

June 15, 2007

**VIA E-MAIL - RECEIPT CONFIRMATION REQUESTED**

Mr. George H. Person  
National Highway Traffic Safety Administration  
Office of Defects Investigation  
400 7<sup>th</sup> Street, S.W. NSA-11  
Washington, DC 20590

**07V-318**  
**(3 pages)**

Re: General Coach  
Defect and Non-Compliance Report

Dear Mr. Person:

General Coach has identified a vehicle non-compliance in certain General Coach Travel Trailers and Park Trailers manufactured between Dec 1, 2005 and April 30, 2007.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain vehicles manufactured by General Coach were built with the incorrect Gross Axle Weight Rating (GAWR) on the Federal certification label.

- A. Recall Population and Vehicle Identification. The trailers and park trailers built with the non-compliance are as follows:

| <u>Product Line</u> | <u>Model Years Affected</u> |
|---------------------|-----------------------------|
| Citation            | 2006, 2007 and 2008         |
| Citation Resort     | 2006, 2007 and 2008         |
| Prestige            | 2006, 2007 and 2008         |

The total number of vehicles subject to this recall campaign is 19.

- B. Description of Defect. The GAWR ratings on the certification label are shown as 2,359 kgs. (5,200 lbs.). The actual value should be 2,304 kgs. (5,079 lbs.) for vehicles with D range tires and should be 1,950 kgs. (4,299 lbs.) for vehicles with C range tires. The Gross Vehicle Weight Rating of the vehicle does not change. 100% of the travel trailers and park trailers subject to this recall campaign were built with the incorrect information on the Federal certification label.
- C. Basis for Determining that a Defect Exists. General Coach discovered this non-compliance during a routing compliance audit. There are no known injuries or accidents that have been reported to General Coach as a result of this non-compliance.

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- D. Remedying of Defect. The recall campaign to be implemented by General Coach to remedy the non-compliance will be to remove the incorrect Federal certification label and install a new corrected Federal certification label. This will be done at no charge to the affected customers.
- E. Owner Notifications. General Coach will notify owners of the travel trailers and park trailers of the non-compliance. A copy of the Owner's notification letter is attached for approval.
- F. Quarterly Reporting Requirements. General Coach will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- G. Campaign Number. General Coach does not have an internal campaign number for this recall. General Coach will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of General Coach with respect to this recall campaign. If you need any additional information regarding the participation of General Coach in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager

**DATE:** June, 2007

**TO:** Owner  
Address  
City, State Zip Code

**VIN:**

**SUBJECT:** NHTSA Recall No. XXX-XXXX

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**REASON FOR THIS RECALL**

General Coach has determined that a non-conformance that relates to motor vehicle safety exists in the certification label that is installed on your General Coach Travel Trailer or Park Trailer. On the affected units, the information on the certification label that applies to the Gross Axle Weight Rating(GAWR) is incorrect. The labels applied to the vehicle show the GAWRs as 2,359 kgs. (5,200 lbs.). The ratings should be 2,304 kgs. (5,080 lbs.) for vehicles equipped with D range tires and should be 1,950 kgs. (4,299 lbs.) for vehicles equipped with C range tires. A misprinted label could lead to improper vehicle loading increasing the risk of a crash.

**WHAT WE WILL DO**

General Coach is providing a new certification label with the correct information to the owners of the recalled vehicles.

**WHAT YOU SHOULD DO**

Please deface and/or remove the old vehicle certification label, located at the front left corner of your trailer or fifth wheel and replace it with the new enclosed label. If you feel uncomfortable in performing this procedure, you may take your travel trailer or fifth wheel to any General Coach Dealer and they will perform this service at no charge to you.

If you are having trouble locating or scheduling an appointment with your local General Coach Service Center, please contact the General Coach Customer Service Department at 1-519-262-2600.

After contacting your dealer and the General Coach Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your General Coach product are important to us and we regret any inconvenience to you.

Sincerely,