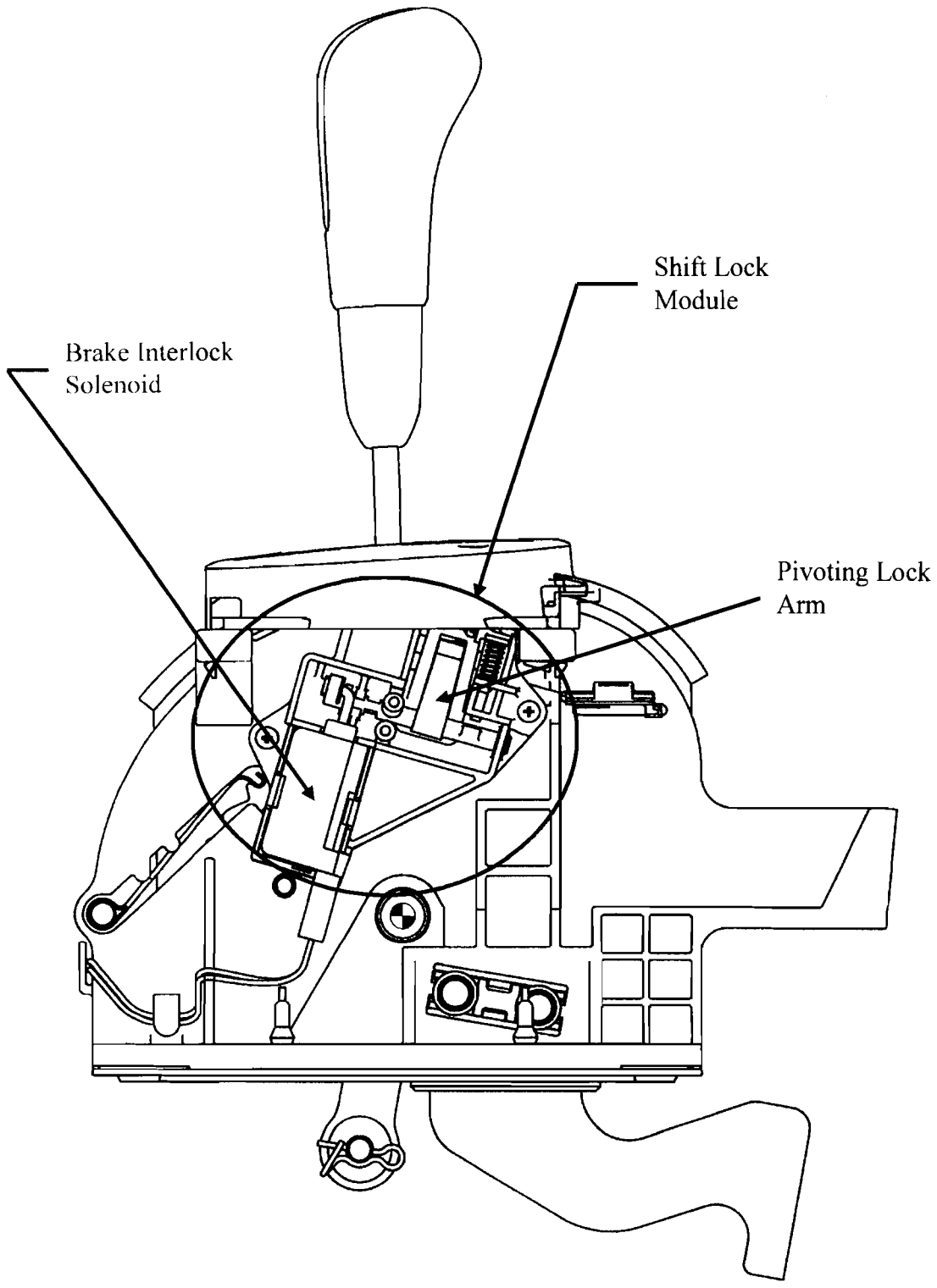
PE

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in black ink, appearing to read "Kenneth M. Bush". The signature is written in a cursive style with a large initial "K".

Kenneth M. Bush
Associate Director, Government Relations



Brake Interlock Solenoid

Shift Lock Module

Pivoting Lock Arm



SUZUKI MOTOR CORPORATION
300 TAKATSUKA, HAMAMATSU, JAPAN

SUZUKI MOTOR CORPORATION
Field Service Department
Overseas Automobile Service Group
Tel: 81-53-440-2363, Fax: 81-53-440-2251

Page : 1 of 3
Ref. : KT71126
Date : November 26, 2007

To: Suzuki Distributor
Attn.: Managing director
Automotive Service Director / Manager

RE: 2006 & 2007MY Grand Vitara (E28/E33) Safety Recall Campaign of AT Selector Assy for North American markets

Dear Sir/Madam,

We regret to inform you that certain Grand Vitara model vehicles may have a quality problem which could pose a noncompliance issue.

As a result, Suzuki Motor Corporation has decided to conduct a Safety Recall Campaign. We would like to request you to kindly take the following actions as below. Also, if necessary, please notify this campaign to your government or entity.

1. CONDITION

On some Grand Vitara model vehicles, the AT selector lever parking lock function may inoperative due to the stuck of the solenoid plunger. As a result, the shift lever will be able to shifted out of "Park" with the key removed and without depressing the brake pedal.

2. AFFECTED VEHICLE INFORMATION

1) Affected Model:

2006-2007 MY Grand Vitara shipped to the North American markets produced from start of production through Aug.2, 2006

2) Affected Countries and affected vehicle number

| | |
|----------------|---------------------|
| USA mainland | 34,865 units |
| Puerto Rico | 5,041 units |
| Hawaii | 370 units |
| Guam/Saipan | 110 units |
| American Samoa | 38 units |
| <u>Canada</u> | <u>4,464 units</u> |
| Total | 44,888 units |

3) Affected Vehicles actually exported to your market

Please refer to the attached VIN list .

