



AMERICAN SUZUKI MOTOR CORPORATION

07V-277
(20 PAGES)

June 13, 2007

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Smith:

The following information is submitted in accordance with the noncompliance reporting regulations in Title 49 of the Code of Federal Regulations, Part 573.

1. Name of Manufacturer and Importers

Manufacturer: CAMI Automotive, Inc.
Importer: American Suzuki Motor Corporation

2. Identification of Motor Vehicles Involved

Affected vehicles are 2007 model year Suzuki XL7 multipurpose passenger vehicles produced from April 23, 2007 to May 23, 2007. Attached is a list of Vehicle Identification Numbers of affected vehicles.

3. Total Number of Motor Vehicles Involved

921

4. Percentage of Motor Vehicles Estimated to Contain the Noncompliance

25%

RECEIVED

2007 JUNE 14 P 2:30

DEFECTS INVESTIGATION
RECALL MGMT DIV.

5. Description of Noncompliance

Suzuki Motor Corporation has decided that certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor

Vehicle Safety Standard No. 212, *Windshield Mounting*. An incorrect primer was used when installing the windshield on these vehicles.

6. Chronology of Principal Events

May 25, 2007 - CAMI Automotive Inc. informed American Suzuki Motor Corporation (ASMC) about a possible concern with XL7 vehicles.

May 26, 2007 - ASMC issued a stop sale notice to dealers.

June 13, 2007 - Suzuki Motor Corporation decided to conduct a noncompliance recall.

7. Description of Corrective Action

ASMC will conduct a safety-related recall campaign for affected vehicles, to replace any windshields that were installed using an incorrect primer. For affected vehicles in dealer inventory, an inspection is being conducted to identify any glass (windshield glass, rear liftgate glass, or side stationary glass) that was installed using an incorrect primer. Any glass found to have been installed using an incorrect primer will be replaced. For affected vehicles that have been sold to customers, Suzuki dealers will replace the windshield glass, rear liftgate glass, and stationary side glass.

ASMC is planning to notify dealers about the recall on June 14, 2007, and currently expects to notify customers about the recall by the end of June, 2007.

Since the cost of any pre-notification repairs would have been covered under warranty, ASMC understands that it is not necessary to specify a reimbursement plan or notify owners about eligibility for reimbursement of the cost of pre-notification repairs.

8. Copy of Notices

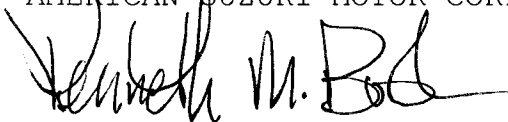
Enclosed is a copy of the initial notification letter that Suzuki Motor Corporation sent to ASMC, a copy of ASMC's draft Service Bulletin and Technical Bulletin, and a copy of ASMC's draft owner notification letter.

9. Suzuki Campaign Number

KU - Inspection
KW - Glass Replacement

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in black ink, appearing to read "Kenneth M. Bush". The signature is stylized with a large, sweeping initial "K" and a long horizontal stroke at the end.

Kenneth M. Bush
Associate Director, Government Relations

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2S3DA317376125699	2S3DB117676125231	
2S3DB117276125291	2S3DB217776125132	



SUZUKI MOTOR CORPORATION
300 TAKATSUKA, HAMAMATSU, JAPAN

SUZUKI MOTOR CORPORATION
Field Service Department
Overseas Automobile Service Group
Tel: 81-53-440-2363, Fax: 81-53-440-2251

Page : 1 of 3
Ref. : YS70613
Date : June.13, 2007

To: Suzuki Distributor
Attn.: Managing director
Automotive Service Director / Manager

RE: 2007MY XL7 (JC636) / Non compliance recall campaign Windshield/Back door window/Quarter window Retention – Replace Glass

Dear Sir/Madam,

We regret to inform you that certain 2007MY XL7 (JC636) model vehicles may have a production problem related to Federal Motor Vehicle Safety Standard (FMVSS).

Therefore, Suzuki motor corporation has decided to conduct a Non compliance recall campaign to address this problem.

We would like to request you to kindly take the following actions as below. Also, please notify this campaign to your government or entity.

