



2642 Hackberry Dr Goshen, IN 46526

October 1, 2007

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

07V-480
(3 Pages)

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
1200 New Jersey Ave SE
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Mr. Person:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

<u>Product Brand</u>	<u>Number of Vehicles</u>
2007 Passport Travel Trailers Production Dates: 10/19/2006 – 3/20/2007 VIN Range: 4YDT280237H410002, 4YDT285247H410003 4YDT200217B410066 - 4YDT255247S411069	674
2008 Freedom Lite Travel Trailers Production Dates: 7/16/2007 – 8/6/2007 VIN Range: 4YDT185208B430255 - 4YDT279298S430563	309

The total number of vehicles subject to this recall campaign is: 983

- B. Description of Defect. The vehicles subject to this recall campaign have the LP supply hose for the outside range connected too close to the range. In certain wind conditions, the heat from the range burner may cause the hose to melt. This results in an increased risk of fire, personal injury and property damage.

- C. Basis for Determining that a Defect Exists. We received three reports of the LP hose melting and causing fire damage to the outside range assembly. An investigation revealed two manufacturing plants were using the incorrect length of copper tubing. This caused the LP supply hose for the range to be too close to the range burner box. In certain wind conditions, if the flame from the burner is inverted, the heat will cause the hose to melt if it is too close to the range burner box. All Passport and Freedom Lite vehicles manufactured in Keystone plants 50 and 51 are included in the recall. All Passport and Freedom Lite vehicles manufactured in Keystone Plant 601 are not included in the recall.
- D. Remedying of Defect. The remedy is to replace the copper LP tubing that is connected to the outside range with one of the correct length.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning on October 15, 2007 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 07-093.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager



**Keystone RV
Company**

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

Agustin & Cherri Mena
18675 Ranch Hand Rd
Peyton, CO 80831

Safety Recall:
Service Advisory: 07-093

VIN: 4YDF362337F810240

Dear Agustin & Cherri Mena:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2007 Passport and 2008 Freedom Lite Travel Trailers. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason
for this
recall***

The vehicles subject to this recall campaign have the LP supply hose for the outside range connected too close to the range. In certain wind conditions, the heat from the range burner may cause the hose to melt. This results in an increased risk of fire, personal injury and property damage.

***What we
will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to replace the copper LP tubing that is connected to the outside range with one of the correct length. The service and parts required for this corrective action will be provided at no charge to you.

***What we
need you
to do***

At your earliest convenience, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have
questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. If your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you, please contact Keystone Customer Service by calling 1-866-425-4369.

If after contacting your dealer and Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.)

Thank you for your attention and cooperation in this matter.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc: National Highway Traffic Safety Administration (NHTSA)



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