3. ACTION

- Stop sales of affected vehicles stock in yours and your dealers until the vehicle will be corrected.
- Contact the owners of the affected vehicles to let them bring their vehicles to your authorized dealers.
- Place a spare parts order for the Shift Lock Units (P/N. 28610-64J10). The order quantity must be less than 60 percent of the affected vehicles at this moment because the available quantity is limited. You can place another order for the rest of the quantity later.
- Replace the Shift Lock Unit on the AT Select Lever Assy by referring to the attached Repair Instruction.

2. MODIFICATION PARTS SUPPLY PLAN

You are kindly requested to place the order to our Spare Parts Department for the modification parts with the part number mentioned below sending the attached Order Form by e-mail or fax. Please do not place an order through SCAN.

| PART NUMBER | PART NAME | Q'TY/VEHICLE |
|-------------|-----------------------|--------------|
| 28610-64J10 | Unit Assy, Shift Lock | 1 |

NOTE: The initial order quantity must be less than 60 percent of the affected vehicles because the available quantity is limited. You can place another order for the rest of the quantity a few weeks later.

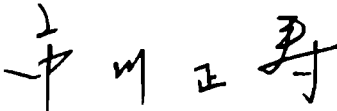
3. WARRANTY REIMBURSEMENT

Please issue the warranty application under the following terms to SMC.

- Claim Category : 2 (Campaign Claim)
- Trouble Code : 99-PE
- Operation Code : GH9999
- Labor allowance : 0.5h
- Causal Part Number: 28610-64J10
- Q'ty: 1 pc

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated.

Sincerely,



Masatoshi Ichikawa
General Manager,
Field Service Department
SUZUKI MOTOR CORPORATION

ATTACHMENTS:

1. Affected VIN List
2. Repair Instruction
3. Order Form for the Shift Lock Unit Assy



AMERICAN SUZUKI MOTOR CORPORATION
AUTOMOTIVE

November 26, 2007

IMPORTANT NOTICE – STOP SALE

**To: All Suzuki Dealers
All Suzuki Dealership General Managers
All Suzuki Dealership Sales Managers
All Suzuki Dealership Service Managers**

**Subject: Stop Sale – Select 2006 and 2007 Grand Vitara Models
(Automatic Transmission Equipped Only)**

We regret to inform you to stop sale immediately on select 2006 and 2007 Suzuki Grand Vitara models as listed in the attachment. On some vehicles, the AT selector parking lock function may be inoperative, allowing the shift lever to move out of park (with the key removed and) without depressing the brake pedal.

For now, do not deliver any listed Suzuki Grand Vitara model until further advised.

**Sincerely,
AMERICAN SUZUKI MOTOR CORP.**

A handwritten signature in black ink that reads 'Chuck Halper'.

**Chuck Halper
VP, Service and Quality**

Attachment: VIN List

Grand Vitara Affected VIN List as of 11-21-2007

Dealer # 161993
JS3TE944064101316

Dealer # 401161
JS3TD944274200286
JS3TE944274200334

Dealer # 401250
JS3TD947774200343

Dealer # 401293
JS3TE944774200233

Dealer # 402133
JS3TE944174200938

Dealer # 402230
JS3TE944274201211
JS3TE944874201617
JS3TE944X74201649

Dealer # 402311
JS3TD941474200988
JS3TD941974200551
JS3TD944674201067

Dealer # 402338
JS3TE941374200431
JS3TE941874200506
JS3TE944074200820
JS3TE944074200851
JS3TE947174200254

Dealer # 402397
JS3TD944974200611
JS3TE944274201788
JS3TE947874200428
JS3TE947X74200205

Dealer # 402427
JS3TD944874200616
JS3TD947174200693

Dealer # 403237
JS3TE944574201249
JS3TE944874201827
JS3TE947774200503

Dealer # 404578
JS3TD944674200601
JS3TE941774200335
JS3TE947074200147

Dealer # 404772
JS3TE944374201248

Dealer # 404810
JS3TE941074200421
JS3TE944774200782

Dealer # 405310
JS3TD944674201103

Dealer # 405418
JS3TD944774201112

Dealer # 405426
JS3TD947374201280

Dealer # 405434
JS3TD944074200643

Dealer # 406074
JS3TD944474200161

Dealer # 406198
JS3TD941074200714
JS3TD941X74200719
JS3TD944574200749
JS3TD944674200890

Dealer # 406244
JS3TD944574200069
JS3TD944774200915
JS3TD947074201043

Dealer # 406252
JS3TD941174200785
JS3TD941X74200588
JS3TD944574200914
JS3TD944X74200035
JS3TD947074200698

Dealer # 406260
JS3TD947774200861

Dealer # 407054
JS3TD947X74200076

Dealer # 407062
JS3TD947174200712
JS3TD947374201053

Dealer # 409065
JS3TE944774201544

Dealer # 409308
JS3TD947974200361
JS3TD947X74200983
JS3TE944174201538
JS3TE944X74200324

Dealer # 409499
JS3TE947274200022
JS3TE947974200051

Dealer # 409626
JS3TE947074200326
JS3TE947874200316

Dealer # 409669
JS3TE944374200262

Dealer # 409723
JS3TE944274201421
JS3TE944474200318

Dealer # 409804
JS3TE944374200357

Dealer # 409820
JS3TE944474200321

Dealer # 409839
JS3TE944074201420

Dealer # 409952
JS3TD947674200382
JS3TD947974200165
JS3TE941774200691
JS3TE941874200697
JS3TE944374200648
JS3TE944574201297

Dealer # 410365
JS3TE944474201534

Dealer # 410500
JS3TE941174200217

Dealer # 410624
JS3TD947274200329
JS3TD947774200956
JS3TD947874200352
JS3TE944374201315

Dealer # 410659
JS3TE944774200524

Dealer # 410683
JS3TE941874200568
JS3TE944674201342
JS3TE944X74200159

Dealer # 410691
JS3TD941174200348
JS3TD947674200320

Dealer # 410705
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Dealer # 410780
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Dealer # 411027
JS3TD944274200370
JS3TD947774200438