1. CONDITION

Certain 2007MY XL7 (JC636) model vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 212, Windshield Mounting. On some of these vehicles, an incorrect primer may have been used when installing the windshield. In the event of a crash, the windshield may not be retained to the extent required by the Standard, increasing the risk of personal injuries to the vehicle occupants.

The same primer may have also been applied to the back door window and the quarter window.

2. AFFECTED VEHICLE INFORMATION

1) Affected Model:

2007MY XL7 (JC636), produced from April 23, 2007 to May 23, 2007 at CAMI.
VIN range: 2S3DB417876124647 to 2S3DB417776128074

2) Affected Countries

USA

3) Affected Vehicles actually exported to your country

VIN list is to be provided from CAMI.

3. ACTION

- Contact the owners of the affected vehicles to let them bring their vehicles to your authorized dealers.
- For vehicles in customer possession, dealers are to replace the windshield, the back door window and the quarter window. Follow the procedure instruction provided by CAMI.
- For vehicles in dealer inventory, dealers are to hold the vehicle. CAMI representative will inspect the affected vehicles for the windshield, the back door window and the quarter window. at each dealership. If the inspector identified improperly mounted glass, the improper glass of any or all windshield, the back door window and the quarter window must be replaced with replacement glass, new primer and new urethane. Follow the procedure instruction provided by CAMI.

4. REPLACEMENT PARTS SUPPLY PLAN

You are kindly requested to place an order to SUZUKI Spare Parts Department by regular ordering procedure for the replacement parts according to the part number information provided by CAMI.

5. COST REIMBURSEMENT

The cost incurred for this recall campaign will be reimbursed by CAMI. Please submit claim data and invoice directly to CAMI.

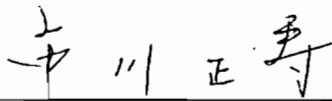
6. CAMPAIGN CODE

99-KU for inspection

99-KW for glass replacement

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated.

Sincerely,

A handwritten signature in black ink, consisting of stylized Japanese characters, positioned above a horizontal line.

Masatoshi Ichikawa
General Manager,
Overseas Automobile Service Group, Field Service Department
SUZUKI MOTOR CORPORATION

Technical Bulletin

Division: Automotive

Section Title: Body, Cab and Accessories

Category: Technical

TSB No. TS 25 XXXXX

SUBJECT: SAFETY CAMPAIGN "KW" STATIONARY GLASS REPLACEMENT
MODEL(S): XL7
YEAR: 2007
AFFECTED VIN(S): ATTACHED VIN LIST
CONDITION: Stationary glass is not properly bonded to the vehicle body.

CAUSE: The wrong primer may have been used when the body was prepared for the glass installation.

CORRECTION: **In stock vehicles:** Based on factory representative inspections conducted at each dealership, remove and replace the glass identified by the inspector ; any or all windshield, quarter windows, and back door window. Suzuki recommends the use of a certified glass installer. Where glass repair is sublet, provide this bulletin to the installer. If inspection confirms that the vehicle does not require repairs, reassemble the vehicle and prepare for normal sales inventory.

Customer vehicles: Replace windshield, side quarter windows, and back door window following the instructions in this bulletin. These vehicles will be listed in the affected VIN list. Suzuki recommends the use of a certified glass installer. Where glass repair is sublet, provide this bulletin to the installer.

IMPORTANT: Carefully review the supplemental glass removal instructions below. Refer to the service manual for a complete list of tools, supplies and vehicle trim removal and installation procedures. URETHANE AND PRIMER INSTRUCTIONS IN THIS SUPPLEMENT REPLACE THE INSTRUCTIONS PUBLISHED IN THE SERVICE MANUAL FOR THE WINDSHIELD, BACK DOOR WINDOW AND QUARTER WINDOWS.

PART(S) INFORMATION:

Part Numbers	Description	QTY	Notes
84510-78J01	Windshield Glass	1	Supplied with windshield molding and rear view mirror bracket installed.
84560-78J10	Qtr. Window RH without Keyless Start	1	Does not have an antenna built in.

Technical Service Department

Dealership Circulation - Initial and file:

Service Manager	Parts Manager	Service Advisor	Technicians						

Suzuki bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Suzuki dealer for information on whether your vehicle may benefit from the information. Suzuki reserves the right to change technical specifications at any time without prior notice.

