

07V-408
(11 Page)

573 DEFECT & NON COMPLIANCE REPORT

Description: Suburban Glass top, sealed burner, stove top and glass top,
Internal Code: sealed burner range

Submitted to: NHTSA
Att: Kelly Schuller
Fax: (202) 366-7882

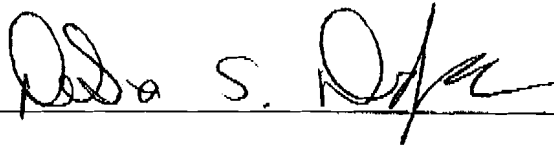
Manufacturer: Travel Supreme
66149 St. Rd 19
Wakarusa IN 46573

574-862-1960

Corporate contacts for recall information:

Customer Notification and Customer Service:	Report prepared by:
Debbie Dodge	Debbie Dodge
Warranty/Service	Warranty/Service
574-862-1960	574-862-1960
fax: 574-862-2625	fax: 574-862-2625

Preparer's Signature



Defect Information Report

1. Manufactures name/address:

**Travel Supreme
66149 St Rd 19, PO Box 610,
Wakarusa, IN 46573
574-862-1960**

I. Identify the Recalled Items of Equipment

2. Identify the Items of equipment Involved in the Recall, for each make and model or applicable item of equipment product line (provide illustrations for photographs as necessary to describe the item of equipment), provide:

Generic name of the item: Glass top, sealed burner, stove top: and glass top, sealed burner range.

Make: Suburban Models: SRSA3LGGS, SRSA3LGGSV, SCS3GS, and SCS3GSV

Part#: 2950A, 2951A, 2952A, and 2953A **Size:** NA

Function: Gas cooking appliance for recreational vehicle

Other Information which characterizes/distinguishes the items of equipment to be recalled: Glass top sealed burner ranges and cooktops with serial numbers included in a range beginning with 063413053 and ending with 064704399.

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. Fore example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996, through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

The subject units ere produced between August 22, 2006 and November 22,2006 and the subject units are all units (100)% of the glass top sealed burner design ranges and cook tops produced prior to the date of this report.

I. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or non-compliance.

Number of Vehicles

<u>Model</u>	<u>Potentially Involved</u>
2950A	4
2952A	8

Model Years included in this recall are 2006

Total Number Potentially Affected by the Recall: 12 units

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Travel Supreme has .01% units out in their Motor Homes

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment.

The recall population includes all units produced with the glass top, sealed burner design.

5. Chronological summary of events leading to this determination:

Suburban advised **Travel Supreme** of its defect determination by letter dated July 24, 2007.

6. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

A threaded connector on the tube between the burner valve and the burner may not have been fully tightened during the manufacturing process.

Describe the cause (s) of the defect or noncompliance condition.

Assembly Error

Describe the consequences (s) of the defect or noncompliance condition

If the threaded connector is not properly tightened, then it is possible for gas to leak from the connection when the burner is turned on.

Identify any warning which can (a) precede or (b) occur

None, although the LP gas supply is required to be odorized and any significant gas leak should be detectable by smell. Additionally, recreation vehicles are normally quipped with gas detectors which detect unburned LP gas in the RV.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Suburban Mfg

IV Provide the chronology in determining the defect/noncompliance

- 7. With respect to a defect, furnish a chronological summary (including dates) of all principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

On June 6, 2007 Suburban Manufacturing Company received a field report of an incident where there was a "Flash" of gas in the area of a range, which was being lighted. If there was any injury, it is believe to have been very minor and no claim has been received (other than for the replacement of the subject range.) The subject range was returned to Suburban Manufacturing Company on June 20, 2007 and when inspected, it was determined that the connectors on the tubes between the gas valves and the range top burners were not completely tightened. Following this inspection, an audit of 160 units in Suburban Manufacturing Company's inventory was conducted during the week of July 2, 2007. During this audit, a less than fully tightened gas tube connector was found on 3 of the 160 units audited. On July 9, 2007 a management group evaluated the results of the inventory audit and determined to recall and have inspected the subject gas tube connections on all of the ;units produced of this glass top, sealed burner design.

- 8. With repect to non-compliance, identify and provide the test results or other data (in chromological order and including dates) on which the noncompliance was determined.**

NA

V. Identify the Remedy

- 9. Furnish a description of the manufacturer's remedy for the defect or non-compliance. Clearly describe the differences between the recall condition and the remedy.**

The remedy is to check the subject connections on each range and cook top for leaks and to then tighten the connection as required to insure that the connection does not leak.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Each unit recalled and each unit remaining in factory inventory will be marked to confirm that the subject connections have been tested to insure that no leak exists.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

No units of this design are currently in production. A revised manufacturing test procedure will be implemented for all future production. All existing units in factory inventory will be inspected and a gas tight connection at the subject connector will be confirmed. This is the same process as the recall remedy to be implemented in the field.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers and purchasers. Please, identify any foreseeable problems with implementing the recall.

Letters to Dealers and Retail customers to be mailed promptly as addresses are found.

VII. Furnish Recall Communications

- 10. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification.**

Draft copies of the Service Bulletin, after market customer letter, RV dealer letter, and RV owner letter are attached.

1. Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition, which relates to motor vehicle safety.
- 2.

(OEM LETTERHEAD)

XXXXX XX, 2007

Dear RV Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. _____ (Name of OEM) has decided that a defect which relates to motor vehicle safety exists in _____ (Identification of RV Model) _____ when equipped with a Suburban glass top, sealed burner range or slide in cook top. This determination is based on information supplied to us by Suburban Manufacturing Company ("Suburban"). According to our records, your _____ recreational vehicle contains one of the subject ranges or cook tops.

