

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On May 14, 2007, Alfa Leisure Inc. decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: May 14, 2007

Furnish the manufacturer's identification code for this recall (if applicable): O6E-076

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Alfa Leisure Inc. 1612 S. Cucamonga Ave., Ontario, CA, 91761

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

John Nelson, Director of Quality

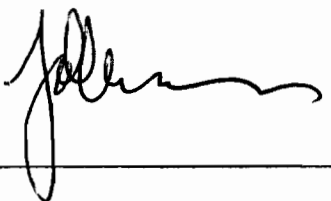
Telephone Number: 800-373-3372 Fax No.: 909-628-0294

Name and Title of Person who prepared this report.

John Nelson

John Nelson, Director of Quality.

Signed:



RECEIVED
2007 MAY 21 P 2:30
DEFECTS INVESTIGATION
RECALL MGMT DIV.

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Alfa Leisure **Model Years Involved:** 1997 through 2003

Model(s): Gold, Ideal, Sun, See Ya, Toyhouse Fifth Wheels.

Production Dates: Beginning: April, 1997 **Ending:** on or about May, 2003.

VIN Range: Beginning: Unable to Identify at this time. **Ending:** As per Dometic

Notification , Recall O6E-076 **Vehicle Type:** _____ **Bodystyle:** Fifth Wheel

Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

As per Dometic Notification , Recall O6E-076

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Model Year	Number of Vehicles Potentially Involved
Gold	1997	343
Toyhouse	1997	43
Ideal	1997	472
Gold	1998	379
Toyhouse	1998	47
Ideal	1998	521
Gold	1999	394
Toyhouse	1999	49
Ideal	1999	542
Gold	2000	174
Toyhouse	2000	43

Ideal	2000	320
Gold	2001	379
Toyhouse	2001	57
Ideal	2001	543
Sun	2001	1
Gold	2002	234
Toyhouse	2002	62
Ideal	2002	188
Sun	2002	244
Gold	2003	131
Toyhouse	2003	46
Ideal	2003	122
Sun	2003	290

Total Number Potentially Affected by the Recall: 5,625

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

As per Dometic Notification , Recall O6E-076.

As far as which specific Fifth Wheel Trailers are affected is still to be determined. Alfa Leisure's computer data base has changed during the period announced by Dometic Corporation. Alfa Leisure is unable at this point to Identify specific trailers by Dometic refrigerator serial numbers, but is attempting to identify specific floor plans that were designed with the specific refrigerator models identified by Dometic.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

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Describe the cause(s) of the defect or noncompliance condition.

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Describe the consequence(s) of the defect or noncompliance condition.

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Identify any warning which can (a) precede or (b) occur.

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If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

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Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

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IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

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V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

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9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

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Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

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Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

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VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

As per Dometic Notification , Recall O6E-076

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.



RE: Dometic Refrigerator Recall

Dear Valued Customer,

Dometic Corporation has determined that some of the refrigerators that it manufactured between April 1997 and May 2003 for installation in recreational vehicles may contain a defect that relates to motor vehicle safety. A program has been put into place that makes part ordering, installation, data entry and payment quick and easy. Here is a rundown of the recall:

THE PROBLEM

Under some circumstances, a fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

AFFECTED UNITS

The potentially affected refrigerators have the following model numbers:

NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, RM3662, RM3663, RM3862, RM3863

The possibly affected units have serial numbers beginning with the following combinations:

713xxxxx through 752xxxxx	801xxxxx through 852xxxxx
901xxxxx through 952xxxxx	001xxxxx through 052xxxxx
101xxxxx through 152xxxxx	201xxxxx through 252xxxxx
301xxxxx through 319xxxxx	

If the refrigerator is not one of the identified models, or if its serial number is not within the range specified above, it is not covered by this recall.

If you have information regarding the identity of any individuals who purchased one of these refrigerators, please call us promptly at 1-888-446-5157 so we can contact those individuals directly to arrange to have their refrigerators repaired at no charge.

THE REWORK

We have developed a rework for this potential defect, which involves the installation of a secondary burner housing and certain fuses that will prevent this condition from leading to a fire outside the burner area. The kit was created with ease of installation in mind, and a thorough installation guide including photos is included in every individual packet. All parts are included in the kit, and no unusual tools are necessary.

Dometic is providing two different rework kits for this recall: one for two-way refrigerators, and one for three-way refrigerators. Two-way refrigerators have model numbers ending in "2", such as the RM2662 or NDR1062. Three-way refrigerators have model numbers that end in "3", such as RM3663. To order the parts, call Dometic at 1-800-366-3842 if calling from the US. Canadian callers use 1-800-701-6922.