Model: XL7	Section: Bdy, Cab & Accy.	TSB No. TS 25 XXXXX
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PART(S) INFORMATION:

Part Numbers	Description	QTY	Notes
84560-78J00	Qtr Window RH with Keyless Start	1	Has antenna built in. Be sure to re-connect the antenna connector or the Keyless entry, keyless start, and TPMS will not function properly.
84570-78J01	Qtr Window LH	1	
84580-78J00	Back Door Window Glass	1	

ONLY GENUINE SUZUKI GLASS IS TO BE USED FOR THIS REPAIR

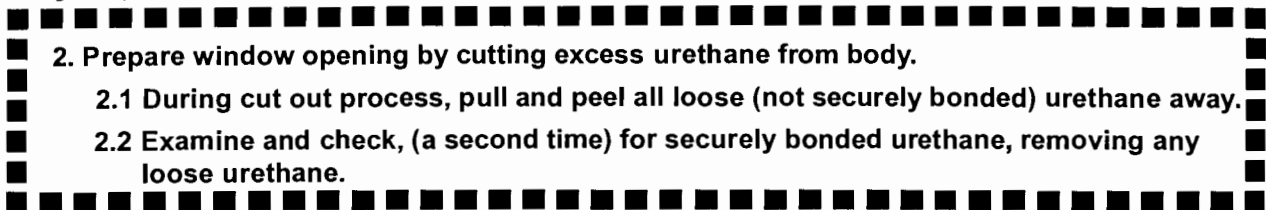
WARRANTY CLAIM INFORMATION:

CONTACT WARRANTY HELPLINE (800)568-9968 FOR ASSISTANCE WITH CLAIM SUBMISSION. ONLY GENUINE SUZUKI GLASS IS TO BE USED FOR THIS REPAIR. CLAIMS OR REPAIRS WITH NON-SUZUKI GLASS WILL BE DENIED

Refer to Service Campaign bulletin SC-37 for further information.

Supplemental instructions to the stationary glass replacement procedures.

1. Cut out glass holding cut out tool to edge of glass.
Very important steps to insure a safe repair.



- 2.3 Where urethane is securely bonded, skim cut the urethane leaving 0.5 mm (.02 in) to 2.0 mm (.08 in) on the flange.
- 2.4 Cut urethane to remove any ridges, notches, or divots.
- 2.5 Clean any loose pieces of urethane from opening.
3. Repair of body bonding surface.
 - 3.1 Locate any areas where the primer/urethane did not adhere to the paint surface.
 - 3.2 If residual primer exists adjacent to area the bonding area, remove and de-gloss with 200 grit automotive grade sandpaper.
 - 3.3 Clean the bonding surface using a low lint paint shop quality rag dampened with 99% Isopropyl Alcohol (IPA) and allow to dry.
 - 3.4 Shake container of black (9985757, YH RC-50KE) or equivalent body primer 5 minutes prior to use.
 - 3.5 Apply black body primer to areas where urethane did not adhere and as needed adjacent to skim cut bead. Apply to any exposed metal on the flange. **DO NOT APPLY BLACK PRIMER TO ANY EXISTING URETHANE.**
 - 3.6 Allow black body primer to dry a minimum 2 minutes prior to installing glass.

Model: XL7	Section: Bdy, Cab & Accy.	TSB No. TS 25 XXXXX
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Glass Preparation

1. Glass must be clean, dry and free of contaminants prior to primer application.
 - 1.1 Wipe glass with a clean, low lint, paint shop quality rag and 99% Isopropyl Alcohol (IPA), prior to black glass primer application.
 - 1.2 Re-wipe interior side black ceramic bonding surface (frit) with a clean, low lint, paint shop quality rag and 99% Isopropyl Alcohol (IPA), in preparation for black glass primer application, (9982279, YH MS-90) or equivalent.
2. Allow IPA to dry prior to application of black glass primer.
3. Apply black glass primer, (9982279, YH MS-90) or equivalent to glass using original/provided dimensions and locations.

NOTICE: The glass primer application must be continuous and streak free in the bonding area.

