



**Travel Supreme, Inc.**  
Recreational Vehicles

February 27, 2007

07V-122  
(10 pages)

Ms. Kelly Schuller  
Recall Management Division  
National Highway Traffic Safety Administration  
400 Seventh Street SW  
Washington, DC 20590

RE: Defect Information Report; Vehicles Equipped with  
Certain Refrigerators Manufactured by Dometic Corporation

Dear Valued Customer:

Travel Supreme has been advised by Dometic Corporation that certain Dometic refrigerators installed as original equipment in some of Travel Supremes recreational vehicles may contain a defect that relates to motor vehicle safety because they may experience a leak of pressurized coolant solution which can result in a vehicle fire under certain specific circumstances.

On the basis of that Dometic determination, Travel Supreme has decided that there may be a potential safety defect in its vehicles equipped with the identified refrigerators, and we are therefore submitting the enclosed Defect Information Report pursuant to 49 CFR Part 573.

If you have any questions, please do not hesitate to contact the undersigned at 574-862-1960.

Sincerely,

Debbie Dodge  
Warranty

RECEIVED  
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## Defect Information Report

### 1. Manufactures name/address:

Travel Supreme  
66149 St Rd 19, PO Box 610,  
Wakarusa, JN 46573  
574-862-1960

#### I. Identify th Recalled Items of Equipment

2. Identify the Items of equipment Involved in the **Recall**, for each make **and** model **or** applicable item **of** equipment product **line** (provide illustrations for photographs as **necessary** to **describe the item** of equipment), provide:

Generic name of the item;

The vehicles covered by this Report are recreational vehicles that were **equipped** with certain models of refrigerators manufactured by Dometic Corporation between April 1997 and August 2003.

Identify the approximate percentage **of the production** of **all** the recalled models **manufactured by** your company between the inclusive dates of **manufacture** provided above, that the recalled model population **represents**. For example, if the recall **involved** Widgets equipped with **certain** items of equipment from January 1, 1996, **through** April 1, 1997, then **what** was the percentage of the **recalled** Widgets of **all** Widgets **manufactured during** that **time** period.

The total percentage of unit's is        35%

#### I. Identify the Recall Population

3. **Furnish the total** number of **vehicles recalled potentially** containing the defect or **non-compliance**.

Model	Year	Number of Vehicles Potentially Involved
27RKSS	1998	5
27RKSS	1999	1
29RKSS	1998	5
29RKSS	1999	4
29RKSS	2000	4
31IKTSO	2004	11
31ILSS	2004	34
31ILSS	2005	5
31RKSS	1998	4

31RKSS	1999	4
31RKSS	2000	3
31RKSS	2002	1
31RKTSO	1998	16
31RKTSO	1999	8
31RKTSO	2000	3
31RKTSO	2002	2
31RLSS	1999	3
31RLSS	2000	1
31RLSS	2001	1
31RLSS	2003	1
31RLTSO	2001	1
32KSTSO	2000	22
32KSTSO	2001	6
32KSTSO	2002	10
32KSTSO	2003	6
32KSTSO	2004	1
32RLTSO	2000	1
33FKSS	2000	1
33FKTSO	1998	1
33RKSS	1998	17
33RKSS	1999	14
33RKSS	2000	14
33RLSS	1998	18
33RLSS	1999	31
33RLSS	2000	8
33RLSS	2001	5
33RLSS	2002	2
33RLTSO	1998	55
33RLTSO	1999	48
33RLTSO	2000	48
33RLTSO	2001	26
33RLTSO	2002	25
33RLTSO	2003	25
34FKTSO	1999	42
34FKTSO	2000	9
34FKTSO	2002	2
34FKTSO	2003	2
34IKTSO	2004	9
34IKTSO	2005	1
34KSSS	1999	2
34KSTSO	2000	36
34KSTSO	2001	33
34KSTSO	2002	28
34KSTSO	2003	12
34KSTSO	2004	42

