



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

RECEIVED

2007 JUNE -7 P. 2:30

DEFECTS INVESTIGATION
RECALL MGMT DIV.

May 21, 2007

Daniel C. Smith
Associate Administrator for Enforcement –NVS-200
National Highway Traffic safety Administration
Room 5231
400 Seventh Street S.W.
Washington, D.C. 20590

07V-249
(6 pages)

RE: Defect Information report: Forest River, Inc.

Dear Mr. Smith:

Forest River, inc. has determined that a defect that relates to mote vehicle safety exists in certain recreational vehicles manufactured by Forest River between February 6, 2007 and March 1,2007. This notification is being provided in accordance with 49 CFR part 573.

Manufacturer's name and product 573.6(c)(1)

Forest River, Inc. Cedar Creek, Puma and Sabre Recreational vehicles.
55740 C. R. 1 P.O. box 3030
Elkhart, IN 46515-3030

Identification of potential defective vehicles and components 573.6(c)(2)

The potential defect at issue concerns Big Easy™ Triple Steps, which are entry steps installed as original equipment on some of our vehicles. These entry steps were manufactured by Hickory Springs Manufacturing Company (Hickory Springs) between February 6, 2007 and February 23, 2007. Based on inspections of existing inventory, Hickory Springs determined that no units produced prior to February 6, 2007 contain the defect at issue. Hickory Springs has addressed the manufacturing issues that created the defect, so steps produced after February 23, 2007 does no have the defect. Hickory Springs provided a Defect Information Report to NHTSA concerning this defect on March 6,2007.

Total Number of units potentially containing this defect 573.6(c)(3).

The number of Forest River vehicles on which the defective units were installed is 287. Forest River estimates that 156 of these vehicles were delivered to dealers or customers.

The percentage of items of equipment that actually contain the defect 573.6(c)(4).

Based on Hickory Springs, Forest River believes that it is likely that all of the vehicles covered by this determination contain the defect.

"The Two Forests of Forest River... Forming Relationships with Nature"

Description of defect 573.6(c)(5).

The defect relates to an improper engagement of the bottom step pivot arm with the formed stop edge of the middle step support bracket, which can result in the bottom step rotating to an unsafe downward angle. For additional details, please see the Defect Information Report submitted by Hickory Springs.

Chronology of principal events 573.6(c)(6)

Hickory Springs notified Forest River in writing that it had determined that a defect relating to motor vehicle safety existed with regard to the steps and that it had provided a notification to NHTSA, pursuant to 49 CFR Part 573. After Forest River determined the defective equipment had been installed on some vehicles that had left our custody and control, Forest River determined that is also should provide a notification.

Description of manufacturer's program for remedying the defect 573.6(c)(8)(i).

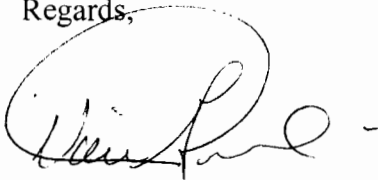
Hickory Springs has developed a remedy for the defective steps (see the report submitted to NHTSA by Hickory Springs for details).

For vehicles in inventory at dealers or that have been delivered to consumers, Forest River will provide notification concerning the defect and a remedy at no charge for either parts or labor.

Because the affected units were manufactured within the last few months, it is highly unlikely that any consumer have sought a pre-notification remedy. In addition, any vehicles in which the units have been installed are still under warranty. For these reasons, the pre-notification reimbursement provisions of 49 CFR 573.13 are inapplicable here.

If you would like any additional information regarding this defect determination or the forthcoming recall, please contact the warranty and service department of Cedar Creek, Puma or Sabre at 574-389-4600.

Regards,



William G. Conway Jr.
Forest River, Inc.
574-534-6913
Fax: 574-534-5011
Email: bconway@forestriverinc.com

Cedar Creek

A division of FOREST RIVER, INC., 501 Hawpatch drive Topeka, IN 46571

May 7, 2007

(Retail Customer Name)

Reference: RECALL NUMBER XXX-XXX

Dear (Customer Name):

It has been brought to our attention based on what Hickory Springs Mfg. Co., our entrance step supplier, has supplied us from our dated purchase order information, date built and quantities Hickory Springs has listed that you have an identified Cedar Creek product in this recall.

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

We have determined that a defect involving motor vehicle safety may exist in certain Cedar Creek products produced in February 2007. Our records indicate that you own one of these trailers identified with the following VIN:

(Insert VIN here)

The defect relates to an improper engagement of the bottom step pivot arm with the formed stop edge of the middle step support bracket, which can result in the bottom step rotating to an unsafe downward angle.

Accordingly, we are entering into a voluntary recall campaign. The recall campaign will involve the welding of steel pieces for step support.

Most authorized Forest River dealers or a service center located near you can provide this service. The repairs will take approximately one-half hour and should be done with a pre-arranged appointment. If the dealer nearest you is not equipped to perform the repairs or if you prefer to have the work done by any other local trailer repair facility, ask them to contact our Service Department for instructions. Their number is 260-593-2417. Repairs will be made at no cost to you.

If you no longer own the affected vehicle or, for any other reason cannot have the recall service work performed, please notify us in writing. If the vehicle has been sold, please give the name and address of the subsequent purchaser if it is known and/or the disposition of the trailer.