Dealer # 412090
JS3TD941474200392
JS3TD944464100317
JS3TE947864100828

Dealer # 412228
JS3TD944174200506
JS3TD944964102788

Dealer # 412406
JS3TE941074200869

Dealer # 412430
JS3TD944X74200388

Dealer # 412481
JS3TD947174200435

Dealer # 412511
JS3TD947074200460

Dealer # 412554

JS3TD943064102704
JS3TD943164100797

Dealer # 412570
JS3TD941474200926
JS3TD944074200495
JS3TD947674200530
JS3TE941274200310

Dealer # 412597
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Dealer # 412627
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Dealer # 413089
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JS3TD947474200414

Dealer # 413186
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JS3TD947974201106

Dealer # 413224
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JS3TE941974200336

Dealer # 413232
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JS3TD947874201274

Dealer # 413240
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Dealer # 413267
JS3TD947174201052
JS3TD947274201139

Dealer # 413291
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JS3TE941574200298

Dealer # 413305
JS3TD947174201097

Dealer # 414026
JS3TE944674201602

Dealer # 414050
JS3TD941274200486

Dealer # 414123
JS3TD944274200899

Dealer # 416177
JS3TD941774201004

Dealer # 416185
JS3TD944274200997

Dealer # 416207
JS3TE941374200199

Dealer # 417203
JS3TE944174201202
JS3TE944X74201831

Dealer # 417319

Grand Vitara Affected VIN List as of 11-21-2007

JS3TE941674200522
Dealer # 417335
JS3TD947174200371
Dealer # 417343
JS3TE944274200740
JS3TE944474200903
JS3TE947374200501
Dealer # 419176
JS3TD941274200049
Dealer # 419214
JS3TD944X74200049
JS3TD947074200085
Dealer # 419397
JS3TD941X74200736
JS3TD947074200880
JS3TD947X74200904
Dealer # 419443
JS3TD947174200869
Dealer # 419494
JS3TD947474201000
Dealer # 420085
JS3TD941874200718
Dealer # 420220
JS3TD944274200692
JS3TD947174200029
Dealer # 420336
JS3TD944874200079
JS3TD947674200270
Dealer # 420360
JS3TD941074200308
JS3TD941974200937
JS3TD944174200280
JS3TD944374200734
Dealer # 420417
JS3TD947574200728
Dealer # 421022
JS3TD941074200888
Dealer # 421146
JS3TD944174200408
Dealer # 421316
JS3TD944174200411
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Dealer # 421359
JS3TD944574201206
Dealer # 421383
JS3TD944574201013
JS3TD947X74201261
Dealer # 421448
JS3TD947974201137

JS3TE941674200312
Dealer # 421499
JS3TD941774200905
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Dealer # 422177
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Dealer # 422231
JS3TD941X74200414
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Dealer # 423203
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Dealer # 423246
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JS3TE944774200118
Dealer # 423262
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JS3TE947974200101
Dealer # 424145
JS3TE941474200289
Dealer # 424153
JS3TD944074201081
Dealer # 424242
JS3TD947674200494
Dealer # 424277
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Dealer # 427055
JS3TE941474200440
JS3TE941774200447
Dealer # 427098
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JS3TE941374200428
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Dealer # 427128
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Dealer # 429279
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Dealer # 429317
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Dealer # 429384
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Dealer # 429422
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Dealer # 429465
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Dealer # 430145
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Dealer # 431427
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Dealer # 431753
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Dealer # 431885
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Dealer # 431893
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Dealer # 432539
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Dealer # 432555
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Dealer # 434272
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Dealer # 434329
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Dealer # 434485
JS3TD941374200853
Dealer # 434663
JS3TD941474200859
JS3TE941774200318
Dealer # 434671
JS3TD941274201007
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JS3TD941674200913
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JS3TD941974200453
JS3TD944874200468
Dealer # 435155
JS3TE944574201025
Dealer # 435201
JS3TE941674201041
JS3TE944374201637
Dealer # 436194
JS3TD947174200466

Grand Vitara Affected VIN List as of 11-21-2007

JS3TD947174201116

Dealer # 436240JS3TD944274200532
JS3TD944X74200990**Dealer # 436305**

JS3TD944774200414

Dealer # 437409JS3TD947274201027
JS3TD947574200079**Dealer # 437549**JS3TD944874200843
JS3TE944474200724**Dealer # 437700**JS3TD941474200800
JS3TD941X74200803**Dealer # 437735**JS3TD941674200328
JS3TD941874200217
JS3TD941974200601
JS3TD941X74200266
JS3TD947074200250
JS3TD947174200709
JS3TD947474200252
JS3TD947X74200238
JS3TD947X74200255
JS3TD947X74200773**Dealer # 437743**

JS3TD941774200645

Dealer # 437751

JS3TD944374200846

Dealer # 439053

JS3TE947874200011

Dealer # 439169JS3TD944874200275
JS3TE941374200607
JS3TE944074201529
JS3TE944074201546
JS3TE944674201535
JS3TE944X74201408**Dealer # 441171**JS3TE944774201561
JS3TE944974201528**Dealer # 441341**

JS3TD944374200331

Dealer # 441376

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Dealer # 441384JS3TD941474200005
JS3TD944474200306
JS3TE944174201328**Dealer # 442208**

JS3TE944374201542

Dealer # 442305JS3TE944174200826
JS3TE944274201709
JS3TE944474201629
JS3TE944774200877
JS3TE944974200928**Dealer # 442712**JS3TE941474200972
JS3TE947274200201**Dealer # 442860**JS3TD944474201049
JS3TE944574201817
JS3TE944874201052**Dealer # 442909**JS3TE944174201233
JS3TE944274201662
JS3TE944374201668
JS3TE944474200660
JS3TE944674201695
JS3TE947774200498**Dealer # 443085**JS3TD941374200402
JS3TD941774200404
JS3TD944174200425
JS3TD944374200443
JS3TD944674200968
JS3TD944774200428
JS3TD944874200423
JS3TD944974200480**Dealer # 443131**

