BMW Group

RECEIVED 2007 AUG. - 30 AM 8:00

DEFECTS INVESTIGATION **EECALL MGMT DIV.**

August 20, 2007

07V-391

Mr. Daniel Smith Associate Administrator for Enforcement National Highway Traffic Safety Administration 1200 New Jersey Ave., S.E. Washington, DC 20590

(6 Pages)

RE:

Recall Campaign - Brake Fluid Reservoir Cap

2007 BMW X5

Dear Mr. Smith:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.

Pursuant to Section 573.6(c), we submit the following information.

1. Manufacturer: Bayerische Motoren Werke AG (BMW AG)

Designated Agent:

BMW of North America, LLC Woodcliff Lake, NJ 07677

The percentage of vehicles estimated to actually contain the noncompliance is

The issue involves the cap of the brake fluid reservoir. A float switch, which is

attached to the cap, could fail at high temperatures (>160°F) and not trigger a low

fluid level warning lamp as required by FMVSS 135. Due to tolerances within the switch's magnetic parts, in conjunction with thermal expansion of the switch's

The name, business address, telephone number, and contact person of the brake

plastic parts at these temperatures, the switch may malfunction.

2. Make: BMW

15%.

Model Year / Model

Inclusive dates of manufacture

2007 / BMW X5

February 5, 2007 - April 30, 2007

- 3. The number of vehicles affected is approximately 6,595.
- Company BMW of North America, LLC

BMW Group Company

Mailing address PO Box 1227 Westwood, NJ 07675-1227

Office address 300 Chestnut Ridge Road Woodcliff Lake, NJ

(201) 307-4000

Fax

Website

07677-7731

4.

5.

Mr. Laurenz Grueter TRW Automotive Carl-Spaeter-Str. 8 bmwusa.com D-56070 Koblenz

Phone: 49-261-895-2976 Fax: 49-261-8956-2976 laurenz.grueter@trw.com

fluid reservoir supplier is:

Telephone

(201) 782-0764





6. BMW became aware of this matter through a report from our supplier, TRW. Subsequent investigations and analyses resulted in a determination of the problem, as well as, the number of potentially affected vehicles.

BMW has not received any reports, nor is BMW otherwise aware of any accidents or injuries related to this issue.

- 7. Not applicable.
- 8. BMW will conduct a recall campaign to remedy the affected vehicles. Specifically, the cap of the brake fluid reservoir will be replaced.

BMW expects to begin and complete dealer and owner notification in September 2007.

- 9. Not applicable.
- 10. A copy of the Service Bulletin will be submitted when available.
- 11. A draft copy of the owner notification letter is attached.
- 12. Not applicable.

Singerely,

Thomas C. Baloga General Manager

Safety Engineering and Intelligent Transportation Systems

Attachment

TREAD ACT CUSTOMER REIMBURSEMENT PLAN (BMW of North America, LLC)

Customer Reimbursement for <u>Safety</u> Related Recall Repairs Effective with Safety related recalls initiated January 15, 2003

The customer is encouraged to request reimbursement from their authorized BMW SAV center. Alternatively, the customer may submit the request for reimbursement to the following address:

Customer Relations and Services Department BMW of North America, LLC P.O. Box 1227 Westwood, NJ 07675-1227

In all cases:

- Repair expenses pertaining to the subject of the safety recall are reimbursable, not consequential expenses such as towing, rental, accommodations, damage repairs, etc.
- Expenses from repair facilities outside of the BMW SAV center network will be considered; however, the procedure must meet BMW standards and use BMW Genuine Parts.
- When BMW Genuine Parts are used, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- BMW will not reimburse for prior repairs that did not utilize BMW Genuine Parts.

The authorized BMW SAV center will request a copy of the owner notification letter, as well as, a copy of the owner's previously paid invoice, and then inspect the vehicle (if still in the possession of the invoice holder) to determine the scope and quality of the previous repair. Claims shall be processed within 60 days of receipt.

DRAFT

September, 2007

Recall Campaign No. 07V-XXX: Brake Fluid Reservoir Cap

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that certain Model Year 2007 BMW X5 SAV vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 135 (Light vehicle brake systems). Our records indicate that you are the owner of a potentially affected vehicle.

We sincerely apologize for any inconvenience this may cause you.

DESCRIPTION OF DEFECT

The cap of the brake fluid reservoir has been designed in order to recognize a failure of the hydraulic brake system by triggering a red warning lamp in the instrument cluster. A switch that is attached to this cap could malfunction at high temperatures. If this happened, the red warning lamp in the instrument cluster would not be activated.

Please do not leave this problem unattended.

PRECAUTIONS FOR YOUR SAFETY

- 1. PLEASE CONTACT YOUR AUTHORIZED BMW SAV CENTER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE.
- 2. BMW recommends that you always wear your safety belt, and that all passengers are properly seated and restrained at all times.
- 3. Please advise all other drivers and passengers of this vehicle of this important information.

DESCRIPTION OF REPAIR

BMW will conduct a recall campaign to remedy the affected vehicles. Specifically, the cap of the brake fluid reservoir will be replaced.

The actual repair will require approximately one half hour; however additional time may be required depending on the BMW SAV Center's scheduling and processing. This work will be performed *free of charge* by your Authorized BMW SAV Center.

OTHER INFORMATION

If you are no longer the owner of this vehicle, we would appreciate your furnishing us with the name and address of the new owner, using the enclosed postage-paid card.

If you are a lessor of this vehicle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Should you have any questions about this campaign, please contact your Authorized BMW SAV Center.

Again, we sincerely apologize for any inconvenience this may cause you.

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services at 1-800-831-1117, or via Email at CustomerRelations@bmwusa.com.

If the BMW SAV Center is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

BMW OF NORTH AMERICA, LLC

TREAD ACT CUSTOMER REIMBURSEMENT PLAN (BMW of North America, LLC)

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized BMW SAV center. Expenses from repair facilities outside of the BMW SAV center network will be considered; however, the procedure must meet BMW standards and use BMW Genuine Parts.

Your authorized BMW SAV center will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle (if it is still in your possession) prior to submitting a claim on your behalf to BMW of North America, LLC for reimbursement.

Please note the following:

- Only a repair that is the subject of this safety recall is reimbursable. Consequential
 expenses such as towing, rental, accommodations, damage repairs, etc will not be
 reimbursed.
- When BMW Genuine Parts are used, the Manufacturers Suggested Retail Price (MSRP) will be considered as the guideline for reasonable charges.
- Expenses for repairs performed more than 10 days after the date of the last owner notification letter sent by BMW are not eligible for reimbursement.
- Taxes and hazardous waste disposal, where previously paid, are eligible for reimbursement.
- BMW will not reimburse for prior repairs that did not utilize BMW Genuine Parts.

We anticipate that your authorized BMW SAV center will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will also be able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized BMW SAV center be your primary contact on this issue; however, our Customer Relations and Services Department may be contacted at 1-800-831-1117 for any special assistance that you may require.

Alternatively, you may submit your request for reimbursement to the following address:

Customer Relations and Services Department BMW of North America, LLC P.O. Box 1227 Westwood, NJ 07675-1227