The specific Suburban models involved are SRSA3LGGS, SRSA3LGGSV, SCS3GS and SCSEGSV ranges and slide-in cooktops manufactured between August 22, 2006 and November 22, 2006 with serial numbers 063413053 through 064704399.

What is the problem?

Suburban glass top cooking appliances are built with a threaded connector on the tube between the burner valve and the burner. It has been determined that this connector may not have been fully tightened on some units during the manufacturing process. The operation of the glass top cooking appliance if this fitting is not fully tightened could allow LP gas to leak from this connection when the burner valve is turned on. LP gas is heavier than air and any leaked gas could accumulate in an enclosed or low area in your recreation vehicle. A sufficient quantity of accumulated gas, if ignited, could cause a fire or explosion.

How can I tell if there is a malfunction and what should I do?

There isn't an easy way to determine if your glass top appliance is malfunctioning. It will appear to operate normally. Because of this, it is important that the glass top cooking appliance not be used until it has been inspected. Turn all of the top burner control knobs for the cooking appliance to the "off" position and turn off the gas supply to the appliance.

How can I tell if this recall has been performed on my cooking appliance?

Upon completion of this recall, the cooking appliance will have a sticker located under the front knob panel which says "Inspected for 07E-050". The attached page includes a drawing of this sticker and the location of this sticker.

What should I do if I have a cooking appliance covered by this recall?

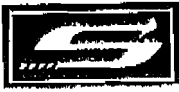
Owners of recreation vehicles with Suburban glass top cooking appliances should have the cooking appliance inspected immediately. The inspection can be performed by any recommended Suburban service center, by the dealer from whom you purchased your vehicle, or by most recreation vehicle dealers or service agencies. The inspection should take approximately one hour and will be at no cost to you. If you have any questions about the recall, or desire assistance in locating a Suburban recommended service center to perform the inspection, you may contact Suburban by placing a collect call to (423) 775-2131 between 8:00 am and 5:00 pm eastern time Monday through Friday. You may also call _____ (OEM) _____ at _____ (Number and Business Hours for OEM) _____.

What if I'm not satisfied?

If you have a Suburban cooking appliance which is included within this recall, you may submit a complaint to the Administrator, National Highway Traffic Safety Administrator, 1200 New Jersey Avenue S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 888-327-4236); or go to <http://www.safercar.gov> if you believe _____ (OEM) _____ or Suburban has failed or is unable to remedy the defect without charge within a reasonable time.

We apologize for any inconvenience.

Signature Block of Authorized Representative of OEM



Suburban
Manufacturing Company
a subsidiary of AIRXCEL, Inc.

July 24, 2007

Travel Supreme
66149 State Road 19
Post Office Box 610
Wakarusa, IN 46573

Dear Suburban OEM Customer,

The recently introduced Suburban glass top ranges and slide-in cooktops are built with a threaded connection on each manifold tube between the burner valve and the burner. It has been determined that a small number of these connections may not have been fully tightened during the manufacturing process. The operation of the range if these connections are not fully tightened could allow LP gas to leak from the connection when the burner is turned on.

We have notified the National Highway Traffic Safety Administration (NHTSA) about this situation and we have determined that a recall of the affected cooking appliances is required. We anticipate that you will shortly be contacted by NHTSA concerning this recall and your obligations under it. It is our understanding that each OEM who incorporated any of the recalled ranges or cooktops into a recreation vehicle will be required to file its own Part 573 Defect Report and send notice of the recall to all retail purchasers of these recreation vehicles. Notice of the recall will also have to be sent to all dealers who purchased the subject recreation vehicles, but we believe you will have the option of sending that notice directly, or having the dealer notification sent by Suburban.

This recall applies to all SRSA3LGGS and SRSA3LGGSV glass top ranges and all SCS3GS and SCS3GSV glass top slide-ins. These cooking appliances were manufactured between August 22, 2006 and November 22, 2006 with serial numbers from 063413053 to 064704399.

To correct this situation, the cooking appliance must be inspected and these gas connections tightened if necessary. To confirm that the cooking appliance has been inspected, look under the front knob panel. If you see a sticker which says "inspected for 07E-050" the cooking appliance has already been inspected and no further action is required.

Attached is a copy of our records of your purchases of these cooking appliances. If you want us to make the notice to your dealers, we ask that you provide us with the following information:

- If you track the serial numbers of appliances you ship or install in your coaches, please send the cooking appliance serial number, coach serial

number, name, address and phone number of dealers you may have directly sold this appliance or sold any coaches with these appliances

- If you do not track the serial number of appliances you ship or install in your coaches, please provide the name, address and phone number of dealers you may have directly sold this appliance or sold any coaches with these appliances. Please also include the model number, serial number, and date of sale for these coaches..

Please send this information to:

Suburban Manufacturing Company
Recall 07E-050
676 Broadway Street
Dayton, TN 37321

With respect to your end users, we have attached a draft letter that you can use as a format to submit to NHTSA for review prior to mailing to owners. This letter has been preliminarily reviewed by NHTSA, **but you will need to obtain final approval prior to use.** If you will advise us as the end user letters are sent, to include contact information for each such end user, Suburban will track the completion of the recall for each end user and will advise you promptly as each inspection is completed. That will allow you to complete the quarterly reports required by NHTSA.

If you have any inventory of these appliances, they must be inspected before installing or selling them. Please contact your local sales representative for inspection or replacement of these glass top cooking appliances.

We apologize for the inconvenience this has caused. If you have any questions or cannot provide us the requested information, please contact us. We greatly appreciate your cooperation in this matter.

Sincerely,

SUBURBAN MANUFACTURING COMPANY



Neal Stultz
National Service Manager

NS:dm
Enclosures