JS3TE941274201036

Dealer # 443166

JS3TD944074200657

Dealer # 444022

JS3TD944374200894

Dealer # 444030

JS3TD944274201017

Dealer # 445002JS3TD941474200313
JS3TD944174200795
JS3TD944374200779
JS3TD944574200685
JS3TD944574200928
JS3TD944674200873
JS3TD944974200768
JS3TD947574200244
JS3TD947X74200272**Dealer # 445274**JS3TD941074200700
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JS3TD947474200008

JS3TD947674200799

Dealer # 445282

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Dealer # 445401JS3TD941874200766
JS3TD947074200118**Dealer # 445479**JS3TD944774200736
JS3TD947774201038
JS3TD947874200870**Dealer # 446165**JS3TD944374200362
JS3TD947674200415**Dealer # 446254**

JS3TD944274200479

Dealer # 446343JS3TD944374200510
JS3TD944474201035
JS3TD944X74201010**Dealer # 446475**JS3TD941274200519
JS3TD944174200568
JS3TE944674200868**Dealer # 446483**

JS3TD944074200545

Dealer # 447064JS3TD941274200133
JS3TD944774200851
JS3TD947874200108
JS3TD947874200142**Dealer # 447137**JS3TD947974200120
JS3TE941864102140**Dealer # 447153**JS3TD944174200148
JS3TD944X74200150**Dealer # 448125**

JS3TD947974200540

Dealer # 448192

JS3TD944674201022

Dealer # 448303JS3TD944174200540
JS3TD944974200995
JS3TD947774201296**Dealer # 449016**

JS3TD941274200956

Dealer # 452025

JS3TD947X74200370

Dealer # 452041

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JS3TE944X74201280

Dealer # 452092JS3TD944474200337
JS3TE944874200290**Dealer # 452203**

JS3TE944274201435

Dealer # 452211JS3TE941274200727
JS3TE944074200445
JS3TE944X74200405
JS3TE947874200364**Dealer # 452335**

JS3TE947664101072

Dealer # 454508JS3TD944364101006
JS3TE941774200349
JS3TE941974200370**Dealer # 454516**

JS3TD944774201160

Dealer # 454796JS3TD947974200599
JS3TE941274200520
JS3TE941774200920
JS3TE941874200926
JS3TE944X74200890
JS3TE947574200161
JS3TE947874200154**Dealer # 454974**JS3TD941674200863
JS3TD941974200940
JS3TD941X74200865**Dealer # 455032**JS3TE944174201006
JS3TE947174200402
JS3TE947774200470**Dealer # 455075**

JS3TE944874201794

Dealer # 455083JS3TE944874201049
JS3TE944874201066
JS3TE944X74201070**Dealer # 455105**JS3TE944674200840
JS3TE947174200450**Dealer # 455172**JS3TE941974201051
JS3TE944874201682**Dealer # 455199**

JS3TD947774201136

Dealer # 455253

JS3TE941074201004 JS3TE944364102380
JS3TE941074201021 JS3TE944964101850
JS3TE941074201052 JS3TE947464103533
JS3TE941174200766 JS3TE947664104814
JS3TE941174201044 JS3TE947764104613
JS3TE941974200398
JS3TE941X74200832

Dealer # 455318

JS3TE944474201713

Dealer # 455334

JS3TE944X74201098

Dealer # 455377

JS3TE941574200852

Dealer # 455415

JS3TD944474201097

Dealer # 455466

JS3TD944X74201167

Dealer # 464023

JS3TD944474200676

JS3TE947674200394

Dealer # 464058

JS3TE941374200896

JS3TE941574200527

JS3TE944274201063

JS3TE944974201030

Dealer # 464066

JS3TD947364100304

JS3TE941074200399

JS3TE944674200790

Dealer # 464090

JS3TE941374200493

JS3TE944074201255

Dealer # 464163

JS3TE941174200413

JS3TE944774201818

Dealer # 464511

JS3TE941474200986

JS3TE947374200255

JS3TE947674200220

Dealer # 464562

JS3TD944974200608

Dealer # 464880

JS3TD944774200641

JS3TD944X74200567

JS3TD947374201182

Dealer # 464937

JS3TE944674201261

JS3TE944774200992

JS3TE947674200248

Dealer # 998699

JS3TE941964103958

DRAFT

CAMPAIGN

NUMBER : SC-44

PAGE : 1 of 4

SUBJECT: SAFETY RECALL NOTICE No. PE

MODEL: All 2006 and Certain 2007 Grand Vitara Vehicles Equipped With Automatic Transmission

Suzuki Motor Corporation has decided that 2006 and certain 2007 Suzuki Grand Vitara vehicles equipped with an automatic transmission fail to conform to Federal Motor Vehicle Standard No. 114, Theft Protection. Suzuki has decided to conduct a recall campaign for these vehicles. The campaign code is "PE".

On affected vehicles, the automatic transmission selector lever "Park" lock function may be inoperative due to a sticking shift lock arm. As a result, the shift lever may be able to be shifted out of "Park" with the key removed and without depressing the brake pedal. This can give rise to increased incidents of crashes resulting from the rollaway of parked vehicles as a result of inadvertently moving the shift lever from the "Park" position when the parking brake is not fully engaged.

To correct the problem, Suzuki dealers are requested to replace the shift lock module. Refer to Grand Vitara Technical Bulletin Section: XXXXXX TSB No. TS XX XXXXX

1. Affected Vehicles

All 2006 Grand Vitara models equipped with automatic transmission

Certain 2007 Grand Vitara's equipped with automatic transmission
JS3T_944_74200001~ JS3T_944_74201871

2. Owner Notification

Suzuki owners will be notified by mail starting around January 07, 2008 of this important safety recall. Please refer to the attached owner notification letter, ATTACHMENT A.

Issued: XX/XX/XX

DRAFT

NUMBER : SC-44
PAGE : 2 of 4

3. Dealers Campaign Responsibility

Dealers are to perform this safety recall campaign on any new, as well as all in-stock used and customer affected vehicles regardless of vehicle age or mileage.

