

June 18, 2007

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Re: Recall No.07V-235; Kawasaki KLX250S Frame Welding, Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated June 1, 2007.

6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, filed or service reports, and other information with their dates of receipt:

May 4, 2007 – A welding operator at Kawasaki Motors Enterprise (Thailand) Co., Ltd. (KMT) finds an incomplete welding of the top rear shock mount of the subject vehicles. KMT begins investigation and subsequently reports this information to Kawasaki Heavy Industries, Ltd. (KHI - vehicle designer).

May 18, 2007 – KHI notifies KMC to stop wholesale distribution to dealers and carries out inspection at KMC warehouse. KMC reports to KHI that 155 units have been delivered to dealers.

May 31, 2007 – KHI decides to take recall action for the 155 units and notifies KMC of this decision. KMC notifies NHTSA.

7) The manner in which and the date when the information about the defect was obtained: See above.

8) A description of the manufacturer's program for remedying the defect. The estimated date on which it will begin sending notifications to owners that there is a safety-related defect: (Revises information provided in Defect Report dated June 1, 2007). KMC has notified (by telephone, with facsimile follow-up) all dealers that had affected units in their inventory, directing them not to sell or release the units until they have been inspected. KMC sent a notification to these dealers on June 8, 2007 containing specific instructions on conducting an inspection to determine if the incorrect welding is present. It appears that only three of the affected units were sold to retail customers. One has been inspected by the dealer and determined not to contain the defect. Another is scheduled to be returned to the dealer on June 20 for maintenance, and will be inspected at that time. KMC is attempting to coordinate with the third customer to return his unit to the dealer for inspection, and expects to accomplish this within the week of June 18. Accordingly, KMC does not plan a mailing to owners.

9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: A copy of the faxed initial notification to dealers that had one or more of the affected vehicles in their inventory was provided with the Defect Report dated June 1, 2007. A copy of the notification sent June 8, 2007 is attached.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,  
KAWASAKI MOTORS CORP., U.S.A

A handwritten signature in black ink, appearing to read "Roger F. Hagie". The signature is fluid and cursive, with the first name "Roger" being more prominent.

Roger F. Hagie  
Director Public Affairs

Enclosure: Dealer Bulletin dated June 6, 2007

MODEL: 2007 KLX250S Model (KLX250H7F)  
TITLE: UPPER SHOCK MOUNT WELD INSPECTION

June 6, 2007

## RECALL

**THIS NOTIFICATION IS OF THE HIGHEST PRIORITY AND  
MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.**

<< CONTACT NAME >>  
<< DEALERSHIP NAME >>  
<< DEALER ADDRESS >>  
<< CITY, STATE, ZIP >>

**ELIGIBLE UNIT(S): VIN: JKALXMH157DA\_\_\_\_\_**

### Subject

This notification follows up on a telephone call and letter you received from Kawasaki's Technical Services Department. Your dealership recently received the vehicle(s) described above which may contain a safety defect related to the welding of the frame. This defect could result in a crash causing injury or death.

### Kawasaki Action

Kawasaki has initiated a Recall campaign to inspect the upper shock mount on eligible units and contact Kawasaki with the results. Any units found to have the defect will be picked up by Kawasaki and replaced with another vehicle at no additional delivery costs.

### Dealer Action

#### Inspect Eligible Units:

Inspect all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to inspect eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to inspect all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Inspection Procedure section of this bulletin for details.

#### IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

#### Retailed Units:

If any eligible units were delivered to a retail customer, please notify the customer to return the vehicle for inspection. Contact the Kawasaki Product Support Hot Line at (800) 854-3800 to provide customer information.

#### Document Completed Inspection:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair and/or inspection. Refer to the Warranty Information section of this bulletin for details.

**NOTE:**

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

**Submit Product Registration:**

Submit the product registration to Kawasaki immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification.

Also, if you know that the customer has moved, please submit a Customer Update to the Warranty Department via K-Dealer.

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**Inspection Procedure**  
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**Unpacking:**

- If the unit is still in the crate, remove the cardboard cover. Pull the plastic sheet up to expose the area to be inspected on the left and right side of the vehicle.



**Inspection:**

- Inspect the forward-left and forward-right vertical edges of the shock mount where it is welded to the frame. A properly welded joint is evidenced by a welding bead along the entire vertical length of the shock mount where the mount meets the frame.



Left View



Right View

**Inspection (continued):**

An improperly welded joint is evidenced by the absence of a welding bead along the entire vertical length of the shock mount where the mount meets the frame.

**Required Action:**

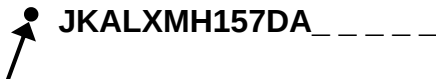
For all units, fill out a warranty claim for the inspection with the information below. For units with the welding bead absent, call the Kawasaki Technical Hotline at 1-800-854-3800. Have the VIN and your dealer number ready when you place the call.

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**Inspection Verification**

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Make a small punch mark before the V.I.N. as shown:



Punch Mark Here

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**Warranty Information**

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This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

|                     |                     |
|---------------------|---------------------|
| Claim Type          | 3                   |
| Job Code            | 22203               |
| Problem Part Number | 32160-0149-458      |
| Problem Part        | Frame               |
| Quantity            | 0                   |
| Flat Rate Time.     | 0.5                 |
| Failure Date        | Same as Repair Date |

Kawasaki Motors Corp., U.S.A.  
Product Operations Division