

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report³

On JAN 22, 2007, DUCATI MOTOR [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. 577) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: MARCH 28, 2007

Furnish the manufacturer's identification code for this recall (if applicable): RCL07-004

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

DUCATI MOTOR HOLDINGS SPA
VIA CAVALIERI DUCATI 3 40132 BOLOGNA
ITALY

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

RENATO AIME
DUCATI MOTOR HOLDINGS LIAISON

Telephone Number: 201 264 8327 Fax No.: 201 767 0658

Name and Title of Person who prepared this report.

RENATO AIME
DUCATI MOTOR HOLDINGS LIAISON

Signed: [Signature]
3/28/07

RECEIVED
2007 APR 24 A 11:30
DEFECTS INVESTIGATION
RECALL MGMT DIV.

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): DUKATI Model Years Involved: 2007 Model(s): 1098
Production Dates: Beginning: 9/20/06 Ending: 10/1/06
VIN Range: Beginning: 7B000314 Ending: 7B000315
Vehicle Type: MOTORCYCLE Bodystyle: SUPERBIKE

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

IDENTIFIABLE BY FRAME NUMBER ONLY

Make(s): _____ Model Years Involved: _____ Model(s): _____
Production Dates: Beginning: _____ Ending: _____
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
Production Dates: Beginning: _____ Ending: _____
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. 10%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model 1098 SUPERRBIKE Year 2007 Number of Vehicles
Potentially Involved

ZDH1XBEW57B000314

ZDH1XBEW77B000315

2 TOTAL

Total Number Potentially Affected by the
Recall:

2 - (100% USA ONLY)

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

QUALITY CONTROLS DETERMINED THAT
IN THE EVENT THE TIMING BELTS WERE
TENSIONED INCORRECTLY IT WAS POSSIBLE
FOR THE MOBILE TENSIONER TO BECOME
IN CONTACT WITH THE FIX TENSIONER
POSSIBLY CAUSING THE MOBILE TENSIONER'S
FAILURE. THESE TWO UNITS WERE
PRODUCED BETWEEN 9/20/06 AND 10/1/06

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

POSSIBLE INTERFERENCE BETWEEN
MOBILE AND FIX TIMING BELT TENSIONERS

Describe the cause(s) of the defect or noncompliance condition.

INCORRECT SIZE OF THE TENSIONERS

Describe the consequence(s) of the defect or noncompliance condition.

POSSIBLE FAILURE OF THE TENSIONERS
AND TIMING BELTS STOPPING THE ENGINE

Identify any warning which can (a) precede or (b) occur.

ENGINE NOISE

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

MOBILE TENSIONER 45120193A
IMI FERRARA SPA
VIA SESSI 20 44100 FERRARA ITALY

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

DURING ENSINE TESTING QUALITY
CONTROL DISCOVERED THE NON
COMPLIANCE OF THE MOBILE TENSIONER
(TOO BIG) CAUSING POSSIBLE INTERFERENCE
IN THE EVENT THE TIMING BELTS ARE TENSIONED
TURNING CLOCK WISE.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

REPLACE THE MOBILE TIMING BELT
TENSIONER USING A COMPLIANT PART

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

MOBILE TENSIONER IS SMALLER
IN DIAMETER AVOIDING POSSIBLE
INTERFERENCE.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

STARTING WITH FRAME NUMBER
07B000316 PROJECTION ASSEMBLY
IS USION, MODIFIED MOBILE
TENSIONER PART # 45120193B

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

NO FORESEEABLE PROBLEMS WITH
THIS SAFETY CAMPAIGN.
THE CUSTOMERS OF THE TWO
AFFECTED UNITS WILL BE NOTIFIED
BY RECALL NOTIFICATION LETTER.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

March 28, 2007

Name
Address
City, St, Zip

VIN#

**Subject: Ducati Motorcycles:
 1098 MY 2007
 Dealer: RCL-07-TBA**

NHTSA Safety Recall Campaign I.D. No TBA
Transport Canada Safety Recall Campaign I.D. No. TBA

Summary of Procedure: On the above referenced models it is necessary to replace the mobile timing belts tensioner part number 45120193A using replacement part number 45120193B.

Dear Ducati Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act & Transport Canada.

Ducati Motor Holding S.P.A. has decided that a defect that relates to motor vehicle safety exists in certain 1098 MY 2007 motorcycles.

- The affected 1098 models were manufactured from September 20 to October 1, 2006.

Our records show that you are the owner of a Ducati motorcycle affected by this safety recall campaign notice. Please take the time to read this letter and help us take the appropriate steps to ensure that your vehicle is operating properly.

Description of defect:

Ducati Motor Holding S.P.A. has determined that the horizontal and vertical cylinders mobile timing belt tensioner installed during production of the above mentioned motorcycles are dimensionally incorrect, possibly coming in contact during timing belt tensioning with the timing belt covers. This condition could cause the timing belts failure and consequently stopping the engine. If the engine stops while the motorcycle is being driven, it could increase the risk of a crash.

Precautions - Your appointment with your Ducati dealer:



We request that you contact your authorized Ducati dealer as soon as possible and make an appointment so that the required free of charge service can be performed without delay. If you are not the only rider of this motorcycle, please advise all other riders of this important information. You may continue to ride this motorcycle if you chose to do so; however, do not leave this problem unattended.

Description of Remedy:

Your Ducati dealer will replace the existing mobile timing belt tensioner using updated components.

