

GORE TRAILER MFG INC

305 GORE TRAILER ROAD
WHITEVILLE NC 28472

Phone :910-642-4298
FAX : 910-640-1133

**07V-388
(12 PAGES)**

August 22, 2007

Mr. George H Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

Please except this letter as my response to the Dometic recall matter with identification number EQ06-019 NVS-215RW. We are the vehicle manufacturer in which the Dometic refrigerator was installed in some of the Camper Package units we sold.

We were notified of the recall in February of 2007. I responded to Dometic with a list of all our customers and their addresses and the vehicle identification numbers on February 16, 2007. I then was contacted by Stericycle Expert Recall the company Dometic was using to handle the recall, they informed me that the mailing of the letters to our customer would be April 9, 2007. Please find the enclosed documents from Dometic / Steircycle .

Sincerely,

Byrlia Long

RECEIVED

2007 AUG 29 A 10:35

DEFECTS INVESTIGATION
RECALL MGMT DIV.

Defect Information Report

1. The manufacturer of the vehicles covered by this Report is:

Gore Trailer Manufacturer
305 Gore Trailer Road , Whiteville NC 28472

2. Vehicles Involved:

The vehicles covered by this Report are recreational vehicles that were equipped with certain models of refrigerators manufactured by Dometic Corporation between April 1997 and May 2003. Our Model A3SLCP (Aluminum 3 horse Slant Load Camper Package)

The vehicles were manufactured during the period from April 1997 through August 2003.

3. Total number of vehicles:

The total number of vehicles covered by this Report is 17.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on information received from Dometic, Gore Trailer Mfg. Believes that approximately .06 percent of these vehicles actually contain the defect.

5. Description of the defect:

Under some circumstances, a fatigue crack can develop in the boiler tube of the covered refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

6. Chronological summary of events leading to this determination:

Dometic advised Gore Trailer Mfg of its defect determination by letter. Gore Trailer Mfg is not aware of any fires in its vehicles that appear to be related to this defect. Nevertheless, after reviewing the matter , Gore Trailer Mfg decided to submit this defect report.

7. Program for remedying the defect:

Dometic has arranged to conduct a recall to remedy the potential defect in Gore Trailer Mfg's vehicles at no charge to vehicle owners. See Recall NO. 06E-076. Pursuant to 49 CFR 573.6(c)(8)(I) and 573.13 , owners will be advised that Dometic will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification.

Daniel Jackson Gore
President

GORE TRAILERS

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Re: Defect Information Report: Vehicles Equipped with
Certain Refrigerators Manufactured by Dometic Corporation


Dear Valued Customer:

Gore Trailers has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of Gore Trailers recreational vehicles may contain a defect that relates to motor vehicle safety because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances. On the basis of that Dometic determination, Gore Trailers has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at 1-888-446-5157

Sincerely,

Gore Trailers

	Staricycle Quality Approval		
	Pre QC	Client	Post QC
Initials	HM	Bl	
Date	4-4-07	4/9/07	

GORE TRAILERS

Mr. Daniel C. Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Re: Defect Information Report: Vehicles Equipped with
Certain Refrigerators Manufactured by Dometic Corporation

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect which related to motor vehicle safety exists on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles.

Gore Trailers has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of Gore Trailers recreational vehicles may contain a defect that relates to motor vehicle safety because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances. On the basis of that Dometic determination, Gore Trailers has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at 1-888-446-5157

Sincerely,

Gore Trailers

Stericycle Quality Approval		
Pre QC	Client	Post QC
Initials	HH	BL
Date	4-10-07	4-12-07

Insert 2 Side A Duplex



RE: Dometic Refrigerator Recall

Stericycle Quality Approval			
	Pre QC	Client	Post QC
Initials	HH	BL	
Date	4-1-07	4/9/07	

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Dometic Corporation has decided that a defect which related to motor vehicle safety exists on some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles.

The Problem:

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

Affected Units:

The potentially affected refrigerators have the following model numbers:

NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

The possibly affected units have serial numbers beginning with the following combinations:

- 713xxxxx through 752xxxxx
- 801xxxxx through 852xxxxx
- 901xxxxx through 952xxxxx
- 001xxxxx through 052xxxxx
- 101xxxxx through 152xxxxx
- 201xxxxx through 252xxxxx
- 301xxxxx through 319xxxxx

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

How Do I Know If My Refrigerator Is Being Recalled?

- 1) Find your refrigerator's model and serial numbers by opening the refrigerator door and looking for the sticker attached to the side wall of the interior. See the photo instructions included in this mailing for the exact location of the sticker.
- 2) Call 1-888-446-5157 or go to www.DometicUSA.com to confirm if your refrigerator is affected by the recall.

Insert 2 SOP B Duplex

Stericycle Quality Approval			
Pro C/C	Client	Part C/C	
Initials	HH	dl	
Date	4-4-07	4/9/07	

What To Do:

1) Turn the refrigerator off immediately if you notice any of the following indicators:

- Leakage or staining at the back of the refrigerator.
- Yellow residue at the back or sides of the refrigerator.
- The smell of ammonia.
- Refrigerator does not properly cool.

Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.

For any unit that does fall within the recall population, but does not exhibit any of the four indicators mentioned in #1, consider the followings:

2) Do not operate your refrigerator on LP gas. Switching to electric power lowers the incident rate associated with LP gas. If you own a 3-way refrigerator, running the unit on 12-volt power carries the least risk of all. 3-way refrigerators have model numbers that end in "3".

Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above.

3) Dometic recommends that you turn off the gas valve at the back of your refrigerator. DO NOT, however, attempt to disconnect the gas supply. Instructions on how to turn off the gas valve are included in this envelope.

4) If you must operate your refrigerator on electric, DO NOT operate your refrigerator while in transit or while occupants are asleep.

5) The rework kit will be available on April 16, 2007. At that time, call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts from us. Please bring this letter with you at the time of your scheduled service.

6) If the repair facility fails or is unable to rework this noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Insert 3 Side A Simplex

Page 3 of 3

- 7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you can be reimbursed for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

If You No Longer Own This Refrigerator:

If you are no longer the owner of the affected refrigerator, we would greatly appreciate you furnishing us with the name and address of the new owner by calling 1-888-446-5157.

You May Receive More Than One Mailing In Regards To The Recall:


To reach as many customers as possible, Dometic and the original manufacturer of your RV will each send notifications in regards to this recall. Be advised that though you may receive multiple notifications, all pertain to this same, single recall.

On a Personal Note:

We sincerely apologize for any inconvenience this may cause. We are continually committed to developing innovative products to meet your needs and enhance your RV travels, keeping your safety at the top of our priority list.

Patrick N. McConnell
Director of Engineering, Product Safety and Standards
Dometic Corporation

RECALL 06E-076

	Stericycle Quality Approval		
	Pre QC	Client	Post QC
Initials	HH	BL	
Date	4-4-07	4/9/07	

Insert 4 Side A Simple



IMPORTANT *green* Dometic Recall Information

SERIAL NUMBER/GAS VALVE INSTRUCTIONS

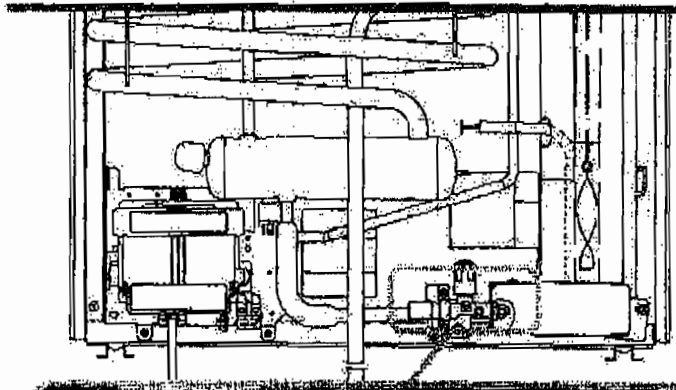
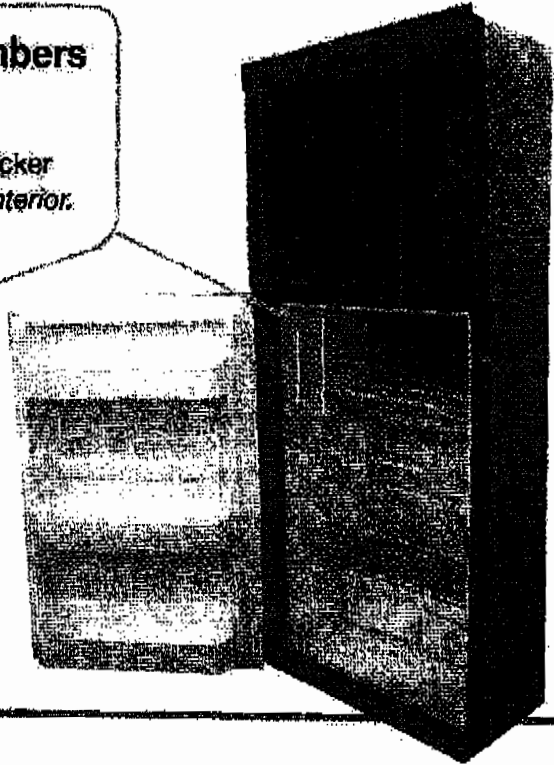
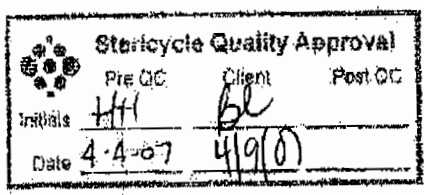
RECALL 06E-076

Where to find the serial and model numbers on your Dometic refrigerator

The serial and model numbers are both located on a sticker inside the fridge door. *It could be on either side of the interior.*