- 3.1 Re-apply black glass primer if a second coat is necessary.

Urethane Application

1. Apply a continuous bead of urethane adhesive (9985397, YH WS-70FK) or equivalent over the previously applied glass primers. The bead should be a minimum of 14 mm (.55 in) high and 8mm (.3 in) wide at the base, in the shape of a blunt triangle.

NOTICE: Use of an alternative method of urethane application, "bead applied to body," is not recommended. At no time should application of the urethane to the glass and installation of the glass exceed 5 minutes.

2. Install glass to vehicle within the 5 minute limit.
3. If this time is exceeded, scrape/remove urethane and reapply for new installation.
4. Upon installation, check left / right positioning (centering) and lightly press glass into position.
5. Clean any excess urethane adhesive on visible surfaces by wiping immediately with a paint shop quality rag dampened with VM&P Naphtha or equivalent.
6. Position glass to ensure that rear edge of upper reveal molding does not have a gap to the roof surface, by shifting the windshield upward.
7. If required, use masking tape to hold the molding to the body during urethane cure.

Service Bulletin

NUMBER: SC-37

PAGE: 1 of 4

SUBJECT: SAFETY CAMPAIGN NOTICE No. KW
Glass Retention Windshield

MODEL: Certain 2007 XL7 Models

Suzuki Motor Corporation has decided certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 212, Windshield Mounting.

Affected vehicles may have had glass installed where incorrect body primer was used. In the event of a crash, the windshield may not be retained as required by the FMVSS standard, increasing the risk of injury. The same primer may have been applied to the back door window glass and quarter windows.

1. Affected Vehicles

Only the specific vehicle identification numbers (VIN) on **ATTACHMENT A**.

2. Owner Notification

Few vehicles have been retailed. ASMC will notify all retail owners of this Important Safety Recall by mail and by telephone beginning on or around June 21, 2007, when adequate parts supply is available.

3. Dealer Safety Recall Campaign Responsibility

Customer Vehicles:

Replace windshield, side quarter windows, and back door window following the instructions in this bulletin. These vehicles will be listed in the affected VIN list. Suzuki recommends the use of a certified glass installer for this repair.

Dealers are to perform this Safety Recall on all affected customer owned vehicles upon request, regardless of vehicle age, mileage or date of visit. If an affected vehicle is currently in your Service Department or is brought in for other service, use this opportunity to perform this safety recall and notify the customer of the campaign completion.

ISSUED: XX/XX/07

In Stock Vehicles:

Based on factory representative inspections conducted at each dealership, remove and replace the glass identified by the inspector; any or all windshield, quarter windows, and back door window. Suzuki recommends the use of a certified glass installer for this repair. If inspection confirms that the vehicle does not require repairs, reassemble the vehicle and prepare for normal sales inventory.

Affected in-dealer stock inventory, subject to this Safety Recall Campaign must be inspected and if repairs are required, those repairs completed prior to retail sale or lease of the vehicle. It is a violation of Federal law for a dealer to deliver a new motor vehicle until the defect or noncompliance is remedied.

This safety recall may have been previously performed by another dealer. Please refer to Suzuki Connect to verify vehicle status. Also reference TSB No. 25 XXXXX for glass installation instructions.

4. Parts Information

Part Numbers	Description	QTY	Notes
84510-78J01	Windshield Glass	1	Supplied with windshield molding and rear view mirror bracket installed.
84560-78J10	Qtr. Window RH without Keyless Start	1	Does not have an antenna built in.
84560-78J00	Qtr. Window RH with Keyless Start	1	Has antenna built in. Be sure to re-connect the antenna connector or the Keyless entry, keyless start, and TPMS will not function properly.
84570-78J01	Qtr Window LH	1	
84580-78J00	Back Door Window Glass	1	

NOTE: ONLY GENUINE SUZUKI GLASS IS TO BE USED FOR THIS REPAIR. DO NOT INSTALL AFTERMARKET GLASS IN ANY AFFECTED NEW, DEMO OR CUSTOMER OWNED VEHICLE.

NOTE: For vehicles inspected by factory inspectors and found to need repairs. Specific part numbers as listed above will be replaced, based upon inspector direction. For vehicles passed by the inspectors, dealers may offer them for sale immediately; they are released from "Stop Sale".

