

September 28, 2007

**VIA E-MAIL - RECEIPT CONFIRMATION REQUESTED**

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

**07V-462**  
**(5 pages)**

Re: Goshen Coach  
Defect and Non-Compliance Report

Dear Administrator:

Goshen Coach has identified a vehicle non-compliance with FMVSS 108 in certain Goshen Coach buses manufactured between May 26, 2005 and September 25, 2007.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain vehicles manufactured by Goshen Coach were built without rear, rear side and side intermediate reflex reflectors.

- A. Recall Population and Vehicle Identification. The buses built with the non-compliance are as follows:

<u>Product Line</u>	<u>Model Years Affected</u>
GC II	2005 Thru 2008
Pacer II	2005 Thru 2008
Sentinel	2005 Thru 2008
Euroshuttle	2005 Thru 2007
Pacer LS	2005 Thru 2008

The total number of vehicles subject to this recall campaign is 1,333.

- B. Description of Defect. The buses were built with out the required reflex reflectors on the rear, rear side and intermediate locations. Goshen Coach's LED lighting did not contain the integral reflectors as required by FMVSS 108. 100% of the buses subject to this recall campaign were built without the reflectors.
- C. Basis for Determining that a Defect Exists. Goshen Coach discovered this non-compliance during a routing compliance audit. There are no known injuries or accidents that have been reported to Goshen Coach as a result of this non-compliance.

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DEFECTS INVESTIGATION  
RECALL MGMT DIV.

September 28, 2007

Page 2

- D. Remedying of Defect. The recall campaign to be implemented by Goshen Coach to remedy the non-compliance will be to send the required reflectors to the affected customers with instructions for installation. This will be done at no charge to the affected customers.
- E. Owner Notifications. Goshen Coach will notify owners of the buses of the non-compliance. A copy of the Owner's notification letter is attached for approval.
- F. Quarterly Reporting Requirements. Goshen Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- G. Campaign Number. Goshen Coach does not have an internal campaign number for this recall. Goshen Coach will use the recall campaign number assigned by NHTSA.

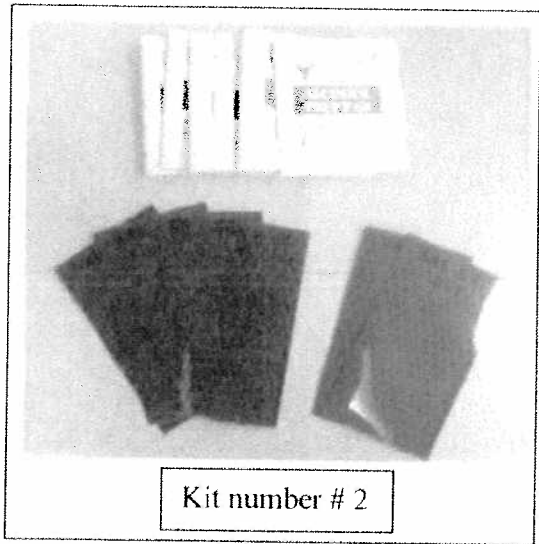
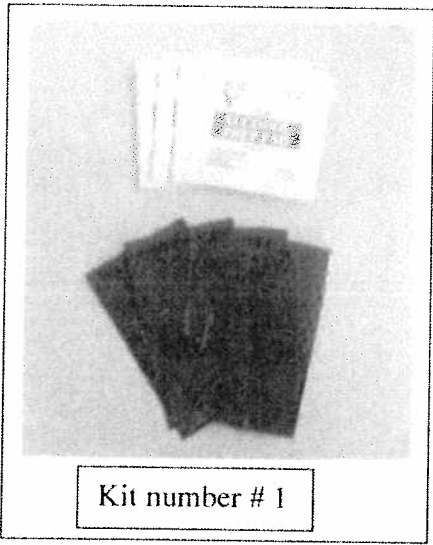
The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Goshen Coach with respect to this recall campaign. If you need any additional information regarding the participation of Goshen Coach in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363.

