

# VOLKSWAGEN of America, Inc.

Product Compliance  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Phone: 1 (248) 754-5000  
Fax: 1 (248) 754-5093

July 23, 2007

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

**07V-375**  
**(5 pages)**

**RE: Voluntary Recall 06V-017**  
**Fuel Pump**

Dear Mr. Smith:

This will amend our Part 573 Report dated January 17, 2006, by providing the following additional information regarding Voluntary Recall 06V-017.

Volkswagen is broadening the production date range of vehicles already specified under Voluntary Recall 06V-017 as follows:

Month/Year  
of Manufacture: August 2002 – April 2003

VIN Numbers  
Of Affected

Vehicles: Volkswagen Passat: WVW\_\_ \_3B\_3E081420 - WVW\_\_ \_3B\_3E427115  
WVW\_\_ \_3B\_3P107020 - WVW\_\_ \_3B\_3P448583  
Audi A4: WAU\_\_ \_8E\_3A113774 - WAU\_\_ \_8E\_3A385628  
Audi A6: WAU\_\_ \_4B\_3N009995 - WAU\_\_ \_4B\_3N109085

The number of additional affected vehicles is approximately 24,801 Volkswagen Passat vehicles, 7,436 Audi A4 vehicles, and 2,121 Audi A6 vehicles. Dealer notification is scheduled on or before July 26, 2007. Pending sufficient parts availability, the additional customers affected by this update will be notified on or about September 28, 2007. Draft customer notification letters are enclosed for agency review and approval.

Until the date of customer notification, any subject vehicle that is presented for service to an authorized Volkswagen/Audi dealer will be repaired free of charge.

Sincerely,

  
John Maddox  
Product Compliance Officer

RECEIVED

2007 AUG -7 P 2:24

DEFECTS INVESTIGATION  
RECALL MGMT DIV.



Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
Tel. 1 800 893 5298

September 2007

**Subject: Safety Recall M7  
2003 Model Year Passat with 1.8L Turbo or 2.8L V6 Engine  
Replace Fuel Pump**

Dear Volkswagen Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in some 2003 model year Volkswagen Passat vehicles. Our records show that you are the owner of one of these vehicles.

**What Is The Problem?**

Volkswagen has decided that the fuel pump on some affected vehicles may contain a carbon brush set that is susceptible to premature wear. This could lead to an inoperative fuel pump and, ultimately, interrupt or even stop the fuel supply to the engine. If fuel flow to the engine is interrupted, the vehicle could stall without warning and thus present a potential risk of crash.

**What Will Volkswagen Do?**

In order to correct this defect, we will replace the fuel pump on your vehicle.

**What We Would Like You To Do**

Please contact your authorized Volkswagen dealer and arrange for an appointment without delay. This service will take about two hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

To help expedite this repair, we ask that the fuel level in your vehicle be at approximately one-quarter (1/4) of a tank or less on the day of your scheduled appointment, if possible.

DRAFT 8/22/2007

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

**Reimbursement of Expenses**

If you have previously paid for replacement of the fuel pump, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Volkswagen of America, Inc.*  
**Attn: Customer CARE Center – Hills East (M7)**  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-893-5298

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this matter may cause. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Product Compliance

Audi of America, Inc.

**DRAFT**



September 2007

Audi of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326  
United States of America  
[www.audiusa.com](http://www.audiusa.com)

**Subject: Safety Recall JL  
2003 Model Year Audi A4 quattro with 1.8L Turbo or 3.0L Engine and  
2003 Model Year Audi A6 with 3.0L Engine  
Replace Fuel Pump**

Dear Audi Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in some 2003 model year Audi A4 quattro and A6 vehicles. Our records show that you are the owner of one of these vehicles.

**What Is The Problem?**

The fuel pump on some affected vehicles may contain a carbon brush set that is susceptible to premature wear. This could lead to an inoperative fuel pump and, ultimately, interrupt or even stop the fuel supply to the engine. If fuel flow to the engine is interrupted, the vehicle could stall without warning and thus present a potential risk of crash.

**What Audi Will Do**

In order to correct this defect, we will replace the fuel pump on your vehicle.

**What We Would Like You To Do**

Please contact your authorized Audi dealer and arrange for an appointment without delay. This service will take about 2 hours and will be free of charge. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

To help expedite this repair, we ask that the fuel level in your vehicle be at approximately one-quarter (1/4) tank or less on the day of your scheduled appointment, if possible.

**Lease Vehicles**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.

**Have You Changed Your Address Or Sold The Vehicle?**

If you have, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.



**Reimbursement of Expenses**

If you have previously paid for replacement of the fuel pump, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

**Service Help from Us**

If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

*Audi of America, Inc.  
Attn: Customer Relations – Hills East (JL)  
3499 West Hamlin Road  
Rochester Hills, MI 48309  
1-800-822-2834*

If you still cannot obtain satisfaction, you may file a complaint with: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov/>.

We regret any inconvenience this matter may cause. Thank you for your continued loyalty!

Audi Product Compliance