

Volvo Cars of North America, LLC

07V-221

(3 pages)

Volvo Drive Rockleigh, NJ 07647 201 768 7300 www.volvocars.us

May 18, 2007

Daniel Smith, Associate Administrator Enforcement National Highway Traffic Safety Administration (NSA-01) Room 5321, Mail Code NVS-010 400 7th Street, SW., Washington, DC 20590

Re: Volvo Service Campaign 179 - 2005 XC90 vehicles

Dear Mr. Smith.

Volvo Cars of North America, LLC (Volvo) submits the following information concerning an upcoming Service Campaign for Model Year 2005 XC90 Vehicles in the United States and Canada. This program includes approximately 42,211 vehicles manufactured from June 2004 through May 2005 at our Torslanda plant in Sweden. The chassis number breaks are listed within the table below.

Identification of Vehicles involved

Model	Model Year(s)	Number of cars	Assembly Plant(s)	Production dates; Start / End	Chassis Numbers; Start / End
		involved			
XC90	2005	42211	Torslanda	2004-0 <u>6-07 / 2005-05-13</u>	0134088 / 0219016

It has been determined that while doing battery maintenance the jack's crank handle can be misplaced under a bracket which retains the battery. Misplacement of the jack's crank handle can pose a safety risk as it can result in a short circuit of the battery which could then lead to a fire.

Volvo is conducting this Service Campaign as a result of findings made in close cooperation with the agency's opening of the Preliminary Evaluation and the agency's upgrade to Engineering Analysis (EA06-006). Volvo has agreed with the agency to launch this Service Action without delay.

Program for Remedy

Prior to launching this Service Campaign, Volvo is working with the agency on ensuring approved language and placement of the Warning label and proper language for the Owner notification letters. Once approved:

Vehicle owners will receive a letter via first class mail. The letter will request that the owner of the vehicle take their vehicle to a Volvo retailer for remedy. Once at the retailer, the following actions will be performed at no charge to the customer:

- 1. An inspection will be performed to ensure proper placement of the Jack Crank Handle.
- 2. A Warning label with approved text will be affixed to the bracket which retains the battery. This Warning label will inform an operator not to place the jack crank handle between the bracket and the battery.

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A draft copy of Volvo's Owner notification letter is being submitted to NHTSA for approval with this letter.

Volvo has assigned Volvo Campaign number SC179 to this action. In addition, Volvo will include this Service Campaign in our quarterly submission to the agency in accordance with the requirements of 579.6

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, or via email at <u>akopstei@volvocars.com</u>

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC. Customer Service

Ciclian Kerpette

Adam Kopstein Manager, Automotive Safety & Compliance

Enclosure

Service Campaign 179

Jack crank handle location inspection/label 2005 XC90 Draft: May 16, 2007

## IMPORTANT CAMPAIGN NOTICE

Dear Volvo Owner:

Your safety and satisfaction with your Volvo and the Volvo organization are very important to us and we are committed to ongoing improvement of our products and methods.

## Reason for this campaign:

Whenever servicing or replacing the battery in your 2005 XC90, it is important that the jack and, in particular, the jack crank handle be stored properly in the rear cargo area floor.

It is important not to place the jack crank handle under the battery cover or the metal retaining bracket as this could lead to contact with the battery cable. This type of contact can pose a safety risk and can result in a short circuit of the battery which could then lead to a fire.

Your Volvo retailer will inspect the jack crank handle for proper placement and, if necessary, relocate the handle. In addition, a warning label will be applied on the battery retaining bracket for future reference.

This will be performed at no charge.

## What you should do:

Please call your authorized Volvo retailer as soon as possible to schedule an appointment to have this campaign completed. This procedure will be performed at no charge and should take approximately TBD. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

## Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact the Volvo Customer Care at 1 Volvo Drive, Rockleigh, New Jersey 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 7:00 P.M. Eastern Time. You may also e-mail us at **customercare@volvoforlife.com**.

We sincerely apologize for any inconvenience this action may cause you, but we trust you will appreciate our efforts to continually safeguard the quality and safety associated with our products.

Sincerely, Rich Buchheit Manager, Customer Care