According to federal law, all affected in-dealer stock inventory, if any, subject to this Safety Recall campaign must be completed prior to the retail sale or lease of the affected vehicle.

The National Traffic and Motor Safety Act provides that each vehicle involved in a recall of this type must be repaired within a reasonable time after the customer tenders it for repair. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. Effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact Suzuki Customer Relations, and the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This safety recall campaign may have been previously performed by another dealer. Refer to Grand Vitara Technical Bulletin, Section TSB No. TS XX XXXXX for complete instructions.

4. Parts Information

| <u>PART NUMBER</u> | <u>DESCRIPTION</u> | <u>QUANTITY</u> | <u>DEALER NET</u> |
|--------------------|-----------------------|-----------------|-------------------|
| 28610-64J10 | Unit Assy, Shift Lock | 1 | \$ 18.15 |

Note: Price is current as of 11/2707. ASMC will send an initial quantity of parts to correct in-stock vehicles and launch the recall. You will be advised when that control shipment is made. Once those parts are depleted, please reorder enough campaign parts to meet the demand at your location.

Issued: XX/XX/XX

DRAFT

NUMBER : SC-44
PAGE : 3 of 4

5. Labor Hours and Claim Information

Basic Information-Replacement required

Campaign Code : PE

Operation Code : GH9999

Complaint Code : 99

Defect Code : PE

Labor Hours : 0.5 HRS.

6. SUZUKI CONNECT Submission Procedures

A) Basic Campaign Completion. Replace shift lock assembly.
Refer to page 11-7, revised 06/01/03, Suzuki Service Policy and Procedures Manual.

Claim type number 2-Short Campaign Claim
Campaign No. : PE
Variation Code : JB

B) Replacement , repairs and/or sublets above the scope of the campaign
Refer to page 11-8, revised 06/01/03, Suzuki Service Policy and Procedures Manual

Claim type number 3-Long Campaign Claim
Campaign No. : PE
Variation Code : JK
Actual hours : To be determined by the DSPM
Sublets : To be determined by the DSPM

7. Notes

- A) Only SUZUKI CONNECT claims will be accepted for this customer satisfaction campaign.
- B) Courtesy Vehicle Program does not apply. Owners are requested to schedule an appointment so vehicle is not down overnight.
- C) Replaced parts for variation code JB can be scrapped immediately.

9. Time and Mileage Limits

Applicable time and mileage limits do not apply.

DRAFT

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Please inform all Service, Parts and Warranty Personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts Manager or the Warranty Assistance Helpline at 1-(800) 568-9968.

Chuck Halper, Vice President, Service and Quality

Attachments: A Sample Owner Notification Letter

Issued : XX/XX/XX

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that 2006 and certain 2007 Suzuki Grand Vitara vehicles equipped with an automatic transmission fail to conform to Federal Motor Vehicle Standard No. 114, Theft Protection. According to our records, you own one of the vehicles affected by this recall.

On affected vehicles, the automatic transmission selector lever "Park" lock function may be inoperative due to a sticking shift lock arm. As a result, the shift lever may be able to be shifted out of "Park" with the key removed and without depressing the brake pedal. This can give rise to increased incidents of crashes resulting from the rollaway of parked vehicles as a result of inadvertently moving the shift lever from the "Park" position when the parking brake is not fully engaged.

To correct this condition, your Suzuki dealer will replace the shift lock module on your vehicle at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If your vehicle is included in the recall and you have paid for repairs caused by a malfunctioning shift lock mechanism, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your Grand Vitara is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION



Chuck Halper
Vice President, Service and Quality

CUSTOMER REIMBURSEMENT PLAN
American Suzuki Motor Corporation

If your vehicle is included in the recall and you have paid for repairs caused by a malfunctioning shift lock mechanism, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: 2006-2007 Suzuki Grand Vitara vehicles equipped with an automatic transmission and produced prior to August 1, 2006. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call 1-800-934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

Technical Bulletin

Division: Automotive
 Category: Technical

Section Title: Transmission
 TSB No. TS 05 12057

SUBJECT: SAFETY RECALL CAMPAIGN "PE", SHIFT LOCK SOLENOID REPLACEMENT

MODEL(S): GRAND VITARA (JB627)

YEAR: 2006~2007

AFFECTED VIN(S): ALL 2006 WITH AUTOMATIC TRANSMISSION
 CERTAIN 2007s WITH AUTOMATIC TRANSMISSION
 JS3T_94_74200001~JS3T_94_74201871

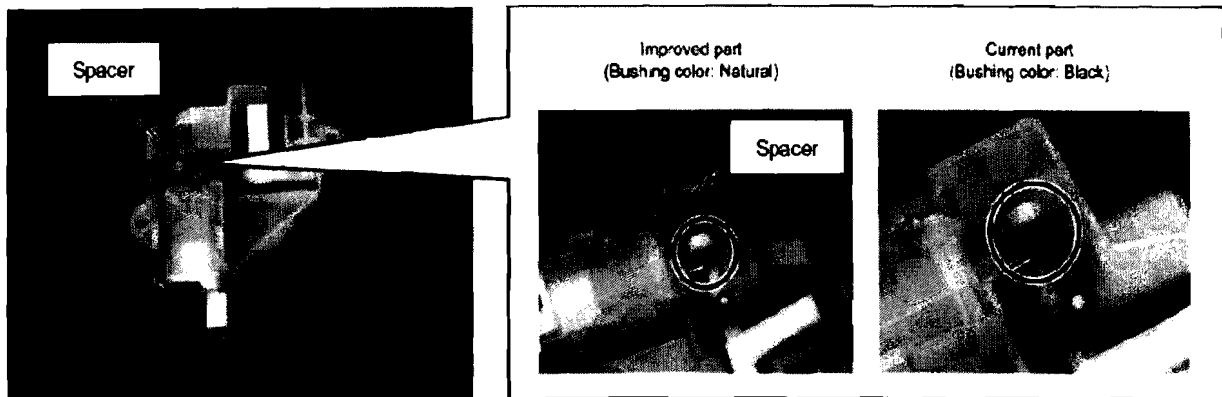
CONDITION: On affected vehicles, the automatic transmission shift selector lever parking lock function may be inoperative due to a sticking shift lock solenoid plunger. As a result, the shift lever will be able to be shifted out of "Park" with the key removed and without depressing the brake pedal.