If you believe that the repair has failed to remedy this defect or that there has been unreasonable delay in securing the repair, you may submit a complaint to:

**Administrator, National Highway Traffic Safety Administration
400 Seventh Street SW
Washington, D.C. 20590**

Or call their hotline at 1-800-424-9393 and 1-202-366-0123 for Washington DC area residents.

Please Remit Warrantys Claims to: Cedar Creek Division of Forest River, Inc.

**Attention: Bobby Bradley, Campaign# _____
501 Hawpatch Dr.**

Cedar Creek

A Division of FOREST RIVER, INC., 501 Hawpatch drive Topeka, IN 46571

May 7, 2007

(Dealer Name)

RECALL NUMBER: _____

To GM and Service Department Manager:

Hickory Springs Mfg. Co., an OEM entrance step supplier, has determined that a condition involving a safety-related defect in certain steps manufactured between February 6, 2007 and February 23, 2007 exists in some Cedar Creek brand products.

Cedar Creek has identified units that meet the criteria forwarded by Hickory Springs. You can identify the date of manufacture by referring to a date-of-production sticker affixed to the inside of the step frame's end plate.

The defect relates to an improper engagement of the bottom step pivot arm with the formed stop edge of the middle step support bracket, which can result in the bottom step rotating to an unsafe downward angle.

At the bottom of this letter is a list of units that are affected at your location. If any of these listed units have already been delivered to the retail customer, please advise Cedar Creek immediately as well as the customer. Provide Cedar Creek with the name and address of the owner so that we may send proper notification of the recall.

You will be provided with the materials needed to repair once you contact your Cedar Creek warranty representative and advise the unit(s) is in your possession. These units should be repaired as soon as possible in accordance with the attached instructions.

Hickory Springs has established a flat rate time of .5 hour (1/2) per step repair (welding of steel pieces for step support).

Please Remit Warranty Claims to: Cedar Creek Division of Forest River, Inc.
Attention: Bobby Bradley, Campaign# _____
501 Hawpatch Dr.
Topeka, IN 46571

Attachments: Repair Instructions

Dealer Units:

Sabre

A Division of FOREST RIVER, INC., 2551 Century Drive, Goshen, IN 46528

May 7, 2007

(Dealer Name)

RECALL NUMBER: _____

To GM and Service Department Manager:

Hickory Springs Mfg. Co., an OEM entrance step supplier, has determined that a condition involving a safety-related defect in certain steps manufactured between February 6, 2007 and February 23, 2007 exists in some Sabre brand products.

Sabre has identified units that meet the criteria forwarded by Hickory Springs. You can identify the date of manufacture by referring to a date-of-production sticker affixed to the inside of the step frame's end plate.

The defect relates to an improper engagement of the bottom step pivot arm with the formed stop edge of the middle step support bracket, which can result in the bottom step rotating to an unsafe downward angle.

At the bottom of this letter is a list of units that are affected at your location. If any of these listed units have already been delivered to the retail customer, please advise Sabre immediately as well as the customer. Provide Sabre with the name and address of the owner so that we may send proper notification of the recall.

You will be provided with the materials needed to repair once you contact your Sabre warranty representative and advise the unit(s) is in your possession. These units should be repaired as soon as possible in accordance with the attached instructions.

Hickory Springs has established a flat rate time of .5 hour (1/2) per step repair (welding of steel pieces for step support).

Please Remit Warranty Claims to: Sabre Division of Forest River, Inc.
Attention: Johnny Jones, Campaign# _____
2551 Century Drive
Goshen, IN 46528

Attachments: Repair Instructions

Dealer Units:

Sabre

A Division of FOREST RIVER, INC., 2551 Century Drive, Goshen, IN 46528

May 7, 2007

(Retail Customer Name)

Reference: RECALL NUMBER XXX-XXX

Dear (Customer Name):

It has been brought to our attention based on what Hickory Springs Mfg. Co., our entrance step supplier, has supplied us from our dated purchase order information, date built and quantities Hickory Springs has listed that you have an identified Sabre product in this recall.

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

We have determined that a defect involving motor vehicle safety may exist in certain Sabre products produced in February 2007. Our records indicate that you own one of these trailers identified with the following VIN:

(Insert VIN here)

The defect relates to an improper engagement of the bottom step pivot arm with the formed stop edge of the middle step support bracket, which can result in the bottom step rotating to an unsafe downward angle.

Accordingly, we are entering into a voluntary recall campaign. The recall campaign will involve the welding of steel pieces for step support.

Most authorized Forest River dealers or a service center located near you can provide this service. The repairs will take approximately one-half hour and should be done with a pre-arranged appointment. If the dealer nearest you is not equipped to perform the repairs or if you prefer to have the work done by any other local trailer repair facility, ask them to contact our Service Department for instructions. Their number is 574-642-0606. Repairs will be made at no cost to you.

If you no longer own the affected vehicle or, for any other reason cannot have the recall service work performed, please notify us in writing. If the vehicle has been sold, please give the name and address of the subsequent purchaser if it is known and/or the disposition of the trailer.

If you believe that the repair has failed to remedy this defect or that there has been unreasonable delay in securing the repair, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration
400 Seventh Street SW
Washington, D.C. 20590

Or call their hotline at 1-800-424-9393 and 1-202-366-0123 for Washington DC area residents.

Please Remit Warranty Claims to: Sabre Division of Forest River, Inc.

Attention: Johnny Jones, Campaign# _____
2551 Century Drive
Goshen, IN 46528