5. Basic Information

Campaign code is "KW". Because of the many potential variations in claims coding;

CONTACT WARRANTY HELPLINE (800)568-9968 FOR ASSISTANCE WITH CLAIM SUBMISSION. ONLY GENUINE SUZUKI GLASS IS TO BE USED FOR THIS REPAIR, CLAIMS OR REPAIRS WITH NON-SUZUKI GLASS WILL BE DENIED

6. Notes

- A) Only "Connect" claims will be processed for this Important Safety Recall.
- B) Only one variation code per vehicle will be allowed.
- C) Courtesy Vehicle Replacement Program will apply as necessary.

7. Time and Mileage Limits

Applicable time and mileage limits do not apply.

8. Warranty Parts Retention

Parts for this campaign do not need to be retained for the normal retention period. Scrap all removed parts; do not re-use.

9. Dealer Recall Responsibility

The National Traffic and Motor Vehicle Safety Act provides that each vehicle involved in a recall of this type must be repaired within a reasonable time after the customer tenders it for repair. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. Effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact Suzuki Customer Relations, and the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

This bulletin is also formal notice that the new motor vehicles included in this recall may not comply with the standard identified above. Under Title 49, Section 20112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the recall correction, your dealership may be subject to a civil penalty for each such sale. All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per Suzuki instructions before customers take possession of these vehicles.

10. Customer Notification

American Suzuki will mail the attached letter on or around June 21, 2007. American Suzuki will also call all affected customers to help answer questions and promote appointment setting to ensure optimal satisfaction.

Please inform all your dealership Service, Parts and Warranty personnel accordingly.

If you have questions, please contact your Suzuki District Service and Parts manager or the Warranty Assistance Helpline at (800) 568-9968.

AMERICAN SUZUKI MOTOR CORPORATION
Automotive Service and Quality Division

Chuck Halper, VP Service and Quality

ATTACHMENT: A) Affected Vehicle VIN List
B) Technical Service Bulletin No. TS 25 XXXXX
C) Sample Customer Letter

IMPORTANT SAFETY RECALL NOTICE

<Customer Name>
<Customer Address>

Dear Suzuki Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Suzuki Motor Corporation has decided that certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 212, Windshield Mounting. Some XL7 vehicles may have had the windshield installed using an incorrect primer. In the event of a crash, the windshield glass may not be retained to the extent required by FMVSS No. 212, increasing the risk of personal injuries to vehicle occupants.

To address this problem, please contact your Suzuki dealer to schedule an appointment for this voluntary recall. Your servicing dealer will order and install a new windshield, and will also replace the glass in the rear liftgate and fixed side windows. There will be no charge to you for parts or labor.

To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and parts are available for your dealer to order. The recall can be completed in one day if you have an appointment. If your dealer has a number of vehicles awaiting service, this additional time may be significant. If your vehicle is kept overnight, substitute transportation may be arranged with your Suzuki dealership. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://safecar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your XL7 is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORP.



Chuck Halper
Vice President, Service and Quality



AMERICAN SUZUKI MOTOR CORPORATION
AUTOMOTIVE

IMPORTANT SAFETY RECALL NOTICE

<Customer Name>
<Customer Address>

Dear Suzuki Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Suzuki Motor Corporation has decided that certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 212, Windshield Mounting. Some XL7 vehicles may have had the windshield installed using an incorrect primer. In the event of a crash, the windshield glass may not be retained to the extent required by FMVSS No. 212, increasing the risk of personal injuries to vehicle occupants.

To address this problem, please contact your Suzuki dealer to schedule an appointment for this voluntary recall. Your servicing dealer will order and install a new windshield, and will also replace the glass in the rear liftgate and fixed side windows. There will be no charge to you for parts or labor.

To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and parts are available for your dealer to order. The recall can be completed in one day if you have an appointment. If your dealer has a number of vehicles awaiting service, this additional time may be significant. If your vehicle is kept overnight, substitute transportation may be arranged with your Suzuki dealership. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://safecar.gov>.

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We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your XL7 is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORP.

Chuck Halper
Vice President, Service and Quality