

July 6, 2007

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

RECEIVED

2007 JULY - 17 A 11:00

DEFECTS INVESTIGATION
RECALL MGMT DIV.

Mr. George H. Person
National Highway Traffic Safety Administration
Office of Defects Investigation
400 7th Street, S.W. NSA-11
Washington, DC 20590

07V-305
(5 Pages)

Re: Four Winds Corporation
Defect and Non-Compliance Report

Dear Mr. Person:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain motorhomes manufactured by Four Winds were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The motorhomes built with the safety defect are as follows:

<u>Model Name</u>	<u>Model Years Affected</u>
Windsport 36R & 35B	2007
Magellan 36R & 35B	2007

These motorhomes were built between July 2006 and May 2007. The total number of motorhomes subject to this recall campaign is 72

- B. Description of Defect. All of the motorhomes subject to this recall campaign may have improper routing or support of the propane gas line to the kitchen slide-out room. Continued operation of the propane system may result in a rupture of the propane gas line causing a gas leak that could result in fire or an explosion which could result in serious injury or death.
- C. Basis for Determining that a Defect Exists. Four Winds had one owner report binding and kinking of the gas line supplying propane to the appliances within the slide-out room on his motorhome. Upon further investigation, Four Winds determined the gas line was improperly routed and supported. Four Winds has initiated NHTSA recall 07V-047 on its Mandalay motorhome for this same defect. No other owner reports of this problem have been received.

Mr. George H. Person

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- D. Remedying of Defect. The recall campaign to be implemented by Four Winds to remedy the safety defect will include notification to all known registered owners of the subject motorhomes, included but not limited to all dealers with such motorhomes in stock. Owners will be instructed not to use the propane system on their motorhomes and to take the motorhome to the nearest authorized Four Winds dealer or service center for repair. The repair will reconfigure the propane system piping to eliminate the potential for binding or kinking. As will be set forth in the notification letter to be mailed to the registered owners, the defect will be corrected by Four Winds at no expense to the owner.
- E. Owner Notifications. Four Winds will notify owners of the motorhomes of the safety defect. A copy of the Owner's notification letter is attached for approval.
- F. Dealer Notifications. Four Winds will notify all Four Winds dealers of the safety defect. A copy of the Dealer's notification letter is attached for approval.
- G. Quarterly Reporting Requirements. Four Winds will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. As this time, Four Winds does not have an internal campaign number for this recall. Four Winds will use the identification number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Four Winds with respect to this recall campaign. If you need any additional information regarding the participation of Four Winds in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager

DATE _____

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No: XXX-XXX
LP Gas Line

IMPORTANT

- **Your 2007 Four Winds motor home is involved in a safety recall because there is improper routing/support of the LP Gas line to the kitchen.**

Dear Four Winds International Dealer:

Four Winds International has voluntarily initiated a safety recall campaign relating to certain model year 2007 Four Winds Windsport and Magellan motorhomes with 35B and 36R model configurations. Enclosed you will find a list of affected coaches, instructions for remedy, parts list required for remedy, and a copy of the owner notification letters.

All unsold motorhomes in your dealership's possession that are subject to this recall campaign must be held and repaired in accordance with the service procedure prior to owner taking possession of the motorhome. Additionally, you should contact owners of those effected motorhomes sold by your dealership to verify they have received the recall campaign notification letter and to schedule the service repair.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) day after the owner first delivered it for repair is considered an unreasonable delay.

In addition to the enclosed letter, owners will also receive a recall card. The motorhome owner will present this card to you upon arrival to your service center. Upon repair finalization, please fill in the appropriate information and return it to Four Winds International along with your claim for payment.

Sincerely,

Anthony Chupp
Director of Consumer Services
Mandalay Luxury Division
Four Winds International

DATE _____

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No: XXX-XXX
LP Gas Line

IMPORTANT

- **Your 2007 Four Winds motor home is involved in a safety recall because there is improper routing/support of the LP Gas line to the kitchen.**

Dear Valued Four Winds International Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle safety Act.

The Issue

Four Winds International has voluntarily initiated a safety recall campaign relating to certain model year 2007 Windsport and Magellan motorhomes with the 35B and 36R model configurations. According to our records, your motorhome contains this defect. Under certain conditions, the flexible gas line supplying propane to the appliances within the slide-out room may be improperly routed or supported causing a gas leak that could result in fire or explosion resulting in serious injury or death.

What Will Four Winds International do?

Four Winds will provide a no cost repair and reconfiguration of the propane gas line. Dealers of the Four Winds product have been provided with all information necessary to complete the recall.

What Should You Do?

Immediately close the gas value at the propane tank and do not use the propane gas system until this safety campaign has been completed on your vehicle. Contact your selling dealer or any Four Winds dealer to schedule a service appointment. If you require assistance locating a dealer or scheduling a service appointment, please contact Four Winds International at 866-919-4444.

Please contact Four Winds immediately at 866-919-4444, if you have changed your address or sold the vehicle.

While the actual repair time for defect remedy is expected to take approximately 4 hours, your dealer or service center may require you to leave the motorhome for a longer period of time to allow for scheduling of the remedy.

If this defect has been repaired on your motorhome prior to receipt of this recall notification and if you incurred direct repair cost associated with the remedy, you may seek reimbursement from Four Winds International. To obtain such reimbursement, you must submit the following information: 1) your name and mailing address; 2) the VIN (vehicle identification number); 3) a reference to this recall campaign, and; 4) a copy of the receipt and invoice for the repair. Please send the requested information to Four Winds International. PO Box 1486 Elkhart, IN 46515.

Four Winds has notified the National Highway Traffic Safety Administration of this recall and the procedure involved. However, should Four Winds fail or be unable to correct the defect without charge you may write to the Administrator, National Highway traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236, or you use the website <http://www.safercar.gov>.

Federal Regulation requires any lessor receiving this letter to forward it on to the lessee within 10 days.

Four Winds International is voluntarily issuing this recall campaign in the interest of preserving your safety. I regret any inconvenience caused by this campaign.

Sincerely,

Anthony Chupp
Director of Consumer Services
Four Winds International