

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report³

On March 28, 2007, Tiffin Motorhomes, Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: April 2, 2007

Furnish the manufacturer's identification code for this recall (if applicable): _____

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tiffin Motorhomes, Inc.

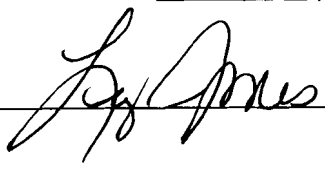
Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Bob Tiffin - President

Telephone Number: 256-356-8661 Fax No.: _____

Name and Title of Person who prepared this report.

Liz Jones
Administration

Signed: 

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Allegro Model Years Involved: 2001 Model(s): 28DA, 30DA, 34WA, 34TGA, 35TSA
Mid Feb. Mid March
Production Dates: Beginning: 2001 Ending: 2001 * See attached for complete listing
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
Production Dates: Beginning: _____ Ending: _____
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
Production Dates: Beginning: _____ Ending: _____
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. _____

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
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see attached list

Total Number Potentially Affected by the Recall: 95

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

A new employee was hired mid - February who did not learn all of his job procedure. A front TV slid out onto one of our drivers while making delivery of coach. This alerted us to the problem. ~~We~~ We established a date range Based on scheduling through that department.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The front TV is not attached to the cabinet securely enough.

Describe the cause(s) of the defect or noncompliance condition.

There are 2 screws that were not put in to hold TV to cabinet. The cabinet ring is all that is holding TV in.

Describe the consequence(s) of the defect or noncompliance condition.

TV could slide out when unit is in motion.

Identify any warning which can (a) precede or (b) occur.

NONE

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

N/A

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

N/A

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

We have made the repair on the 29 units that were still at our facility. We have contacted the dealers who received the 56 + they are making the repair. Also, we have contacted the 10 customers involved + are getting those repaired. So we are in the process of having 100% completion done soon.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

The correction was made in production as soon as the problem was identified.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Everyone involved has already been notified & the correction is currently under way.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.

4UZACLBW17CZ16947
4UZACLBW97CZ16999
1F6NF53Y860A18406
1F6NF53Y160A15122
1F6NF53Y460A17530
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1F6NF53YX60A15118
1F6NF53Y360A16711
1F6NF53Y660A16704
1F6NF53Y260A15470
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1F6NF53Y760A17537
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1F6NF53Y360A17986
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4UZACLBW97CZ15402

Tiffin Motorhomes, Inc.
105 2nd Street NW
Red Bay, AI 35582

March 28, 2007

Tiffin Dealers:

Tiffin Motorhomes is sending you this letter advising you of a problem with the front TV. It is not secured sufficiently and could fall out when the motorhome is moving. Please follow the work instructions enclosed to make this repair. We are sending you screws "Next Day Air" UPS to use. We are allowing **a half hour** for this job. Do not allow this motorhome to be driven by potential customers until this repair has been made. Please fill out the form attached and send in with warranty claim to be paid. This repair must be made as soon as possible as it has the potential to be very dangerous. **Absolutely under no circumstances are you to allow a customer possession of the motorhome until the repair has been made.**

The units listed below were shipped to you and we assume they are stock units. If that is not the case please contact us at 256-356-8661 x.2302.

Thank you,

Tiffin Motorhomes



ALLEGRO T.V. PROBLEM

VIN _____

Repaired made by: (Name of technician at dealership)

Date: _____

Allegro Front TV Service Installation

Tiffin Motorhomes, Inc.