CAUSE: Pivot bushing may bind at solenoid plunger

CORRECTION: Replace the shift lock solenoid assembly on any new, as well as in-stock used and customer vehicles regardless of vehicle age or mileage within the affected VIN range. See instructions below.

WARRANTY: Please refer to the Campaign Bulletin SC-44 for claim submission instructions and labor times.

The improved part is distinguished by color of the bushing.



NOTE: Remove spacer after installation.

Technical Service Department
 Dealership Circulation - Initial and file:

| Service Manager | Parts Manager | Service Advisor | Technicians | | | | | |
|-----------------|---------------|-----------------|-------------|--|--|--|--|--|
| | | | | | | | | |

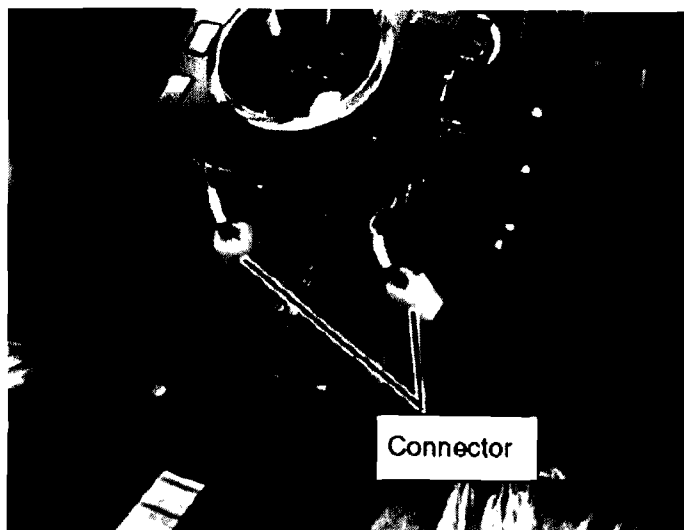
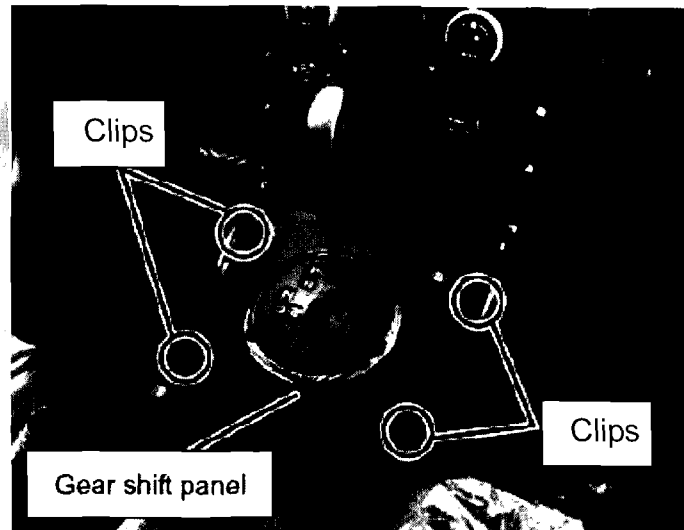
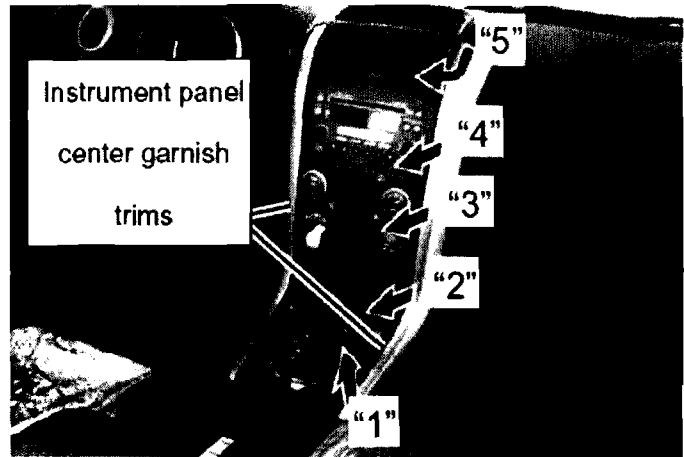
Solenoid Replacement Procedure:

1. Make sure ignition switch is "OFF" and shift position is "P".
2. Set parking brake.
3. Remove both instrument panel center garnish trim pieces by pulling the trim from the bottom (1) to the top (5) in arrow directions and in numerical order indicated.

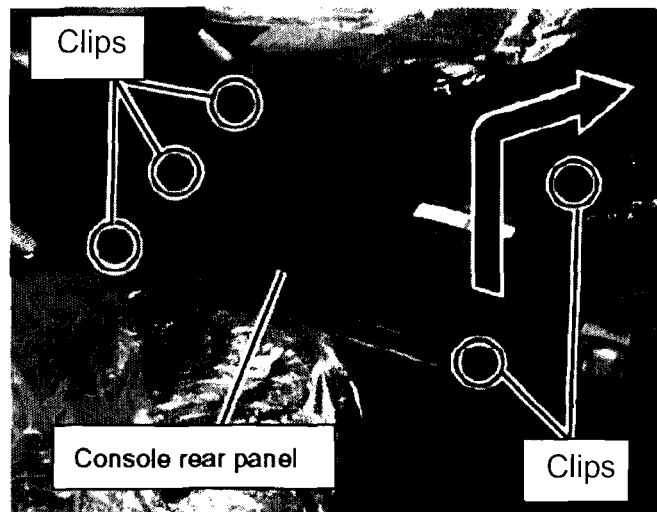
CAUTION:

Pull out anchoring clips one by one gently from underneath of instrument panel center garnish trim, in order to avoid damaging the anchoring clips.