34KSTSO	2005	1
34KSTSO	2006	3
34KSTSO	2007	3
34RKTSO	2000	1
34RKTSO	1999	1
34RKTSO	2004	5
34RLQSO	2000	1
34RLQSO	2003	22
34RLQSO	2005	1
34RLQSO	2007	1
34RLSS	2000	1
34RLTSO	1999	2
34RLTSO	2000	22
34RLTSO	2001	28
34RLTSO	2002	18
34RLTSO	2003	6
34RLTSO	2004	9
34RLTSO	2005	4
34RLTSO	2006	3
34RLTSO	2007	3
35RKSS	1999	2
35RLSS	1999	2
35RLSS	2001	1
35RLTSO	1998	31
36DSO	2001	26
36DSO	2002	3
36DSO1	2001	1
36DSO1	2002	5
36DSO1	2003	1
36DSO2	2002	6
36DSO2	2003	1
36DSO3	2003	4
36DSO3	2004	3
36FKTSO	1997	3
36FKTSO	2001	14
36KSO	2001	18
36KSO	2002	1
36KSO	2003	1
36KSO1	2001	3
36KSO1	2002	1
36KSO2	2002	3
36KSO2	2003	1
36KSO3	2001	7
36KSTSO	2000	7
36KSTSO	2002	8
36KSTSO	2003	1

36KSTSO	2004	13
36KSTSO	2006	1
36RKSS	1998	1
36RKSS	2001	1
36RKTSO	1998	1
36RKTSO	2003	1
36RL	2000	1
36RLQSO	2003	5
36RLQSO	2007	1
36RLSS	1997	6
36RLTSO	1998	2
36RLTSO	1999	43
36RLTSO	2000	24
36RLTSO	2001	33
36RLTSO	2002	25
36RLTSO	2003	21
36RLTSO	2004	40
36RLTSO	2005	1
36RLTSO	2006	3
36RLTSO	2007	3
36SKQSO	2005	1
38DBSS	1998	12
38DBSS	1999	14
38DBSS	2000	9
38DBSS	2001	11
38DBSS	2002	12
38DBSS	2003	5
38DBSS2	1999	5
38DBSS2	2000	3
38DBSS2	2001	3
38DB TSO	2007	2
38DSO	2001	2
38DSO	2002	2
38DSO1	2001	2
38DSO1	2002	12
38DSO1	2003	1
38DSO2	2002	3
38DSO3	2001	12
38DSO3	2002	5
38DSO3	2003	1
38DSO4	2003	6
38DSO4	2004	1
38KS01	2002	3
38KS01	2003	1
38KSO2	2001	1
38KSO3	2001	5

38KSO3	2002	2
38KSO4	2003	1
38RLTSO	2002	3
38RLTSO	2003	1
40DBSS	2002	2
40DSO	2001	1
40DSO	2002	5
40DSO1	2003	2
40DSO2	2003	6
40DSO3	2004	1
40DSO4	2004	2
40FKTSO	2000	1
40KSTSO	2002	4
40RDSS	1999	3
40RKSS	2000	3
40RL	2001	4
40RLTSO	2001	29
40RLTSO	2002	5
40RLTSO	2003	5
42FKTSO	2000	1
42KSQSO	2000	1
42KSTSO	2000	2
43KSTSO	2005	1
43RLTSO	2003	4
45DSO4	2004	1

Model Years included in this recall are 1997-2004

Total Number Potentially **Affected** by the Recall: **1451** units

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

Based on information provided by Dometic, (The manufacturer) believes that approximately .06 percent of these vehicles actually contain the defect.

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**Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled items of equipment.**

Under some circumstances, a fatigue crack can develop in the boiler tube of the covered refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

**5. Chronological summary of events leading to this determination:**

Dometic advised Travel Supreme of its defect determination by letter dated February 16, 2007. Travel Supreme is aware of 1 fire in its vehicles that appear to be related to this defect. Nevertheless, after reviewing the matter, Travel Supreme decided to submit this defect report.

**6. Program for remedying the defect:**

Dometic has arranged to conduct a recall to remedy the potential defect in Travel Supremes vehicles at no charge to vehicle owners. See Recall No 06E-076 Pursuant to 49 CFR 573.60(8)(i) and 573.13, owners will be advised that Dometic will reimburse them if they have incurred costs to obtain a remedy for a refrigerator containing such a defect prior to their receipt of the notification.

 2/26/07  
Debra S. Dodge

**Warranty Dept.**



February 27, 2007

Name  
Street  
City, State Zip

RE: Dometic Refrigerator Recall

Dear Valued Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle **Safety Act**. Dometic Corporation has decided that a defect, which related to motor vehicle **safety exists** on some of the refrigerators that *it* manufactured between April 1997 and May 2003 for installation in recreational vehicles.

**The Problem:**

A fatigue crack can develop in the boiler tube of the identified refrigerators, which can permit the release of pressurized coolant solution. If this solution is exposed to an ignition source under certain specific circumstances, it can result in a vehicle fire.