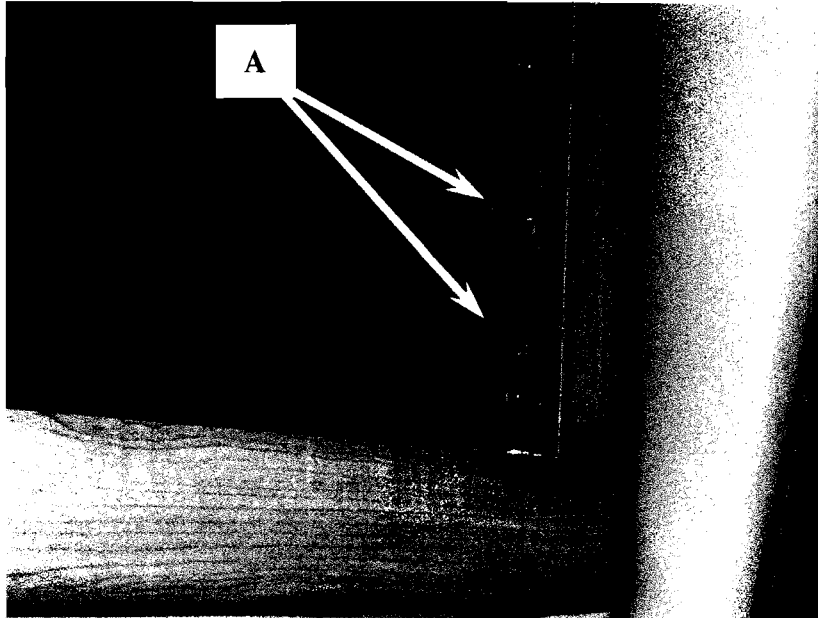
Effective Date: 03-28-07

Work Instruction Number:

Revision: 00

WI-000138

Page 1 of 3



1. Remove Screws "A" From Cabinets on Each Side of the TV enough so that they are not holding the TV Ring "B" in place.



2. Remove the TV Ring "B".

Allegro Front TV Service Installation

Tiffin Motorhomes, Inc.

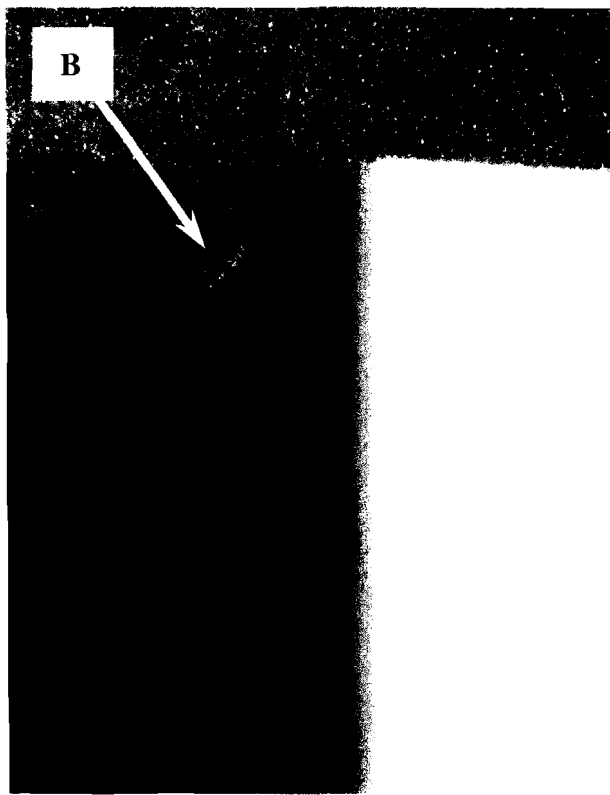
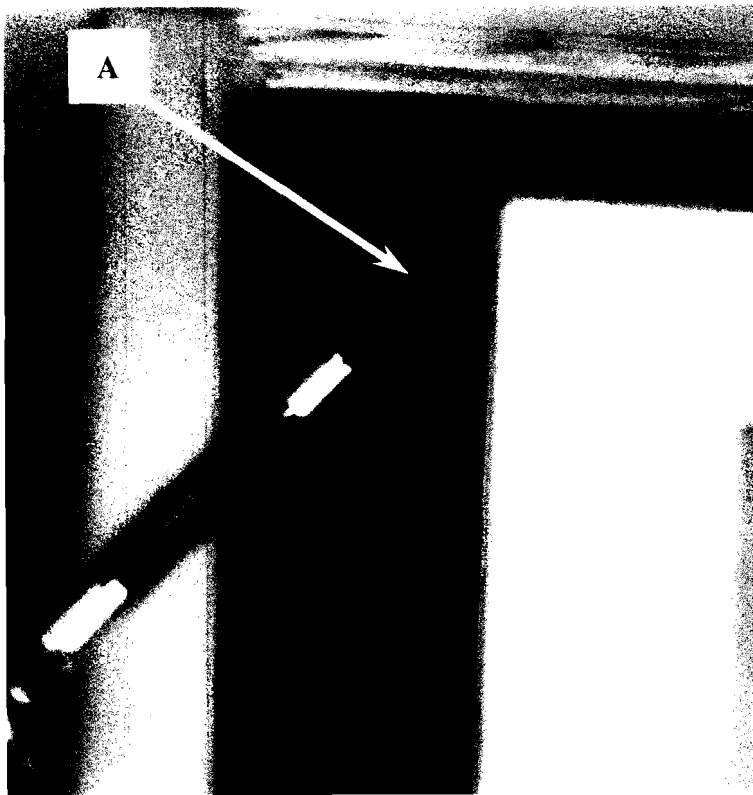
Effective Date: 03-28-07