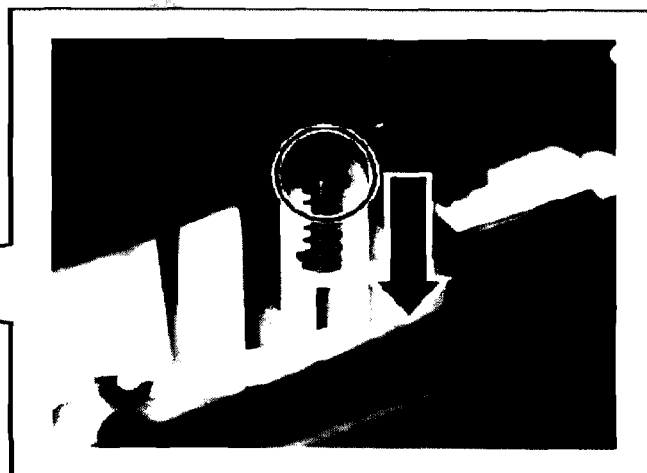
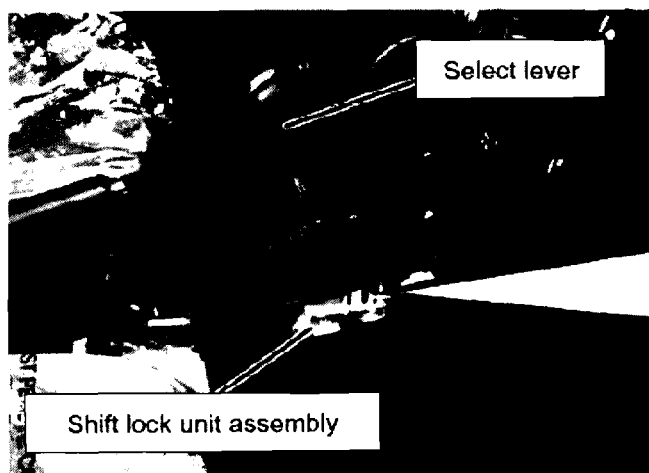
4. Remove gear shift panel by pulling up on each corner near the anchoring clip and disconnect connectors of gear shift panel.



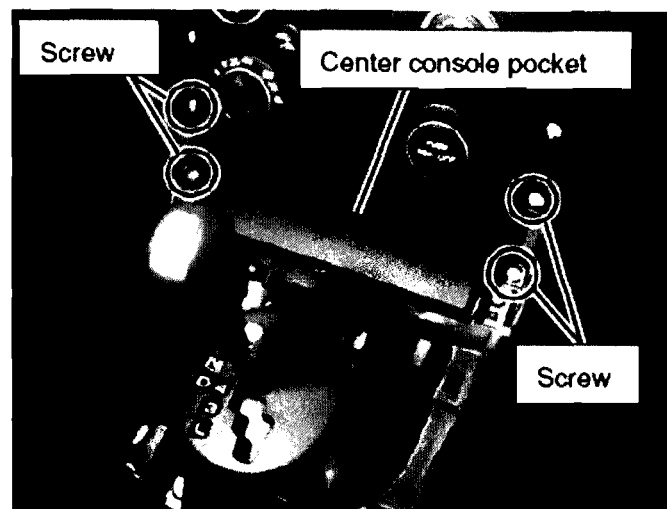
- Pull up on console rear panel to disconnect five clips, and then remove console rear panel by pulling it in the arrow direction as shown in photo.



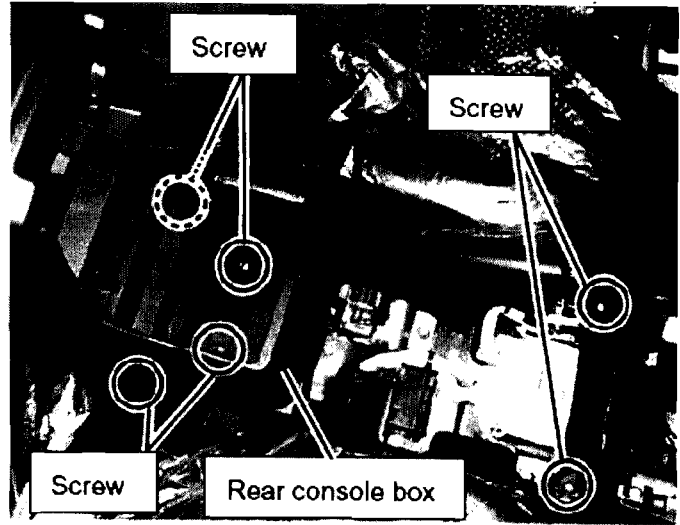
- Release shift lock by pushing down release plunger of shift lock unit assembly as shown in photo, and then move select lever from "P" to "N".



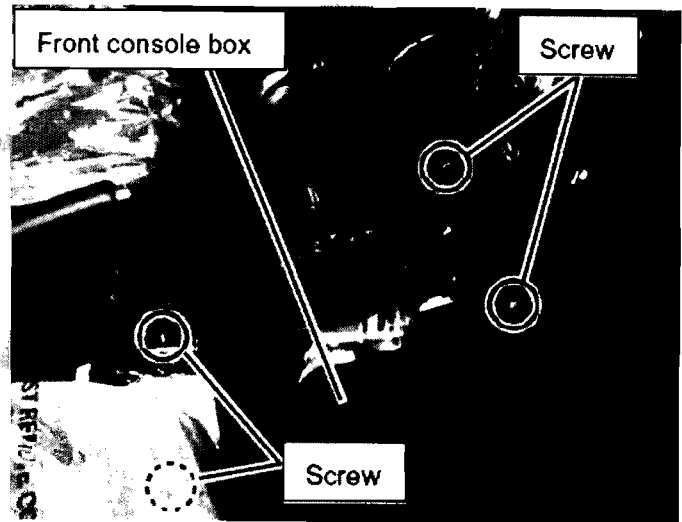
- Remove center console pocket by removing four screws, then pulling pocket towards rear of vehicle to remove.