Sincerely,

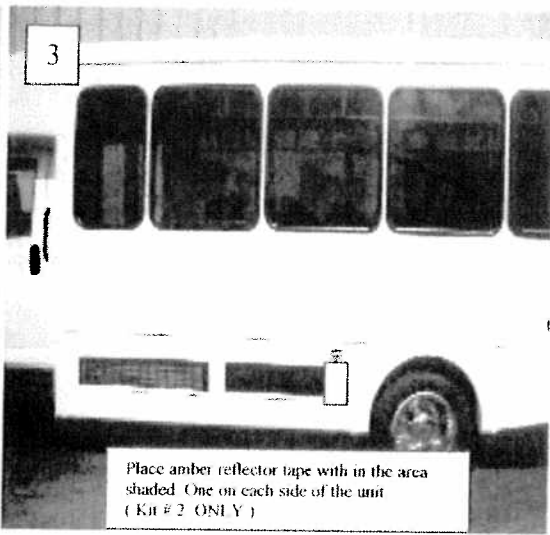
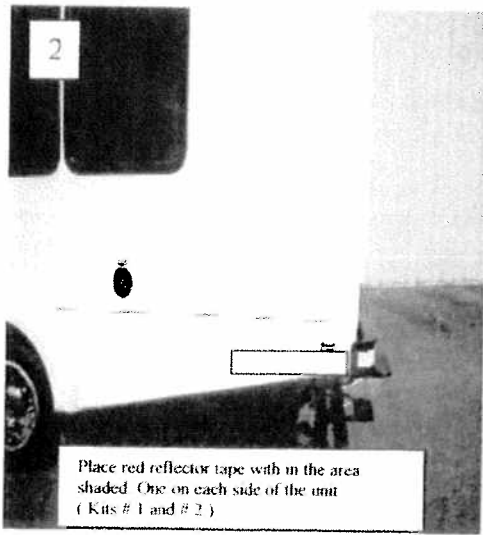
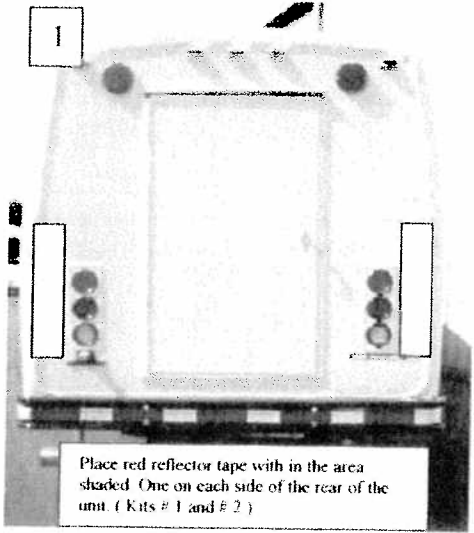


David M. Mihalick  
Thor Industries  
Standards Compliance Manager

Installation kit number #1 for the models affected should include the following items: ( 4 ) alcohol prep pads,  
( 4 ) 1 3/4" x 2 3/4" red reflective labels.  
\* Euroshuttle, GCII- 5500/4500 and Sentinel models will contain ( 2 ) additional 1 3/4" x 2 3/4" amber reflective labels and  
( 2 ) alcohol prep pads. See Kit # 2

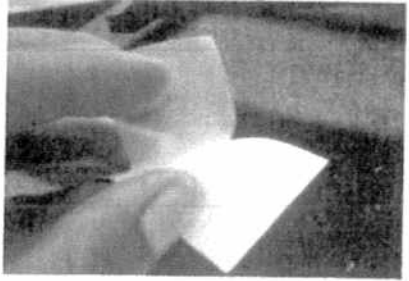


1. Using the recommended area provision from Goshen Coach, locate the appropriate placement of the labels.



2. After determining the area referenced from step 1, wipe the area where the label is to be applied by using the alcohol prep pad provided to you by Goshen Coach. **\*\*NOTE: If the area is extremely dirty, please wash with soap and water first and allow the area to dry before using the alcohol prep pad.**

3. Peel clear backing from the label as shown below.



4. Place the label in the area as directed in step 1. Ensure that label is affixed by smoothing out the surface with your fingers as shown below.



The installation of this recall will be considered complete after all the labels contained within your kit have been affixed to the unit using the designated areas provided in step 1.

**If you have been supplied with Kit # 1, your unit should have a red reflective label on each side of the rear (refer to picture # 1) and one red reflective label on each side at the closest area to the rear of the unit (refer to picture # 2).**

**If you have been supplied with Kit # 2, your unit should have a red reflective label on each side of the rear (refer to picture # 1), one red reflective label on each side at the closest area to the rear of the unit (refer to picture # 2) and one on each side within the closest to the centerline of the unit (refer to picture # 3).**



Thor Industries Commercial Bus Division

### Safety Recall Campaign

DATE: September 26, 2007

TO: Owner  
Address  
City, State Zip Code

VIN:

SUBJECT: NHTSA Recall No.

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

#### REASON FOR THIS RECALL

Goshen Coach has determined that a non-conformance that relates to motor vehicle safety exists in the reflectors on your Goshen Coach Bus. On the affected units, the rear, as well as the rear side and, in certain models, the side intermediate reflectors are missing. Missing reflectors could lead to the reduced visibility of the bus increasing the risk of a crash.

#### WHAT WE WILL DO

Goshen Coach is providing the required reflectors to the owners of the recalled vehicles.

#### WHAT YOU SHOULD DO

Please locate the enclosed reflectors on your bus following the enclosed instructions. If you feel uncomfortable in performing this procedure, you may take your bus to any Goshen Coach Dealer and they will perform this service at no charge to you.

If you are having trouble locating or scheduling an appointment with your local Goshen Coach Service Center, please contact the Goshen Coach Customer Service Department at 1-877-734-4943.

After contacting your dealer and the Goshen Coach Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your Goshen Coach product are important to us and we regret any inconvenience that this recall may have caused.

Sincerely,

Donall Hasty  
Standards & Compliance Manager  
Goshen Coach - A Thor Company -  
25161 Leer Dr. Elkhart, IN 46514  
574-970-6300 ext 1250  
574-206-2479 direct  
dhasty@goshencoach.com