**Affected Units:**

The potentially affected refrigerators have the following model numbers: NDR1062, RM2652, RM2662, RM2663, RM2852, RM2862, -3662, RM3663, RM3862, RM3863. The possibly affected units have serial numbers beginning with the following combinations:

- 713xxxxx through 752xxxxx
- 801xxxxx through 852xxxxx
- 901xxxxx through 952xxxxx
- 001 xxxxx through 052xxxxx
- 101 xxxxx through 152xxxxx
- 201xxxxx through 252xxxxx
- 301xxxxx through 319xxxxx.

If you own one of the above units, it requires immediate service and continuing use could pose a potential safety hazard.

## How Do I Know If My Refrigerator Is Being 'Recalled'?

- 1) Find your refrigerators' model and serial numbers by opening the refrigerator door and looking for the sticker attached to the sidewall of the interior, See the photo instructions included in this mailing for the exact location of the sticker.
- 2) 2) Call 1-888-446-6157 or go to [www.DometicUSA.com](http://www.DometicUSA.com) to confirm if your refrigerator is affected by the recall.

### What To Do:

1) Turn the refrigerator off immediately if you notice any of the following indicators:

Leakage or staining at the back of the refrigerator.

Yellow residue at the back or sides of the refrigerator.

The smell of ammonia.

Refrigerator does not properly cool

Any unit found to have one or more of the characteristics mentioned above MUST be shut down and not operated until the unit is fixed and the recall rework administered.

For any unit that does fall within the recall population, but does not exhibit any of the four indicators mentioned in #1, consider the following:

2) Do not operate your refrigerator on LP gas. Switching to electric power lowers the incident rate associated with LP gas. If you own a 3-way refrigerator, running the unit on 12-volt power carries the least risk of all. 3-way refrigerators have model numbers that end in "3".

Dometic recommends that the unit not be operated on electric unless absolutely necessary until your unit has been serviced. If you choose to operate your unit on electric prior to the recall rework, you must inspect the burner area weekly for any of the indicators referenced in number 1 above.

- 3) Dometic recommends that you turn off the gas valve at the back of your refrigerator DO NOT, however, attempt to disconnect the gas supply. Instructions on how to turn off the gas valve are included in this envelope.
- 4) If you must operate your refrigerator on electric, DO NOT operate your refrigerator while in transit or while occupants are asleep.
- 5) The rework kit will be available in early April 2007. At that time, call your preferred service center to set up an appointment. For help in locating a service center, or for the most up-to-date recall information, call 1-888-446-5157.

Please do not simply go to a dealer or service center without an appointment, since some facilities will not be performing this work, and the ones that are doing the

work will need to obtain **the appropriate parts from us**. Please bring this letter with you **at the time of your scheduled service**.

- 6) If the repair facility fails or is unable to **rework this noncompliance without charge and within a reasonable time**, please contact **us** at the number provided above so we can attempt to resolve the problem. You may also submit a written complaint to the:

Administrator, National Highway Traffic Safety Administration,  
400 Seventh Street, SW, Washington, DC 20590;

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY; 1-800-424-9153); or go to

<http://www.safercar.gov>.

- 7) If you **previously paid to repair or replace a Dometic refrigerator that failed due to this defect**, you **can** be reimbursed for your costs pursuant to **Dometic's Pre-Notification Reimbursement Program**.

To be eligible for reimbursement under that Program, you must complete and submit the required form and provide the necessary **documentation**. The Program and form can be obtained by calling 1-888-446-5157.

#### **If You No Longer Own This Refrigerator:**

If you are no longer the **owner** of the affected refrigerator, we would greatly appreciate you furnishing **us** with the name and address of the new owner by calling 1-888-446-5157.

#### **You May Receive More Than One Mailing In Regards To The Recall:**

To reach as many customers as **possible**, **Dometic and the original manufacturer** of your RV will each send **notifications** in regards to this recall. Be advised that **though you may receive multiple notifications**, all **pertain to this same, single recall**.

#### **On a Personal Note:**

**We** sincerely apologize for any inconvenience this may **cause**. We are continually committed to developing innovative products to **meet your needs and enhance your RV travels**, **keeping your safety at the top of our priority list**.

Debra S. Dodge

Travel Supreme Corporation

66149 St Rd 19 PO Box 610

Wakarusa IN 46573

Phone 574-862-1960 Fax 574-842-2625

[svccenter@travelsupreme.com](mailto:svccenter@travelsupreme.com)