Work Instruction Number:

Revision: 00

WI-000138

Page 2 of 3



3. Attach TV to Upper Pad Support

- a. Drive Screw "A" thru each top corner of the TV at approximately a 45° Angle through both sides of the TV.
- b. The hole starting location should be approximately ¼" from the top corner of the TV.

Allegro Front TV Service Installation

Tiffin Motorhomes, Inc.

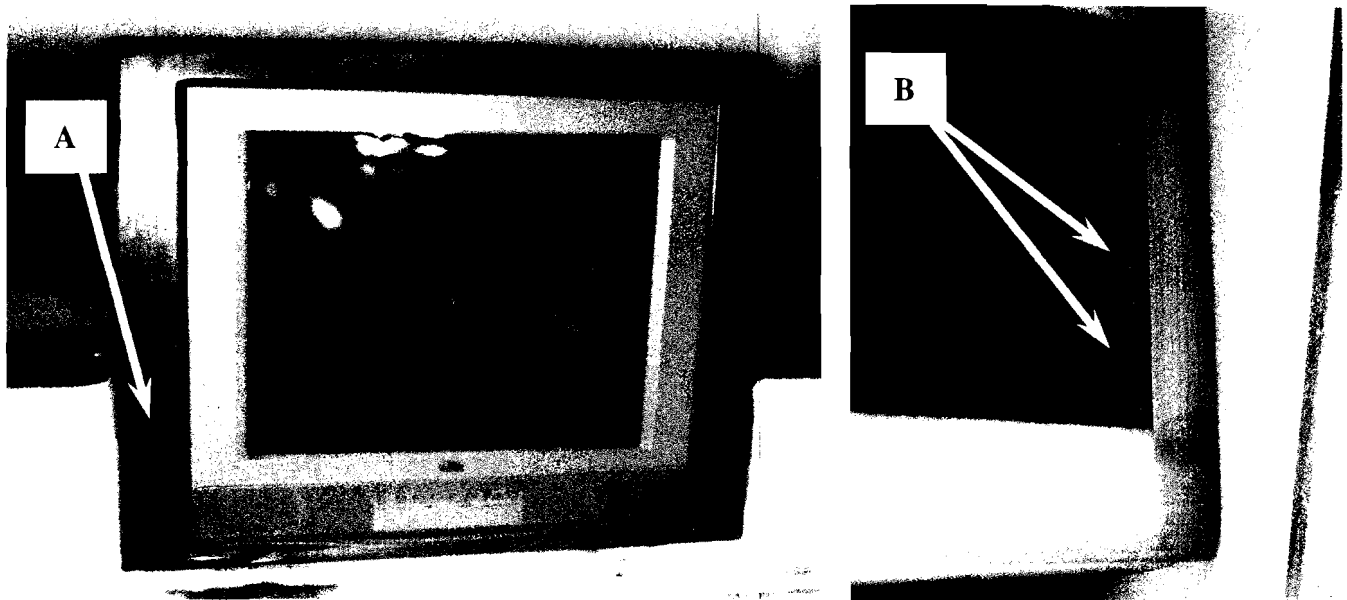
Effective Date: 03-28-07

Work Instruction Number:

Revision: 00

WI-000138

Page 3 of 3



4. Put the TV Ring "A" back in place and Drive the Screws "B" back Down on the Cabinets on Each Side of the TV Compartment.