For your ordering processes, the part number for the two-way kit is 3311145.000 and for the three-way kit the part number is 3311228.000.

Rework kits will be available for installations on April 16, 2007.

PAYMENT

In each rework kit there will be a Service Claim Card. **For each and every rework installation, this card must be filled out completely and mailed to the address on the back of the card.** The card features pre-paid postage and the address on the back side of it, so simply drop it into the mail. Payment will not be made until the completed card is received.

For more information on the Service Claim Card, please see the **Data Collection and Payment** sheet included in this mailing.

The rate for an installation will be a flat \$40. In-house and 3rd party testing, along with numerous field test installations, have gone into formulating the flat rate. In the unusual circumstance that the charge for an installation is more than \$40, you will need to receive authorization before it is billed by calling 1-888-446-5157.

OWNERS OF RECALLED REFRIGERATORS

Dometic will contact hundreds of thousands of consumers that have recalled refrigerators. Below is a list of information points that owners of recalled refrigerators should know.

There are 7 action items that we are asking the customer to do if their refrigerator is indeed being recalled:

1) Turn the refrigerator off immediately if you notice any of the following indicators:

- Leakage or staining at the back of the refrigerator.
- Yellow residue at the back or sides of the refrigerator.
- The smell of ammonia.
- Refrigerator does not properly cool.

Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.

For any unit that does fall within the recall population, but does not exhibit any of the four indicators mentioned in #1, consider the following:

- 2) Do not operate your refrigerator on LP gas. Switching to electric power lowers the incident rate associated with LP gas. If you own a 3-way refrigerator, running the unit on 12-volt power carries the least risk of all. 3-way refrigerators have model numbers that end in "3".

Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. **If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above.**

- 3) Dometic recommends that you turn off the gas valve at the back of your refrigerator. **DO NOT**, however, attempt to disconnect the gas supply. Instructions on how to turn off the gas valve are included in this envelope.
- 4) If you must operate your refrigerator on electric, **DO NOT** operate your refrigerator while in transit or while occupants are asleep.
- 5) The rework kit will be available on April 16, 2007. At that time, call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the work will need to obtain the appropriate parts from us. Please bring this letter with you at the time of your scheduled service.

- 6) If the repair facility fails or is unable to remedy this noncompliance without charge and within a reasonable time, please contact us at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.
- 7) If you previously paid to repair or replace a Dometic refrigerator that failed due to this defect, you can be reimbursed for your costs pursuant to Dometic's Pre-Notification Reimbursement Program. To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary documentation. The Program and form can be obtained by calling 1-888-446-5157.

Included in what the owner receives is a sheet highlighting where to find their model and serial number, as well as how to turn off the gas valve at the back of their refrigerator. A copy of that sheet is included in this mailing.

POSTER AND INFO CARD

Included in this mailing is a poster with contact information about the recall. We would greatly appreciate it if you would hang this poster inside of your building where customers might see it. Also included is a small information card with the recall contact info for use at your discretion.

WHAT YOU CAN DO

If you provided any of the refrigerators covered by this notification to independent distributors or dealers, you should transmit a copy of this letter, and the enclosed poster, to known distributors and retail outlets along the distribution chain within five days from its receipt.

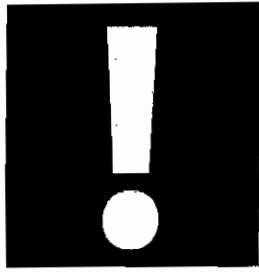
If you still have any of the refrigerators covered by this notification in your possession or inventory, please contact us at 1-888-446-5157. You will be advised how to rework any of the affected units. Please note that it is a violation of Federal law to sell any of the items covered by this notification unless the defect is remedied.

We thank you for your help in this matter, and look forward to what we hope will be a seamless program.

Very truly yours,

Patrick N. McConnell
Director of Engineering, Product Safety and Standards
Dometic Corporation

RECALL 06E-076



IMPORTANT

Dometic Recall Information

Dometic Corporation is continually committed to maintaining a high level of satisfaction and excellence now and in the future. That is why Dometic is voluntarily recalling certain refrigerators that may have a potential safety defect. The recall affects Dometic two-door refrigerators manufactured between April 1997 and May 2003.

The well-being of Dometic customers is of highest concern. A serious problem resulting in a fire may occur in an exceptionally small fraction of Dometic two-door refrigerators, but to address that potential risk, **please contact us immediately for more information.**

1-888-446-5157

www.DometicUSA.com

 **Dometic**

The Dometic logo consists of a stylized 'D' inside a square, followed by the word 'Dometic' in a bold, sans-serif font.



