## **Volvo Cars of North America, LLC**



1 Volvo Drive P.O. Box 914 Rockleigh, NJ 07647 Phone: 201-768-7300 www.volvocars.us

April 07, 2010

Daniel Smith, Associate Administrator Enforcement National Highway Traffic Safety Administration (NSA-01) 1200 New Jersey Avenue, SE, West Building, Fourth Floor Washington, DC 20590.

Re: DEFECT INFORMATION REPORT

Dear Mr. Smith,

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Volvo Cars of North America, LLC (Volvo) submits the following information concerning a safety recall program that it is voluntarily initiating.

1.	Vehicle Manufacturer.	Designated Agent	
	Volvo Car Corporation	Volvo Cars of North America	
Gothenburg, Sweden		Rockleigh, N.J. 07647	

2. Identification of Vehicles involved The vehicles involved in this recall are certain MY2001 and MY2002 S60 Volvo vehicles within the States of Arizona and Nevada. The assembly plants and inclusive dates of manufacture are:

Model	Model Year(s)	Number of cars involved	Assy Plant(s)	Production dates; Start / End	Chassis Numbers; Start / End
S60	2001-2002	2,310	22	2000-06-14 / 2002-08-26	0000148 / 0234999

- 3. Number of Vehicles Potentially Affected. The revised number of vehicles potentially affected by this recall in the U.S. is 2,310.
- 4. Estimated percentage of Vehicles with the Defect. This recall remedy will be implemented on 100% of the recalled vehicles within effected States.
- 5. Description of the Defect.

In certain model year 2001 and 2002 Volvo S60 vehicles within the States of Arizona and Nevada, due to the combination of fuel quality and climate conditions, the fuel pump may in certain cases experience a reduced functionality, the most common symptoms would be fuel smell.

The remedy is replacement of the Fuel pump assembly.

Supplier: Bosch (Fuel pump) Robert Bosch Aktiebolag André Gerlitz Manager Sales Quality and Warranty P.O. Box 1154 SE-164026 Kista Sweden Telephone: +46 8 750 1500 E-mail: andre.gerlitz@se.bosch.com

6. Chronology of Events.

March 19, 2007Volvo InvestigationApril 5, 2007Volvo DecisionApril 5, 2007Notification to NHTSA

There have been no reports of accidents, injuries, or fatalities in the worldwide related to the recalled item.

7. Program for Remedy of Defect.

All involved vehicles will be subject to the recall. Vehicle owners within affected States will receive a letter via first class mail. The letter will request that the owner of the vehicle take their vehicle to a Volvo retailer for remedy.

The remedy is replacement of the Fuel pump.

The initial customer notification letters were mailed in July 2007 with a follow up re-mail to vehicle owners that still had this recall open in September 2008. We are now scheduling a third mailing for April 2010.

- Copies of Notices, Bulletins, etc. Formal retailer notices, bulletins and other communications have been completed. A copy of the sample re-mail letter will be e-mailed. Owners that have had an affected vehicle remedied prior to the recall will be reimbursed.
- Proposed Owner Notification Letter.
  A draft copy of Volvo's Owner notification letter was submitted to NHTSA for approval no fewer than five (5) Federal Government Business Days before Volvo began mailing letters to owners.
- 10. The Manufacturer's Campaign Number. Volvo has assigned Volvo Campaign Number R176 to this Recall Campaign.

If you have any questions regarding this report please contact me at (201) 768-7300 ext. 7908, email <u>akopstei@volvocars.com</u>

Sincerely yours,

VOLVO CARS OF NORTH AMERICA, LLC. Customer Service

A. Kopatin

Adam Kopstein Manager, Automotive Safety & Compliance