Service Help:

If you believe that your dealer has failed or is unable to perform the service within a reasonable period of time, please write to:

Ducati North America, Inc.
Attn: Aftersales
10443 Bandle Drive
Cupertino, CA 95014

You can also contact us by email at:
customerservice@ducatiusa.com

If you still cannot obtain satisfaction, you may file a complaint with the appropriate Administrator listed below:

USA Customers:

National Highway Traffic Safety Administration
400 South Street, S.W.
Washington, D.C. 20590
Or call toll-free hotline at 1-888-327-4236
(TTY 1- 800-424-9153), or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV).

Canadian Customers:

Canada Motor Vehicle Safety
And Motor Vehicle Regulation Office
Telephone: (613) 993-9542

TREADACT CUSTOMER REIMBURSEMENT PLAN

Ducati North America, Inc.

If you have paid for the repair described in the attached letter, and you would like to be considered for reimbursement, please contact your authorized Ducati dealer. Expenses from repair facilities outside of authorized Ducati dealer's network will be considered; however, the procedure must meet Ducati North America standards and use Ducati original replacement parts.



Your authorized Ducati retailer will request a copy of your owner notification letter, as well as, a copy of your previously paid invoice, and then inspect the vehicle if still in your possession prior to submitting a claim on your behalf to Ducati North America, Inc. for reimbursement.

Please note the following:

Only the repair subject to this safety recall campaign is reimbursable. Ducati North America, Inc will not reimburse consequential expenses such as towing, rental, accommodations, and damage repairs. Towing expenses up to a maximum amount of US \$200 or Canadian \$300 may be considered as refundable by calling your Road Side Assistance provider toll free: 800-234-1353.

Ducati North America, Inc. will not reimburse for prior repairs that did not utilize Original Ducati Parts.

We anticipate that your authorized Ducati dealer will be able to answer any questions that you may have regarding your qualifications for reimbursement of a previous repair. If you qualify for such a reimbursement, they will be also able to advise you of the manner in which you could receive reimbursement.

We recommend that your authorized Ducati dealer be your primary contact on this issue; however, our Customer Relations Dept. may be contacted at 408-253-0499 for any special assistance required.

We regret any inconvenience to you from this action, however, your safety and satisfaction are important to us and we request that you bring your Ducati motorcycle to your dealer at your earliest convenience.

Thank you for riding Ducati.

Sincerely yours,

Ducati North America



<i>Recall Bulletin</i>	<i>RCL-07- TBA</i>
	<i>DNA</i>

Date: March 28, 2007

To: Service Manager
Dealer Principal, North American Ducati Dealer Network

Subject: Mobile Timing Belt Tensioner Part Number 45120193A

Models: 1098 MY 2007

Important:

All Dealer Principles, and Service and Parts Managers should read and initial this notice.

Dear Ducati Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

NHTSA Safety Recall I.D. No. TBA
Transport Canada Safety Recall I.D. No. TBA

Ducati Motor Holding S.P.A. has determined that a safety related defect exists on some 2007 M.Y. Ducati motorcycles models listed above.

Description of defect:

Ducati Motor Holding S.P.A. has determined that it is possible that the horizontal and vertical cylinder mobile timing belt tensioner installed during production of the above mentioned motorcycle are dimensionally incorrect, possibly coming in contact during timing belt tensioning with the timing belt covers.

This condition could cause the timing belts failure therefore stopping the engine. If the engine stopped while the motorcycle was being driven, it could increase the risk of a crash.

Description of remedy:

Replace the existing horizontal and vertical cylinders timing belt mobile tensioner part number 45120193A using modified ones part number 45120193B.



Customer notification:

Ducati North America, Inc. will notify all known owners of affected vehicles directly by First Class mail. A sample copy of the owner notification letter is enclosed for your information.

Vehicle allocation:

Prior to owner notification, we will furnish you a list of affected vehicles
(See attached Affected VIN List)

Limitation on sale or lease of certain vehicles:

Section 154(d) of National traffic and Motor Vehicle Safety Act of 1996 mandates that dealers correct, prior to sale or lease, any vehicle which contains a defect relating to motor vehicle safety. It is therefore mandatory that any vehicle in your inventory affected by this recall be corrected prior to sale or lease.

Auto-ship replacement part:

Ducati North America, Inc. will auto-ship to all authorized Ducati dealers an initial quantity of (2) mobile tensioner part number 45120193B. The servicing dealer must reorder additional replacement parts as needed using the ARCO part ordering system.

Repair instructions:

Remove the horizontal and vertical cylinder mobile tensioner using the new tensioner part number 45120193B and properly re-tension the timing belts to 110 Hz.

Special tools:

DDS plus tensioning kit required.

Time allowance and reimbursement procedure:

Warranty claim must be submitted in ARCO using the following codes:

- Warranty type: PC
- Subgroup: 1
- Failure code: 074
- Safety factory code: A
- Campaign: TBA
- Product line: 9
- Subject: 1
- Operation: 026

Labor reimbursement for this operation is: 0.6 of an hour

All replaced recall campaign parts must be properly tagged and kept available for Service Area Manager inspection.

Campaign authorization:

Ducati North America, Inc. will mail a notification letter to all known owners. If a customer does not present this notification letter, it is important that you confirm the eligibility for recall status on the ORACLE portal (Dealer Bikes, Recall Campaign), before you commence work. Reimbursement requests for duplicate recall campaign repairs will not be accepted.