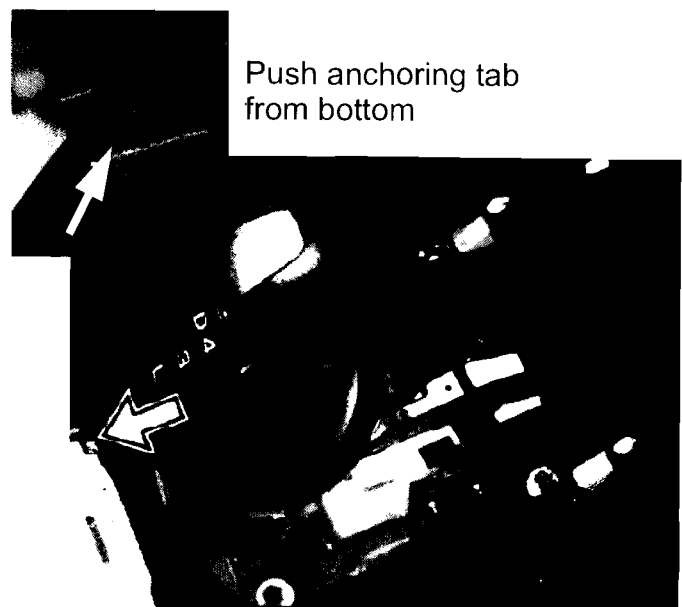
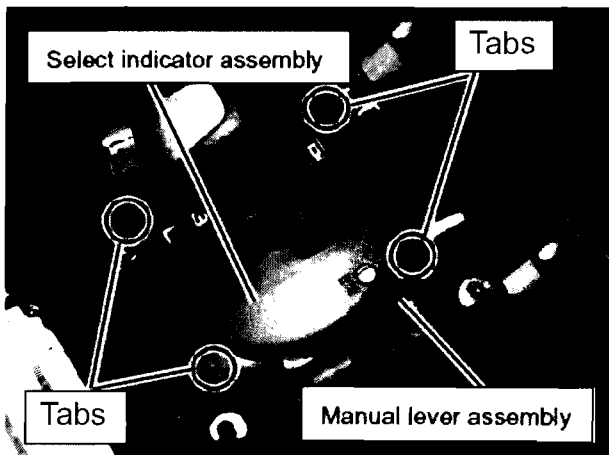
8. Remove the six screws holding the rear center console, then lift rear console from the rear and slide the console to the rear enough to uncover the screws for the front console box.



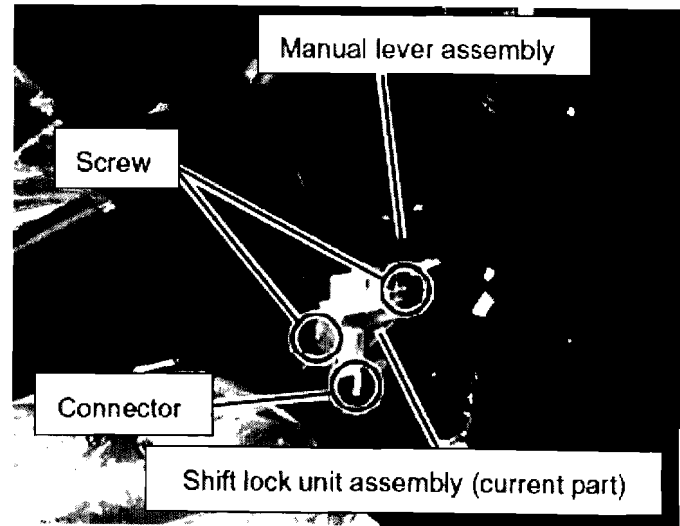
9. Remove the four screws from the front console box, then lift from the rear first and remove the front console box.



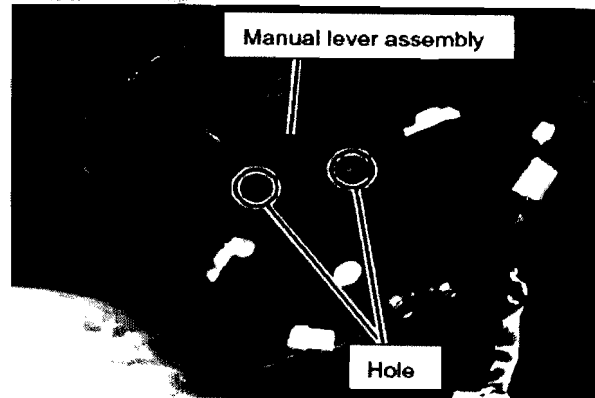
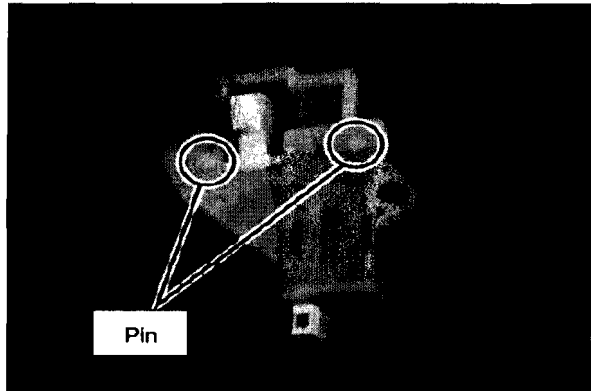
10. Separate select indicator assembly from manual lever assembly by pushing four anchoring tabs one by one, and then slide selector indicator back in arrow direction.



11. Remove two screws and connector first, and then remove shift lock unit assembly (current part) from manual lever assembly.



12. Install shift lock unit assembly (improved part) to manual lever assembly



13. Remove spacer from the shift lock solenoid after installation.
14. Re-assemble center console in reverse of removal procedure.

