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DEFECTS INVESTIGATION
RECALL MGMT DIV.

November 13, 2007

07V-531

Subject: New Safety Recall (SC0332, Steering Gear Mounting Bolts) (3 Pages)

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email to Patricia Wallace.

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Mack Trucks, Inc. ("Mack Trucks")
2100 Mack Blvd
Allentown, PA 18103

573.6(c)(2)

Certain Mack model vehicles manufactured from July 2, 2007 through September 21, 2007.

The selection of vehicles was based on the model.

Models Affected: CHU, CXN, CXU

Model Year: 2008

573.6(c)(3)

There are approximately one thousand four hundred eighteen (1,418) vehicles affected by the recall of which there are approximately one thousand fifty-eight (1,058) vehicles that were sold in the United States.

573.6(c)(4)

The percentage of the 1,418 vehicles expected to contain the defect is unknown.

573.6(c)(5)

The bolts that attach the steering gear to the frame may not have been tightened to the specified torque.



573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- 9/21/07 Vehicles found at manufacturing facility with some steering gear bolts not tightened to the specified torque. Corrective action taken.
- 9/21/07 Safety Defect Investigation opened.
- 10/9/07 Received customer report of “loose” steering gear mounting bolts on vehicles manufactured in July and August 2007.
- 11/6/07 Mack Trucks decides that the condition described in this notification constitutes a defect and that such defect is safety related.
- 11/13/07 NHTSA notified that Mack Trucks would initiate a voluntary safety recall.

There is one customer complaint associated with this recall.

573.6(c)(7)

Not applicable

573.6(c)(8)

Mack Trucks will initiate a voluntary owner notification, and recall all 1,418 vehicles.

The recall repair will consist of verifying the torque by retightening the bolts.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published December 8th, 2004.

The number, which has been assigned to this recall by Mack Trucks, is **SC0332**.

A Safety Recall Alert will be released to dealers on or before November 19, 2007, which informs the dealers of the recall. Owner letters are tentatively scheduled to be mailed on or before December 3, 2007.



An advance copy of the owner's letter will be submitted to NHTSA for review and approval prior to release to the owners.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

Tim L. LaFon
Manager, Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd.
P.O. Box 26115
Greensboro, NC 27409
timothy.lafon@volvo.com
(336) 393-2233