IMPORTANT

Dometic Recall Information

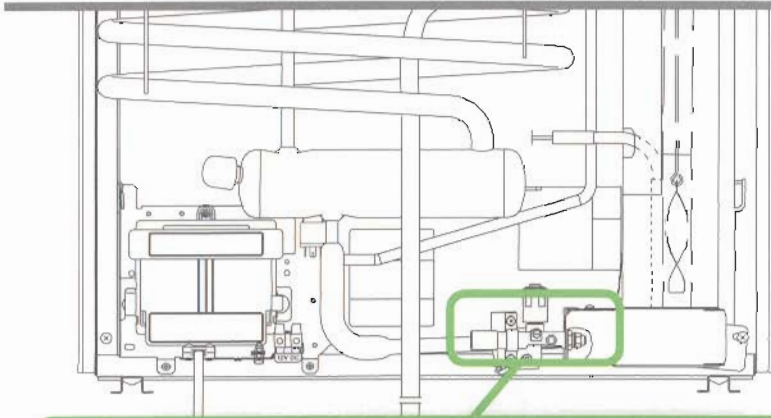
SERIAL NUMBER/GAS VALVE INSTRUCTIONS

RECALL 06E-076

Where to find the serial and model numbers on your Dometic refrigerator

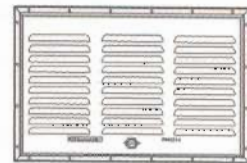
The serial and model numbers are both located on a sticker inside the fridge door. *It could be on either side of the interior.*

Remember, the model number starts with RM or NDR, and the serial number is 8 digits long.



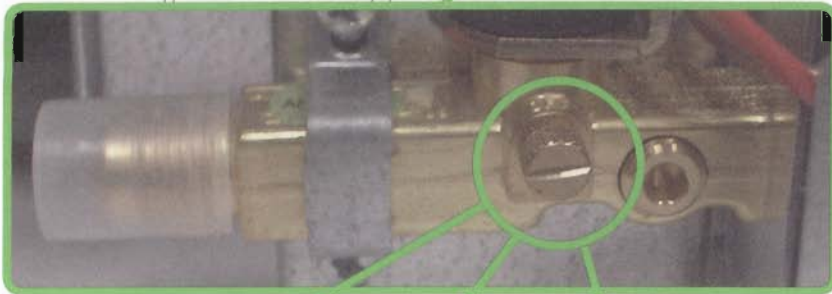
How to close the gas valve on your Dometic refrigerator

The manual gas valve is located at the back of your refrigerator near the floor as seen in the diagram to the left. Access the back of your refrigerator by removing the vent on the side of your coach. The vent will look like one of the two following illustrations:



The gas valve is opened and closed by adjusting a screw. To close the valve, use either your fingers or a flat-head screwdriver to turn the screw 1/4 turn clockwise.

The valve is closed if the flathead slot in the screw runs up and down. The valve is still open if the flathead slot in the screw runs side to side.



Open



Turn Clockwise




Closed

**IMPORTANT****Dometic Recall Information****DATA COLLECTION
AND PAYMENT**

RECALL 06E-076

It is essential to all parties that every rework installation associated with this recall be thoroughly documented. Accurate data collection is essential to reaching as many customers as possible that may own affected refrigerators, and that those handling installations are paid for their work.

Included in the box with each rework kit Dometic sends out will be a Service Claim Card. A copy of that card is seen below.

 Dometic [®]		Dometic Refrigerator Recall - 06E076 Repair Service Claim Card	
<u>Customer Information</u>		<u>Dealer/Repair Center Information</u>	
Name		Dometic Dealer #	
Address		Name	
City and State		Address	
Zip		City and State	
		Zip	
		Work Order #	
<u>Recalled Unit Information</u>		<u>Recreational Vehicle Information</u>	
Model #		VIN #	
Serial #		Manufacturer	
Repair Date			
<small>*This card must be thoroughly completed and returned within 2 days of completion of repair service to expedite reimbursement *</small>			
FORM NO 331 1232.000			

DETAILS

- We are required by federal law to submit complete information. Therefore, for each and every rework kit install, this card **MUST be filled out completely**. Payment will not be given for the installation unless every box on the card is completely and legibly filled in.
- The card features pre-paid postage on the reverse side, as well as the address that it must be mailed to. That address is:

Stericycle, Inc.
2670 Executive Drive, STE. A
Indianapolis, IN 46241

- The card must be mailed no later than 48 hours after the rework.