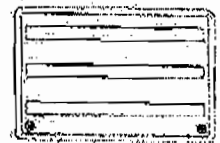
Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.

green



How to close the gas valve on your Dometic refrigerator

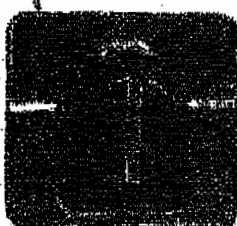
The manual gas valve is located at the back of your refrigerator near the floor as seen in the diagram to the left. Access the back of your refrigerator by removing the vent on the side of your coach. The vent will look like one of the two following illustrations:



Open



Turn Clockwise



Closed *green*

The gas valve is opened and closed by adjusting a screw. To close the valve, use either your fingers or a flat-head screwdriver to turn the screw 1/4 turn clockwise.

The valve is closed if the flathead slot in the screw runs up and down. The valve is still open if the flathead slot in the screw runs side to side.

Insert S Size B Simplex


Stericycle Quality Approval			
	Pre QC	Client	Post QC
Initials	HH	bl	
Date	4-4-07	4/9/07	

DOMETIC / STERICYCLE
2670 EXECUTIVE DR STE A
INDIANAPOLIS, IN 46241

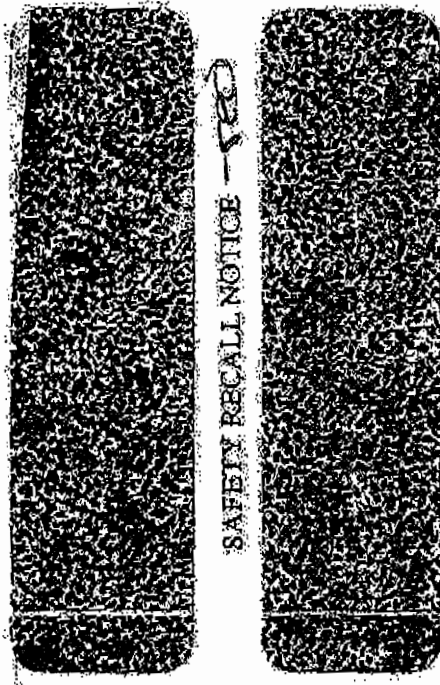


N15460475D1668-202729

ANY BUSINESS NAME
ATTN: VALUED CUSTOMER
ANY STREET
ANY CITY, XX 12345

	Stericycle Quality Approval		
	Pre QC	Client	Post QC
Initials	PH	bl	
Date	4-4-07	4/9/07	

10 envelep



Summary Status Report

From the SRCL

Company Name: Gore
Product Name: Dometic RV Refrigerator
NNC Event ID: 1668
Event Initiation Date: 9/26/2006
Report Date: 8/21/2007

Show/Hide Graph(s)

Consignee Types

All Consignee Types

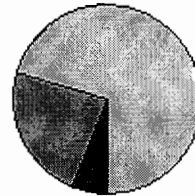
Consignee Additions

Notification Results for Initiated Consignees

Total number of Consignees:	17
Mail Notifications:	17
Successful Mail Notifications:	12
Consignees Successfully Notified:	12 of 17 (71%)
Morgued Consignees:	1 (6%)

Notification Detail Report

Morgue Detail Report



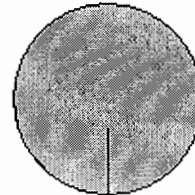
Contacted [71%]
 Not Contacted [24%]
 Morgued [6%]

Response by Assigned Consignees

Response by BRC Only:	2
Response by Product Return Only:	0
Response by BRC and Product Return:	0
Total Response:	2

BRC Detail Report

Product Return Detail Report



BRC [100%]
 Product Return [0%]
 Both BRC & PR [0%]

ATTACH
 QRYGORE2 - LIST OF RECALLED REFERS PURCHASED BY

GORE TRAILER

QUERY NAME QRYGORE2
 LIBRARY NAME BPCSUSERO
 FILE LIBRARY MEMBER

FORMAT

FQRYGORE DISTBPCSF FQRYGORE

FQRYGORE

DATE 08/21/07
 TIME 17:03:23

08/21/07 17:03:23 QRYGORE2 - LIST OF RECALLED REFERS PURCHASED BY GORE TRAILER

PAGE 1

PARENT	CUST	NAME	YEAR	MODEL	QTY
260000	260000	GOES TRLR MFG CO	1998	RM3662	1
260000	260000	GOES TRLR MFG CO	1999	RM3662	3
260000	260000	GOES TRLR MFG CO	2000	RM3662	1
260000	260000	GOES TRLR MFG CO	2001	RM3662	3
260000	260000	GOES TRLR MFG CO	2002	RM3662	1
260000	260000	GOES TRLR MFG CO	2002	RM3862	1
260000	260000	GOES TRLR MFG CO	2003	RM3662	1
FINAL TOTALS					
TOTAL					11

* * * E N D O F R E P O R T * * *

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